
**Eurobarometer 53: Racism, Information Society,
General Services, and Food Labeling,
April–May 2000**

Harald Hartung

ICPSR 3064

EUROBAROMETER 53: RACISM, INFORMATION SOCIETY,
GENERAL SERVICES, AND FOOD LABELING, APRIL-MAY 2000

(ICPSR 3064)

Principal Investigator

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DATA COLLECTION DESCRIPTION

Harald Hartung

EUROBAROMETER 53: RACISM, INFORMATION SOCIETY, GENERAL SERVICES, AND FOOD LABELING, APRIL-MAY 2000 (ICPSR 3064)

SUMMARY: This round of Eurobarometer surveys queried respondents on standard Eurobarometer measures, such as how satisfied they were with their present life, whether they attempted to persuade others close to them to share their views on subjects they held strong opinions about, whether they discussed political matters, and how they viewed the need for societal change. Additional questions focused on the respondents' knowledge of and opinions on the European Union (EU), including how well-informed they felt about the EU, what sources of information about the EU they used, whether their country had benefited from being an EU member, and the extent of their personal interest in EU matters. Respondents were asked how their present situation compared with five years ago, whether they thought it would improve over the next five years, and if in the last five years they themselves, a family member, or a close friend had been unemployed or if the company they worked for had "made people redundant," i.e., laid people off. Respondents were also asked about how much news they currently watched on TV, read about in newspapers, or listened to on the radio, how fair they felt the media coverage of the EU was, whether their image of the EU was positive or negative, and which groups or types of people (e.g., children, the elderly, politicians, teachers, lawyers, factory workers, farmers, etc.) had more and which had less advantages from their country's EU membership. Other questions focused on how satisfied respondents were with the way democracy worked in their country and in the EU, how important various European institutions were in the life of the EU and whether they trusted them, the amount of pride they had in their nationality, and if they were for or against EU features such as a single currency, an independent European Central Bank, a common foreign policy, a common defense and security policy, and a European Union that is responsible beyond national, regional, and local governments. Opinions were sought on possible EU social and political actions, which nonmember countries should become members, the role of the European Parliament, and whether the EU should have a constitution. Other topics of focus in the surveys included racism, general services, food labeling, and information and communication technologies. Several questions about people of different nationalities, religions, or cultures queried respondents as to whether they found these people disturbing, whether they themselves felt they were part of the majority or minority in their country, and if they had a parent or grandparent of a different

nationality, race, religion, or culture. Respondents were asked to agree or disagree with a number of statements about issues involving minority groups and education, housing, social benefits, international sport, cultural life, religious practices, employment, and the economy. Additionally, respondent opinion was sought on the size of minority populations in their country, how relations with minorities could be improved, whether restrictions should be placed on minority workers from outside the EU, and the proper place in society for these minorities. A few questions also queried respondents about cultural and religious differences that immigrants (i.e., people who were not citizens of a member state of the EU) brought to the EU and how the EU should handle various situations involving this group of people. Questions regarding services of general interest, specifically mobile and fixed telephone services, electric, gas, and water supply services, postal services, transport services within towns/cities, and rail services between towns/cities, probed for respondent opinion on ease of access, price and contract fairness, quality of service, and clearness of service-provided information. For each service, respondents were asked whether in the last 12 months they had personally made a complaint about the service to any complaint-handling body and how they felt the situation was handled. Another section of the surveys queried respondents on how often they read food labels, if they thought there was too much or too little information on food labels, if they trusted and understood food labels, whether potential harm or benefit information should appear on the labels, who should be responsible for the information, and if food labels affected their inclination to purchase food products. A number of questions gauged respondent sentiment on genetically modified organisms in food by asking what, if any, information should be shown on labels, how clear, comprehensive, and reliable the information should be, and if the respondent would be more inclined to buy food products labeled as having no genetically modified organisms or less inclined to buy food products labeled as having genetically modified organisms. Questions about technology asked if respondents currently had at home a satellite dish, cable TV, a digital TV, a DVD player, a game console, a computer, a computer with a CD-ROM, an Internet connection, a fax without a computer, a mobile phone, or an ISDN line. They were asked which of these they used personally, which they were interested in but didn't use, which they planned to buy in the next six months, and, for those without an ISDN line, the reasons why. Those using the Internet were given a list of Internet activities and asked to identify which they had engaged in in the last three months, and if they had reduced time spent on non-Internet activities such as watching TV, reading, listening to the radio, interacting with family and friends, or playing sports. Internet users were also asked where else they had access, how

satisfied they were with the speed of their Internet connection, if they had considered a faster Internet connection, if they felt a faster connection was affordable, which Internet services they would be interested in using, and which of those services they would be willing to pay for. Standard demographic information collected on respondents included left-right political self-placement, party they would vote for if an election were held tomorrow, marital status, age at completion of education, current age, sex, number of people in household, number of children in household, current occupation, previous occupation, household income, type of residence, size of locality, and region of residence.

UNIVERSE: Citizens of the EU aged 15 and over residing in the 15 EU member countries: Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, the Netherlands, Portugal, Spain, Sweden, and the United Kingdom.

SAMPLING: Multistage national probability samples.

NOTE: (1) The files included with this release of the collection derive from the data producer, INRA (International Research Associates) (Europe). (2) The variables Q88ARC13 and Q88BRC13 (response option "None of these") referenced in the SPSS data definition statements are not listed in the questionnaire and their distribution in the data appear erroneous, coded "+" for all respondents. (3) The documentation contains references to Norway, but Norway was not a participant in this wave of Eurobarometer surveys and this collection contains no data for Norway. (4) The documentation (codebook and SPSS data definition statements) for this collection contains characters with diacritical marks used in many European languages. Users will need DOS code page 850 to view and print these characters. (5) The codebook is provided by ICPSR as a Portable Document Format (PDF) file. The PDF file format was developed by Adobe Systems Incorporated and can be accessed using PDF reader software, such as the Adobe Acrobat Reader. Information on how to obtain a copy of the Acrobat Reader is provided on the ICPSR Web site.

EXTENT OF COLLECTION: 1 data file + machine-readable documentation (PDF) + SPSS data definition statements

EXTENT OF PROCESSING: DDEF.PR/ REFORM.DOC/ SCAN

DATA FORMAT: Logical Record Length with SPSS data definition statements

File Structure: rectangular
Cases: 16,078
Variables: 684
Record Length: 841
Records Per Case: 1

RELATED PUBLICATIONS:

Reif, Karlheinz, and Ronald Inglehart (eds.). EURO-BAROMETER:
THE DYNAMICS OF EUROPEAN OPINION. London, England: MacMillan, 1991.

EUROBAROMETER 53

APRIL - MAY 2000

BASIC ENGLISH QUESTIONNAIRE

EUROPEAN OPINION RESEARCH GROUP

Note: The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the archival codebook for changes in coding schemes and for country specific answer categories (political parties, income, regions etc.).

YOUR SURVEY NUMBER

```

+---+---+---+---+
|   |   |   |   |
+---+---+---+---+
  
```

COUNTRY CODE

```

+---+---+
|   |   |
+---+---+
  
```

OUR SURVEY NUMBER

```

+---+---+---+
|   |   |   |
+---+---+---+
  
```

INTERVIEW NUMBER

```

+---+---+---+---+---+
|   |   |   |   |   |
+---+---+---+---+---+
  
```

- Q.1. What is your nationality ? Please tell me the country (or countries) that apply. (MULTIPLE ANSWERS POSSIBLE)
- | | | |
|---|-----|-----------------|
| Belgium..... | 5 | 1, |
| Denmark..... | | 2, |
| Germany..... | | 3, |
| Greece..... | | 4, |
| Spain..... | | 5, |
| France..... | | 6, |
| Ireland..... | | 7, |
| Italy..... | | 8, |
| Luxembourg..... | | 9, |
| Netherlands..... | | 10, |
| Portugal..... | | 11, |
| United Kingdom (Great Britain, Northern Ireland)..... | | 12, |
| Austria..... | | 13, |
| Sweden..... | | 14, |
| Finland..... | | 15, |
| Other countries..... | 16, | CLOSE INTERVIEW |
| DK..... | 17, | CLOSE INTERVIEW |

EB52.0 - Q.1 - TREND

- Q.2. When you get together with friends, would you say you discuss political matters frequently, occasionally, or never ?
- | | | |
|-------------------|---|---|
| Frequently..... | 6 | 1 |
| Occasionally..... | | 2 |
| Never..... | | 3 |
| DK..... | | 4 |

EB52.0 - Q.5 - TREND

- Q.3. When you hold a strong opinion, do you ever find yourself persuading your friends, relatives or fellow workers to share your views ? Does this happen ... ? (READ OUT)
- | | | |
|------------------------|---|---|
| Often..... | 7 | 1 |
| From time to time..... | | 2 |
| Rarely..... | | 3 |
| Never..... | | 4 |
| DK..... | | 5 |

EB52.0 - Q.6 - TREND

Let us first talk about your present situation and your expectations for the future.

- Q.4. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the life you lead ? Would you say you are...? (READ OUT)
- | | | |
|---------------------------|---|---|
| Very satisfied..... | 8 | 1 |
| Fairly satisfied..... | | 2 |
| Not very satisfied..... | | 3 |
| Not at all satisfied..... | | 4 |
| DK..... | | 5 |

EB47.1 - Q.36 - TREND

Q.5. If you compare your present situation with five years ago, would you say it has improved, stayed about the same or got worse?

Improved.....	9	1
Stayed about the same.....		2
Got worse.....		3
DK.....		4

EB47.1 - Q.37 - TREND

Q.6. In the course of the next five years, do you expect your personal situation to improve, to stay about the same or to get worse?

Improve.....	10	1
Stay about the same.....		2
Get worse.....		3
DK.....		4

EB47.1 - Q.38 - TREND

Q.7. If you think back over the last five years, could you please tell me for each of these situations whether it applies to you, or not?
- DURING THE LAST FIVE YEARS,...

READ OUT	YES	NO	DK/NOT APPLICABLE
1. ... I have been unemployed once or more	11 1	2	3
2. ... at least one member of my family has been unemployed	12 1	2	3
3. ... at least one of my close friends has been unemployed	13 1	2	3
4. ... there has been at least one occasion when the company in which I was working has made people redundant	14 1	2	3

EB47.1 - Q.39 - TREND

Q.8. About how often do you ... (SHOW CARD WITH SCALE)
a) watch the news on television ?
b) read the news in daily papers ?
c) listen to the news on the radio ?

READ OUT	EVERYDAY	SEVERAL TIMES A WEEK	ONCE OR TWICE A WEEK	LESS OFTEN	NEVER	DK
a) News on television	15 1	2	3	4	5	6
b) News in daily papers	16 1	2	3	4	5	6
c) News on the radio	17 1	2	3	4	5	6

EB52.0 - Q.13 - TREND

Q.9. Using this scale, how much do you feel you know about the European Union, its policies, its institutions ?
(SHOW CARD WITH SCALE)

READ OUT	KNOW NOTHING AT ALL	2	3	4	5	6	7	8	9	KNOW A GREAT DEAL	DK
	18 1										11

EB52.0 - Q.17 - TREND

Q.10. Do you think that the amount of coverage given to European Union affairs is far too much, too much, about right, too little, far too little in ... (SHOW CARD) ?
 a) the news on (NATIONALITY) television
 b) the news in (NATIONALITY) daily papers
 c) the news on (NATIONALITY) radio stations

READ OUT	FAR TOO MUCH	TOO MUCH	ABOUT RIGHT	TOO LITTLE	FAR TOO LITTLE	DK
a) in the news on (NATIONALITY) television	19 1	2	3	4	5	6
b) in the news in (NATIONALITY) daily papers	20 1	2	3	4	5	6
c) in the news on (NATIONALITY) radio stations	21 1	2	3	4	5	6

EB50.0 - Q.9 - TREND

Q.11. How fairly do you think do the (NATIONALITY) media cover European Union affairs ? (READ OUT)

Very fairly.....	22	1
Quite fairly.....		2
Not very fairly.....		3
Not at all fairly.....		4
DK.....		5

EB50.0 - Q.10 - TREND

Q.12. Generally speaking, do you think that (OUR COUNTRY'S) membership of the European Union is ... ? (READ OUT)

A good thing.....	23	1
A bad thing.....		2
Neither good nor bad.....		3
DK.....		4

EB52.0 - Q.20 - TREND

Q.13. Taking everything into consideration, would you say that (OUR COUNTRY) has on balance benefitted or not from being a member of the European Union ?

Benefitted.....	24	1
Not benefitted.....		2
DK.....		3

EB52.0 - Q.21 - TREND

Q.14. In general, does the European Union conjure up for you a very positive, fairly positive, neutral, fairly negative or very negative image?

Very positive.....	25	1
Fairly positive.....		2
Neutral.....		3
Fairly negative.....		4
Very negative.....		5
DK / no opinion (SPONTANEOUS).....		6

EB53 - NEW

Q.15. Do you think you, yourself, have got more advantages or more disadvantages from (OUR COUNTRY) being a member of the European Union? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Many more advantages.....	26	1
More advantages.....		2
As many advantages as disadvantages.....		3
More disadvantages.....		4
Many more disadvantages.....		5
DK / no opinion (SPONTANEOUS).....		6

EB53 - NEW

Q.16. For each of the following groups, do you think they have got more advantages or more disadvantages from (OUR COUNTRY) being a member of the European Union? (SHOW CARD)

READ OUT	MORE ADVANTAGES	AS MANY ADVANTAGES AS DISADVANTAGES	MORE DISADVANTAGES	DK /NO OPINION
1. Those whose speak foreign languages	27 1	2	3	4
2. Children	28 1	2	3	4
3. Young people	29 1	2	3	4
4. Middle-aged people	30 1	2	3	4
5. Elderly people	31 1	2	3	4
6. Politicians	32 1	2	3	4
7. All the (NATIONALITY)	33 1	2	3	4
8. The inhabitants of (CAPITAL OF OUR COUNTRY)	34 1	2	3	4
9. The inhabitants of our region	35 1	2	3	4
10. The inhabitants of rural areas	36 1	2	3	4
11. Large businesses	37 1	2	3	4
12. Small and medium sized businesses	38 1	2	3	4
13. Self-employed craftsmen	39 1	2	3	4
14. Factory workers	40 1	2	3	4
15. Teachers	41 1	2	3	4
16. Civil servants	42 1	2	3	4
17. Office workers / managers in the private sector	43 1	2	3	4
18. Farmers	44 1	2	3	4
19. Lawyers, doctors, architects, etc.	45 1	2	3	4
20. Other employed / self-employed people	46 1	2	3	4
21. The unemployed	47 1	2	3	4
22. Pensioners	48 1	2	3	4
23. People belonging to a minority group in terms of race, religion or culture	49 1	2	3	4
24. Others (SPONTANEOUS)	50 1	2	3	4
25. Everybody (SPONTANEOUS)	51 1	2	3	4
26. Nobody (SPONTANEOUS)	52 1	2	3	4

EB53 - NEW

Q.17. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in (OUR COUNTRY) ?

Q.18. And how about the way democracy works in the European Union ?

READ OUT	VERY SATISFIED	FAIRLY SATISFIED	NOT VERY SATISFIED	NOT AT ALL SATISFIED	DK
17) In (OUR COUNTRY)	53 1	2	3	4	5
18) In the European Union	54 1	2	3	4	5

EB52.0 - Q.11&Q.12 - TREND

Q.19. When you are looking for information about the European Union, its policies, its institutions, which of the following sources do you use? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE) Which else?

Meetings.....	55	1,
Discussions with relatives, friends, colleagues.....		2,
Daily newspapers.....		3,
Other newspapers, magazines.....		4,
TV.....		5,
Radio.....		6,
The Internet, the World Wide Web.....		7,
Books, brochures, information leaflets.....		8,
European information on notice boards in libraries, town halls, stations, post offices..		9,
EU-information offices, Euro-info-Centers, Euro-info Points, Euro-libraries, etc.....		10,
Specialised national or regional government information offices.....		11,
Trade Unions or professional associations.....		12,
Other organisations (e.g. consumer organisations, etc.).....		13,
Contact a member of European Parliament or a member of (NATIONAL PARLIAMENT).....		14,
Other (SPONTANEOUS).....		15,
Never look for such information/not interested (SPONTANEOUS).....		16,
DK.....		17,

EB52.0 - Q.18 - TREND

Q.20. In general, how would you prefer to get information about the European Union ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

A short leaflet, that just gives an overview.....	56	1,
A more detailed brochure.....		2,
A book giving you a complete description.....		3,
A video tape.....		4,
On the Internet.....		5,
A CD-rom.....		6,
A computer terminal allowing you to consult databases.....		7,
From the television.....		8,
From the radio.....		9,
From daily newspapers.....		10,
From other newspapers, magazines.....		11,
I do not want information about the European Union (SPONTANEOUS).....		12,
None of these ways (SPONTANEOUS).....		13,
DK.....		14,

EB52.0 - Q.19 - TREND

- Q.21. In your opinion, what is the current speed of building Europe ?
Please look at these figures (SHOW CARD). Nø1 is standing still, Nø 7 is running as fast as possible.
Choose the one which best corresponds with your opinion of the current speed of building Europe?
- Q.22. And which corresponds best to the speed you would like? (SHOW SAME CARD)

	Q.21) CURRENT SPEED	Q.22) DESIRED SPEED
1 STANDSTILL	57 1	58 1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7 RUNS AS FAST AS POSSIBLE	7	7
DK	8	8

EB52.0 - Q.22&Q.23 - TREND

- Q.23. In your opinion, in five years' time, will the European Union play a more important, a less important or the same role in your daily life ?
- Q.24. And, in five years' time, would you like the European Union to play a more important, a less important or the same role in your daily life ?

READ OUT	MORE IMPORTANT	LESS IMPORTANT	SAME ROLE	DK
23) Expectation	59 1	2	3	4
24) Would like	60 1	2	3	4

EB52.0 - Q.24&Q.25 - TREND

- Q.25. Have you ever heard of... ? (SHOW CARD WITH INSTITUTIONS)

READ OUT	YES	NO	DK
1. The European Parliament	61 1	2	3
2. The European Commission	62 1	2	3
3. The Council of Ministers of the European Union	63 1	2	3
4. The Court of Justice of the European Communities	64 1	2	3
5. The European Ombudsman	65 1	2	3
6. The European Central Bank	66 1	2	3
7. The European Court of Auditors	67 1	2	3
8. The Committee of the Regions of the European Union	68 1	2	3
9. The Social and Economic Committee of the European Union	69 1	2	3

EB52.0 - Q.26 - TREND

Q.26. And for each of the following European institutions, do you think it plays an important role or not in the life of the European Union ? (SHOW SAME CARD)

READ OUT	IMPORTANT	NOT IMPORTANT	DK
1. The European Parliament	70 1	2	3
2. The European Commission	71 1	2	3
3. The Council of Ministers of the European Union	72 1	2	3
4. The Court of Justice of the European Communities	73 1	2	3
5. The European Ombudsman	74 1	2	3
6. The European Central Bank	75 1	2	3
7. The European Court of Auditors	76 1	2	3
8. The Committee of the Regions of the European Union	77 1	2	3
9. The Social and Economic Committee of the European Union	78 1	2	3

EB52.0 - Q.27 - TREND

Q.27. And, for each of them, please tell me if you tend to trust it or tend not to trust it ? (SHOW SAME CARD)

READ OUT	TEND TO TRUST	TEND NOT TO TRUST	DK
1. The European Parliament	79 1	2	3
2. The European Commission	80 1	2	3
3. The Council of Ministers of the European Union	81 1	2	3
4. The Court of Justice of the European Communities	82 1	2	3
5. The European Ombudsman	83 1	2	3
6. The European Central Bank	84 1	2	3
7. The European Court of Auditors	85 1	2	3
8. The Committee of the Regions of the European Union	86 1	2	3
9. The Social and Economic Committee of the European Union	87 1	2	3

EB52.0 - Q.23 - TREND

Q.28. In the near future do you see yourself as ... ? (READ OUT - ONE ANSWER ONLY)

(NATIONALITY) only.....	88	1
(NATIONALITY) and European.....		2
European and (NATIONALITY).....		3
European only.....		4
DK.....		5

EB52.0 - Q.9 - TREND

Q.29. Would you say you are very proud, fairly proud, not very proud, not at all proud to be (NATIONALITY AS SPECIFIED IN QUESTION 1 OF QUESTIONNAIRE) ? (ONE ANSWER ONLY)

Very proud.....	89	1
Fairly proud.....		2
Not very proud.....		3
Not at all proud.....		4
DK.....		5

EB52.0 - Q.10 - TREND

ASK QUESTIONS Q.30 AND Q.31 ONLY IN PORTUGAL

Q.30. In the European Union, each member state, in turn, becomes the President of the Council of Ministers for six months. Just now, it's the turn of Portugal. Have you recently read in the newspapers or heard on radio or television anything about the presidency of Portugal ?

Yes..... 90 1
 No..... 2
 DK..... 3

EB52.0 - Q.31 - TREND MODIFIED

Q.31. Whether you have heard about it or not, do you think it is important or not that Portugal is President of the Council of Ministers of the European Union at this time ? Would you say it is... ? (READ OUT)

Very important..... 91 1
 Important..... 2
 Not very important..... 3
 Not at all important..... 4
 DK..... 5

EB52.0 - Q.32 - TREND MODIFIED

ASK ALL

Q.32. What is your opinion on each of the following statements ? Please tell me for each proposal, whether you are for it or against it.

READ OUT - ROTATING THE ORDER	FOR	AGAINST	DK
1. There has to be one single currency, the euro, replacing the (NATIONAL CURRENCY) and all other national currencies of the member states of the European Union	92 1	2	3
2. With the single European currency, the euro, there has to be a European Central Bank which is independent of the member states	93 1	2	3
3. The European Central Bank has to be accountable for its decisions to the European Parliament	94 1	2	3
4. The member states of the European Union should have one common foreign policy towards countries outside the European Union	95 1	2	3
5. The European Union member states should have a common defence and security policy	96 1	2	3
6. The European Union should be responsible for matters that cannot be effectively handled by national, regional and local governments	97 1	2	3
7. The President of the European Commission and the European Commissioners should have the support of a majority in the European Parliament. Otherwise, they should resign	98 1	2	3
8. Children should be taught at school about the way European Union institutions work	99 1	2	3

EB52.0 - Q.33 - TREND

Q.33. a) For each of the following areas, do you think that decisions should be made by the (NATIONALITY) government, or made jointly within the European Union?

READ OUT - ROTATING THE ORDER	(NATIONALITY) GOVERNMENT	THE EUROPEAN UNION	DK
1. Defence	100 1	2	3
2. Protection of the environment	101 1	2	3
3. Currency	102 1	2	3
4. Humanitarian aid	103 1	2	3
5. Health and social welfare	104 1	2	3
6. Basic rules for broadcasting and press	105 1	2	3
7. Fight against poverty/social exclusion	106 1	2	3
8. The fight against unemployment	107 1	2	3
9. Agriculture and Fishing policy	108 1	2	3
10. Supporting regions which are experiencing economic difficulties	109 1	2	3
11. Education	110 1	2	3
12. Scientific and technological research	111 1	2	3
13. Information about the European Union, its policies and institutions	112 1	2	3
14. Foreign policy towards countries outside the European Union	113 1	2	3
15. Cultural policy	114 1	2	3

EB52.0 - Q.34a - TREND

Q.33. b) And, for each of the following?

READ OUT - ROTATING THE ORDER	(NATIONALITY) GOVERNMENT	THE EUROPEAN UNION	DK
1. Immigration policy	115 1	2	3
2. Rules for political asylum	116 1	2	3
3. The fight against organised crime	117 1	2	3
4. Police	118 1	2	3
5. Justice	119 1	2	3
6. Accepting refugees	120 1	2	3
7. Juvenile crime prevention	121 1	2	3
8. Urban crime prevention	122 1	2	3
9. The fight against drugs	123 1	2	3
10. The fight against the trade in, and exploitation of, human beings	124 1	2	3

EB52.0 - Q.34a - TREND

Q.34. I am going to read out a list of actions that the European Union could undertake.
For each one, please tell me, if in your opinion, it should be a priority, or not ?

READ OUT	PRIORITY	NOT A PRIORITY	DK
1. Welcoming new member countries	125 1	2	3
2. Getting closer to European citizens, for example by giving them more information about the European union, its policies and its institutions	126 1	2	3
3. Successfully implementing the single European currency, the euro	127 1	2	3
4. Fighting poverty and social exclusion	128 1	2	3
5. Protecting the environment	129 1	2	3
6. Protecting consumers and guaranteeing the quality of products	130 1	2	3
7. Fighting unemployment	131 1	2	3
8. Reforming the institutions of the European Union and the way they work	132 1	2	3
9. Fighting organised crime and drug trafficking	133 1	2	3
10. Asserting the political and diplomatic importance of the European Union around the world	134 1	2	3
11. Maintaining peace and security in Europe	135 1	2	3
12. Guaranteeing the rights of the individual and respect for the principles of democracy in Europe	136 1	2	3

EB52.0 - Q.35 - TREND

Q.35. How well informed do you feel about the single European currency, that is the euro ?
Do you feel you are... (READ OUT) ?

Very well informed.....	137	1
Well informed.....		2
Not very well informed.....		3
Not at all informed.....		4
DK.....		5

EB52.0 - Q.51 - TREND

Q.36. Have you received any information about the single European currency, the euro ? (IF YES) Where from ? (SHOW CARD -
READ OUT - SEVERAL ANSWERS POSSIBLE)

No, I have not received any information.....	138	1,
A bank, savings bank, insurance company, etc.....		2,
A shop, supermarket, etc.....		3,
A school, university, other place of training/education.....		4,
The workplace.....		5,
A trade union, professional organisation, etc.....		6,
A consumer organisation.....		7,
The (NATIONALITY) government.....		8,
Regional government.....		9,
Local government, town hall (NATIONAL EQUIVALENT).....		10
The radio.....		11
Television.....		12
Newspapers, magazines.....		13
Family and friends.....		14
A letter or information left in my letter box.....		15
The Internet, Teletext, Minitel (F), Ceefax (UK AND IRL), etc.....		16
Other (SPONTANEOUS).....		17
DK.....		18

EB52.0 - Q.52 - TREND

Q.37. For each of the following countries, would you be in favour of or against it becoming part of the European Union ?

READ OUT - ROTATE	IN FAVOUR	AGAINST	DK
1. Czech Republic	139 1	2	3
2. Slovakia	140 1	2	3
3. Poland	141 1	2	3
4. Hungary	142 1	2	3
5. Romania	143 1	2	3
6. Slovenia	144 1	2	3
7. Estonia	145 1	2	3
8. Latvia	146 1	2	3
9. Lithuania	147 1	2	3
10. Bulgaria	148 1	2	3
11. Cyprus	149 1	2	3
12. Malta	150 1	2	3
13. Switzerland	151 1	2	3
14. Norway	152 1	2	3
15. Turkey	153 1	2	3

EB52.0 - Q.36 - TREND

Q.38. For each of the following criteria, please tell me if it seems important to you, or not in deciding whether a particular country should join the European Union, or not ?

READ OUT	IMPORTANT	NOT IMPORTANT	DK
1. The country has to respect Human Rights and the principles of democracy	154 1	2	3
2. Its level of economic development should be close to that of other member states	155 1	2	3
3. It has to accept whatever has already been decided and put in place throughout the process of building Europe	156 1	2	3
4. Its joining should not be costly for existing member countries	157 1	2	3
5. It has to be prepared to put the interest of the European Union above its own	158 1	2	3
6. It has to fight organised crime and drug trafficking	159 1	2	3
7. It has to protect the environment	160 1	2	3
8. It has to be able to pay its share of the European Union budget	161 1	2	3

EB52.0 - Q.37 - TREND

Now let's talk about another topic : the European Parliament.

Q.39. Have you recently seen or heard, in the papers, on the radio or on TV, anything about the European Parliament, that is the parliamentary assembly of the European Union ?

Yes.....	162	1
No.....		2
DK.....		3

EB52.0 - Q.38 - TREND

Q.40. How important a role would you say the European Parliament plays IN THE LIFE OF THE EUROPEAN UNION nowadays ... ? (READ OUT)

Very important.....	163	1
Important.....		2
Not very important.....		3
Not at all important.....		4
DK.....		5

EB52.0 - Q.39 - TREND

Q.41. Would you personally like the European Parliament to play a more important or a less important role than it does now ?

More important.....	164	1
Less important.....		2
The same (SPONTANEOUS).....		3
DK.....		4

EB52.0 - Q.40 - TREND

Q.42. As a European citizen, do you think that the European Parliament protects your interests ... (READ OUT) ?

Very well.....	165	1
Fairly well.....		2
Fairly badly.....		3
Very badly.....		4
DK.....		5

EB51.0 - Q.31 - TREND

Q.43. Here is a list. Can you tell me which policy area, or areas, the European Parliament should pay particular attention to to defend your interests ? You can choose a maximum of three. (SHOW CARD - READ OUT - MAXIMUM 3 ANSWERS)

Foreign policy and security.....	166	1,
Protection of the environment and of the consumer.....		2,
Currency.....		3,
Economic policy.....		4,
Employment.....		5,
Co-operation with developing countries, the Third World.....		6,
Fight against cancer and AIDS.....		7,
Education and cultural policy.....		8,
Scientific and technological research.....		9,
Fight against drug trafficking and organised crime.....		10
Social policy.....		11
Immigration policy.....		12
Human rights throughout the world.....		13
DK.....		14

EB51.0 - Q.32 - TREND

Q.44. Do you think that the European Union should or should not have a constitution, that is a core document which brings together the various current Treaties ?

Should.....	167	1
Should not.....		2
DK.....		3

EB53 - NEW

Q.45. After the planned enlargement of the European Union, the number of member states will increase from 15 to more than 25. In your opinion, should European Unions decisions then be made...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Unanimously by all member states.....	168	1
By a majority of the member states.....		2
DK.....		3

EB53 - NEW

Let's talk about another topic: the people who live in (OUR COUNTRY) come from different races, religions or cultures. They form different groups of varying sizes which are more or less homogeneous.

Q.46. Some people are disturbed by the opinions, customs and way of life of people different from themselves.

Do you personally find the presence of people of another nationality, disturbing in your daily life ?

Q.47. And do you find the presence of people of another race disturbing ?

Q.48. And do you find the presence of people of another religion disturbing ?

READ OUT	DISTURBING	NOT DISTURBING	DK
Q.46) People of another nationality	169 1	2	3
Q.47) People of another race	170 1	2	3
Q.48) People of another religion	171 1	2	3

EB48.0 - Q.44a&b&c - TREND

Q.47. Do you personally have the feeling that you belong in (OUR COUNTRY) to one of the majority groups or one of the minority groups in terms of race, religion or culture?

Majority groups.....	172	1
Minority groups.....		2
I don't feel I belong to any group (SPONTANEOUS).....		3
DK.....		4

EB47.1 - Q.47 - TREND SLIGHTLY MODIFIED

Q.50. a) Have you, or have you had, a parent or grandparent of a different nationality from your own, or not?

b) And of a different race?

c) And of a different religion?

d) And of a different culture?

READ OUT	YES	NO	DK
a) Nationality	173 1	2	3
b) Race	174 1	2	3
c) Religion	175 1	2	3
d) Culture	176 1	2	3

EB47.1 - Q.48 - TREND

Q.51. For each of the following opinions, please tell me whether you tend to agree or tend to disagree?
(SHOW CARD)

READ OUT FROM TOP TO BOTTOM AND BOTTOM TO TOP	TEND TO AGREE	TEND TO DISAGREE	DK
1. In schools where there are too many children from these minority groups, the quality of education suffers	177 1	2	3
2. People from these minority groups get poorer housing, largely because of discrimination	178 1	2	3
3. People from these minority groups abuse the system of social benefits	179 1	2	3
4. Without people from these minority groups, (COUNTRY) would do less well in international sport	180 1	2	3
5. The authorities should make efforts to improve the situation of people from these minority groups	181 1	2	3
6. People from these minority groups are enriching the cultural life of (COUNTRY)	182 1	2	3
7. The religious practices of people from these minority groups threaten our way of life	183 1	2	3
8. People from these minority groups pay more into our social security system than they claim	184 1	2	3
9. Where schools make the necessary efforts, the education of all children can be enriched by the presence of children from minority groups	185 1	2	3
10. The presence of people from these minority groups is a cause of insecurity	186 1	2	3
11. People from these minority groups are given preferential treatment by the authorities	187 1	2	3
12. People from these minority groups do the jobs which others do not want to do	188 1	2	3
13. When hiring personnel, employers should only take account of qualifications, regardless of the person's race, religion or culture	189 1	2	3
14. People from these minority groups keep entire sections of (COUNTRY)'s economy going	190 1	2	3
15. The presence of people from these minority groups increases unemployment in (COUNTRY)	191 1	2	3
16. People from these minority groups are being discriminated against in the job market	192 1	2	3
17. Discrimination in the job market on grounds of a person's race, religion or culture should be outlawed	193 1	2	3

EB47.1 - Q.49 - TREND

Q.52. Again, speaking generally about people from minority groups in terms of race, religion or culture, do you think there are not many, a lot but not too many, or too many of them living in (OUR COUNTRY)? (ONE ANSWER ONLY)

Not many.....	194	1
A lot, but not too many.....		2
Too many.....		3
DK.....		4

EB47.1 - Q.50 - TREND SLIGHTLY MODIFIED

Q.53. What do you think ought to be done to improve the relationship between people of different races, religions or cultures in (OUR COUNTRY)? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Take to court people who incite racism.....	195	1,
Promote the teaching of mutual acceptance and respect in schools.....		2,
Outlaw discrimination against minority groups.....		3,
Promote fair reporting in the press, radio and TV.....		4,
Encourage the creation of organisations that bring people from different races, religions or cultures together (M).....		5,
Promote equality of opportunity in all areas of social life.....		6,
Promote understanding of different cultures and lifestyles in (OUR COUNTRY).....		7,
Give a greater role to organisations which have already gained experience in the fight against racism.....		8,
Encourage the participation of people from these minority groups in the political life of (OUR COUNTRY).....		9,
Encourage trade unions and churches to do more against racism.....		10
Nothing.....		11
DK.....		12

EB47.1 - Q.52 - TREND SLIGHTLY MODIFIED

- Q.54. a) If people from Muslim countries wish to work here in the European Union, do you think that they should... (SHOW CARD)?
 Q.55. And what about people coming from Eastern Europe who wish to work in the West?
 Q.56. And what about people fleeing from countries where there is serious internal conflict?
 Q.57. And what about people suffering from human rights violations in their country, who are seeking political asylum?
 Q.58. And what about citizens of other countries of the European Union, who wish to settle in (OUR COUNTRY)?

READ OUT	BE ACCEPTED, WITHOUT RESTRICTIONS	BE ACCEPTED, BUT WITH RESTRICTIONS	NOT BE ACCEPTED	DK	
Q.54) People from Muslim countries	196	1	2	3	4
Q.55) People from Eastern Europe	197	1	2	3	4
Q.56) People fleeing from countries with serious internal conflict	198	1	2	3	4
Q.57) People seeking political asylum	199	1	2	3	4
Q.58) Citizens of other countries of the European Union	200	1	2	3	4

Q.54=EB53 - NEW
 Q.55=EB48.0-Q.45b - TREND MODIFIED
 Q.56=EB53 - NEW
 Q.57=EB48.0 - Q.45c - TREND
 Q.58=EB48.0 - Q.45d - TREND

Now can we talk about the place of people belonging to minority groups in terms of race, religion ou culture within (NATIONALITY) society.

Q.59. For each of the following opinions, could you please tell me whether you tend to agree or tend to disagree?
(SHOW CARD)

READ OUT	TEND TO AGREE			TEND TO DISAGREE			DK		
1. It is a good thing for any society to be made up of people from different races, religions or cultures (M)	201	1		2			3		
2. (COUNTRY) has always consisted of various cultural or religious groups (M)	202	1		2			3		
3. (COUNTRY)'s diversity in terms of race, religion or culture adds to its strengths (M)	203	1		2			3		
4. In order to be fully accepted members of (NATIONALITY) society, people belonging to these minority groups must give up their own culture	204	1		2			3		
5. In order to be fully accepted members of (NATIONALITY) society, people belonging to these minority groups must give up such parts of their religion or culture which may be in conflict with (NATIONALITY) law	205	1		2			3		
6. In two or three generations' time, people belonging to these minority groups will be like all other members of society	206	1		2			3		
7. There is a limit to how many people of other races, religions or cultures a society can accept	207	1		2			3		
8. (OUR COUNTRY) has reached its limits; if there were to be more people belonging to these minority groups we would have problems	208	1		2			3		
9. Not everybody belonging to these minority groups wants to be a full member of (NATIONALITY) society	209	1		2			3		
10. Whether people belonging to these minority groups can be fully accepted members of (NATIONALITY) society depends on which group they belong to	210	1		2			3		
11. People belonging to these minority groups are so different, they can never be fully accepted members of (NATIONALITY) society	211	1		2			3		

EB47.1 - Q.53 - TREND SLIGHTLY MODIFIED

Now we are going to talk about people who have come to live in (OUR COUNTRY) and who are not citizens of a Member State of the European Union, who from now on we will call "immigrants".

Q.60. I am going to read out some statements about people from this group.
For each of them, could you please tell me whether you tend to agree or tend to disagree?

READ OUT	TEND TO AGREE			TEND TO DISAGREE			DK		
1. Their religious practices threaten our way of life	212	1		2			3		
2. They are more often involved in criminality than the average	213	1		2			3		
3. They enrich the cultural life of (OUR COUNTRY)	214	1		2			3		
4. They are so different, they can never be fully accepted members of (NATIONALITY) society	215	1		2			3		
5. Without them, (OUR COUNTRY) would do less well in international sport	216	1		2			3		
6. In order to become fully accepted members of (NATIONALITY) society, they must give up their own culture	217	1		2			3		

EB47.1 - Q.66 - TREND

Q.61. For each of the following statements, please tell me whether you tend to agree or tend to disagree? (SHOW CARD)

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. Legally established immigrants from outside the European Union should have the same social rights as the (NATIONALITY) citizens	218 1	2	3
2. Legally established immigrants from outside the European Union should have the right to bring members of their immediate family in (OUR COUNTRY)	219 1	2	3
3. Legally established immigrants from outside the European Union should be sent back to their country of origin if they have been convicted of serious offenses	220 1	2	3
4. Legally established immigrants from outside the European Union should be sent back to their country of origin if they are unemployed	221 1	2	3
5. Legally established immigrants from outside the European Union should all be sent back to their country of origin	222 1	2	3
6. Legally established immigrants from outside the European Union should be able to become naturalised easily	223 1	2	3
7. All illegal immigrants should be sent back to their country of origin without exception	224 1	2	3
8. Employers who hire illegal workers should be punished more severely	225 1	2	3
9. As regards illegal immigrants, whether they are allowed to stay in (OUR COUNTRY) should always depend on their personal circumstances	226 1	2	3
10. All immigrants, whether legal or illegal, from outside the EU and their children, even those who were born in (OUR COUNTRY), should be sent back to their country of origin	227 1	2	3
11. The right to asylum in (OUR COUNTRY) should be easier to obtain	228 1	2	3

EB47.1 - Q.54 - TREND

Let's turn to services of general interest.

- Q.62. 1) In general, would you say that access to mobile telephone services is easy or difficult for you?
 (SHOW CARD WITH SCALE)
 2) And to fixed telephone services? (SHOW SAME CARD)
 3) And to electricity supply services? (SHOW SAME CARD)
 4) And to gas supply services? (SHOW SAME CARD)
 5) And to water supply services? (SHOW SAME CARD)
 6) And to postal services? (SHOW SAME CARD)
 7) And to transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
 8) And to rail services between towns/cities? (SHOW SAME CARD)

	EASY ACCESS	DIFFICULT ACCESS	NO ACCESS (SPONTANEOUS)	DK
1. Mobile telephone services	229 1	2	3	4
2. Fixed telephone services	230 1	2	3	4
3. Electricity supply services	231 1	2	3	4
4. Gas supply services	232 1	2	3	4
5. Water supply services	233 1	2	3	4
6. Postal services	234 1	2	3	4
7. Transport services within towns/cities	235 1	2	3	4
8. Rail services between towns/cities	236 1	2	3	4

EB53.0 - NEW

- Q.63. 1) In general, would you say that the price you pay for the mobile telephone services you use is fair, or unfair? (SHOW CARD WITH SCALE)
 2) And for fixed telephone services? (SHOW SAME CARD)
 3) And for electricity supply services? (SHOW SAME CARD)
 4) And for gas supply services? (SHOW SAME CARD)
 5) And for water supply services? (SHOW SAME CARD)
 6) And for postal services? (SHOW SAME CARD)
 7) And for transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
 8) And for rail services between towns/cities? (SHOW SAME CARD)

	FAIR	UNFAIR	EXCESSIVE (SPONTANEOUS)	DK	NOT APPLICABLE
1. Mobile telephone services	237 1	2	3	4	5
2. Fixed telephone services	238 1	2	3	4	5
3. Electricity supply services	239 1	2	3	4	5
4. Gas supply services	240 1	2	3	4	5
5. Water supply services	241 1	2	3	4	5
6. Postal services	242 1	2	3	4	5
7. Transport services within towns/cities	243 1	2	3	4	5
8. Rail services between towns/cities	244 1	2	3	4	5

EB53.0 - NEW

- Q.64. 1) Overall, what do you think of the quality of mobile telephone services that you use? Would you say it is very good, fairly good, fairly bad, or very bad? (SHOW CARD WITH SCALE)
 2) And of the quality of fixed telephone services? (SHOW SAME CARD)
 3) And of the quality of electricity supply services? (SHOW SAME CARD)
 4) And of the quality of gas supply services? (SHOW SAME CARD)
 5) And of the quality of water supply services? (SHOW SAME CARD)
 6) And of the quality of postal services? (SHOW SAME CARD)
 7) And of the quality of transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
 8) And of the quality of rail services between towns/cities? (SHOW SAME CARD)

	VERY GOOD	FAIRLY GOOD	FAIRLY BAD	VERY BAD	DK	NOT APPLICABLE
1. Mobile telephone services	245 1	2	3	4	5	6
2. Fixed telephone services	246 1	2	3	4	5	6
3. Electricity supply services	247 1	2	3	4	5	6
4. Gas supply services	248 1	2	3	4	5	6
5. Water supply services	249 1	2	3	4	5	6
6. Postal services	250 1	2	3	4	5	6
7. Transport services within towns/cities	251 1	2	3	4	5	6
8. Rail services between towns/cities	252 1	2	3	4	5	6

EB53.0 - NEW

- Q.65. 1) In general, would you say the information (e.g. bills, contracts, advertising, tickets, leaflets) you receive from your mobile telephone service provider is clear, or unclear? (SHOW CARD WITH SCALE)
 2) And from your fixed telephone service provider? (SHOW SAME CARD)
 3) And from your electricity supply service provider? (SHOW SAME CARD)
 4) And from your gas supply service provider? (SHOW SAME CARD)
 5) And from your water supply service provider? (SHOW SAME CARD)
 6) And from your postal service provider(s)? (SHOW SAME CARD)
 7) And from the providers of transport service within towns/cities? (SHOW SAME CARD)
 8) And from the providers of rail service between towns/cities? (SHOW SAME CARD)

	CLEAR	UNCLEAR	DK	NOT APPLICABLE
1. From your mobile telephone service provider	253 1	2	3	4
2. From your fixed telephone service provider	254 1	2	3	4
3. From your electricity supply service provider	255 1	2	3	4
4. From your gas supply service provider	256 1	2	3	4
5. From your water supply service provider	257 1	2	3	4
6. From your postal service provider(s)	258 1	2	3	4
7. From providers of transport services within towns/cities	259 1	2	3	4
8. From providers of rail services between towns/cities	260 1	2	3	4

EB53.0 - NEW

- Q.66. 1) In general, would you say that the terms and conditions of your contract with your mobile telephone service provider are fair, or unfair? (SHOW CARD WITH SCALE)
 2) And with your fixed telephone service provider? (SHOW SAME CARD)
 3) And with your electricity supply service provider? (SHOW SAME CARD)
 4) And with your gas supply service provider? (SHOW SAME CARD)
 5) And with your water supply service provider? (SHOW SAME CARD)
 6) Would you say the general terms and conditions applicable to postal services, which are available from post offices, are fair, or unfair? (SHOW SAME CARD)
 7) Would you say the terms and conditions of carriage from providers of transport services within towns/cities, sometimes printed on the reverse of the tickets, are fair, or unfair? (SHOW SAME CARD)
 8) And the terms and conditions from providers of rail services between towns/cities? (SHOW SAME CARD)

		FAIR	UNFAIR	DK	NOT APPLICABLE
1. Mobile telephone service provider	261	1	2	3	4
2. Fixed telephone service provider	262	1	2	3	4
3. Electricity supply service provider	263	1	2	3	4
4. Gas supply service provider	264	1	2	3	4
5. Water supply service provider	265	1	2	3	4
6. The postal service	266	1	2	3	4
7. Transport services within towns/cities	267	1	2	3	4
8. Rail services between towns/cities	268	1	2	3	4

EB53.0 - NEW

- Q.67 . a) In the last twelve months, have you personally made a complaint, either to any complaint-handling body (ombudsman, regulator, consumer association, industry body, etc...) or the service provider about any aspect of...?
 (INT. FOR EACH SERVICE WHICH RECEIVED CODE 1 ('YES') IN Q.67a, ASK)
 b) Would you say your complaint was dealt with very well, fairly well, fairly badly or very badly?

READ OUT	Q.67a			Q.67b						
	YES	NO	DK	VERY WELL	FAIRLY WELL	FAIRLY BADLY	VERY BADLY	DK		
1. Mobile telephone services	269	1	2	3	270	1	2	3	4	5
2. Fixed telephone services	271	1	2	3	272	1	2	3	4	5
3. Electricity supply services	273	1	2	3	274	1	2	3	4	5
4. Gas supply services	275	1	2	3	276	1	2	3	4	5
5. Water supply services	277	1	2	3	278	1	2	3	4	5
6. Postal services	279	1	2	3	280	1	2	3	4	5
7. Transport services within towns/cities	281	1	2	3	282	1	2	3	4	5
8. Rail services between towns/cities	283	1	2	3	284	1	2	3	4	5

EB53.0 - NEW

Let us now move on to another topic - labels on food products.

Q.68. Do you read the labels on food products...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Always.....	285	1
Sometimes.....		2
Rarely.....		3
Never.....		4
DK.....		5

EB53 - NEW

Q.69. In general, do you think that labels on food products give too much information, the right amount of information or too little information?

Too much information.....	286	1
The right amount of information.....		2
Too little information.....		3
It depends on the product (SPONTANEOUS).....		4
DK.....		5

EB53 - NEW

Q.70. What is your opinion about each of the following statements about the information shown on labels on food products? Please tell me for each one whether you tend to agree or tend to disagree? (SHOW CARD)

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. I trust the information shown on food product labels	287 1	2	3
2. Information shown on food product labels is difficult to understand	288 1	2	3
3. There is the same amount of information for packaged and non packaged food products	289 1	2	3
4. It is just as important to have information about non packaged products as it is to have information about packaged products	290 1	2	3
5. Health-related information is difficult to understand	291 1	2	3
6. Information about the possible harmful effects from a food product on health has to appear on the label	292 1	2	3
7. Information about the possible benefits from a food product on health ...is mainly a sales tactic from the producer or retailer	293 1	2	3
8. ...has to be scientifically proven	294 1	2	3
9. ...has to be regulated by law	295 1	2	3
10. ...has to be left to the producer's or retailer's initiative	296 1	2	3
11. ...has to appear on the label	297 1	2	3
12. ...is important for the consumer	298 1	2	3

EB53 - NEW

Q.71. If a food product has a label which shows its possible benefits for your health, would you be much more inclined, slightly more inclined or not more inclined?

Much more inclined.....	299	1
Slightly more inclined.....		2
Not more inclined.....		3
DK.....		4

EB53 - NEW

Q.72. And if, on the other hand, a food product has a label which shows its possible harmful effects on your health, would you be much less inclined, slightly less inclined or not less inclined to buy it?

Much less inclined.....	300	1
Slightly less inclined.....		2
Not less inclined.....		3
DK.....		4

EB53 - NEW

You get genetically modified organisms (also called GMOs) by taking genes from one species to modify them or transfer to another animal or vegetable species.

Q.73. To what extent would you say you are informed about genetically modified organisms and their possible effects? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

I feel informed about it including some of the possible effects..... 301 1
 I have heard about it, but I do not know about the possible effects..... 2
 I have never heard of it..... 3
 DK..... 4

EB53 - NEW

Q.74. For each of the following statements, please tell me whether you tend to agree or tend to disagree? (SHOW CARD) - INFORMATION ABOUT THE USE OF GENETICALLY MODIFIED ORGANISMS IN THE PRODUCTION OF FOOD PRODUCTS...

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. ...has to be shown on the label even if those genetic modified organisms are present in some of the ingredients	302 1	2	3
2. ...has to be shown on the label only if those genetic modified organisms are present in the end product	303 1	2	3
3. ...has to be clear	304 1	2	3
4. ...is currently clear	305 1	2	3
5. ...has to be comprehensive	306 1	2	3
6. ...is currently comprehensive	307 1	2	3
7. ...has to be reliable, that is based on checks	308 1	2	3
8. ...is currently reliable	309 1	2	3

EB53 - NEW

Q.75. If a food product is completely free from genetically modified organisms, would you like to be informed about it, or not?

Yes..... 310 1
 No..... 2
 DK..... 3

EB53 - NEW

Q.76. a) If a food product has a label showing that it contains no genetically modified organisms, would you be much more inclined, slightly more inclined or not more inclined to buy it?

Much more inclined..... 311 1
 Slightly more inclined..... 2
 Not more inclined..... 3
 DK..... 4

EB53 - NEW

Q.76. b) If, on the other hand, a food product has a label showing that it contains genetically modified organisms, would you be much less inclined, slightly less inclined or not less inclined to buy it?

Much less inclined..... 312 1
 Slightly less inclined..... 2
 Not less inclined..... 3
 DK..... 4

EB53 - NEW

Q.77. In your opinion, where should information on genetically modified organisms be found? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

On food product labels..... 313 1,
 On posters, in the shops..... 2,
 In leaflets distributed by the producer or retailer..... 3,
 From a specific telephone number/a consumer helpline..... 4,
 On multimedia information points in the shop..... 5,
 From the Internet site of the producer or retailer..... 6,
 From the Internet site of public authorities..... 7,
 By teletext (F: Minitel, etc.)..... 8,
 Elsewhere (SPONTANEOUS)..... 9,
 Nowhere (SPONTANEOUS)..... 10
 DK..... 11

EB53 - NEW

Now, one question about emergency numbers.

Q.78. Imagine you are on a trip to another country in the European Union and you have an emergency (an accident, you are attacked, a fire). Which telephone number would you call for help? (INT: DO NOT READ OUT)

112.....	314	1
(POLICE NUMBER).....		2
(FIREBRIGADE NUMBER).....		3
(NUMBER FOR THE AMBULANCE).....		4
Others.....		5
DK.....		6

EB53 - NEW

Information and communication technologies are taking an increasingly prominent place in our private and working lives. It is now possible to link up computers, telephones, televisions, video recorders and communication satellites. For example, from your computer, your television, your portable phone (UK/IRL: mobile phone), you can get in contact with different people, different service suppliers, etc. all over the world.

- Q.79. a) Which of the following do you have at home? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)
 b) (INT. ASK QUESTION ONLY FOR THOSE ITEMS THE RESPONDENT HAS AT HOME)
 And do you yourself use at home,... or not?
 c. (IF NOT USING ITEM) Are you interested in this, or not?

READ OUT	a. Have at home	b. Personal use	c. Interested		
			Does not use, interested	Does not use, not interested	DK
1. Satellite dish	315 1,	316 1	317 1	2	3
2. Cable Television	2,	2	318 1	2	3
3. Subscription to a digital TV service, such as (INT.: NAME APPROPRIATE SYSTEM IN EACH COUNTRY, i.e. F:TPTS, I:DIPIU, etc.)	3,	3	319 1	2	3
4. A DVD player connected to your television	4,	4	320 1	2	3
5. Game Console (e.g. Playstation)	5,	5	321 1	2	3
6. Desktop Computer or PC	6,	6	322 1	2	3
7. Laptop computer	7,	7	323 1	2	3
8. Palm computer/Personal organiser (such as PSION, Palm Pilot, etc.)	8,	8	324 1	2	3
9. CD-ROM driver built in or connected to your PC	9,	9	325 1	2	3
10. Internet / World Wide Web connection	10,	10	326 1	2	3
11. Fax working without a computer	11,	11	327 1	2	3
12. Mobile telephone, GSM (NAME APPROPRIATE SYSTEM IN EACH COUNTRY, I: Telefonino, UK/IRE: mobile phone, etc.)	12,	12	328 1	2	3
13. An ISDN Line (NAME APPROPRIATE SERVICE IN EACH COUNTRY)	13,	13	329 1	2	3
14. DK	14,				

EB50.1 - Q.2 - TREND MODIFIED

(IF "DOES NOT HAVE AN ISDN LINE (NAME APPROPRIATE SERVICE IN EACH COUNTRY)", CODE 13 IN Q.79a)

Q.80. What, if any, are the reasons why you do not have an ISDN line? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

- I have never heard of it..... 330 1,
- I do not know enough about it..... 2,
- I only use it in my workplace / in my university / at school..... 3,
- I do not need it at home..... 4,
- I do not know yet which system or commercial package really suits my needs..... 5,
- It is too expensive..... 6,
- It is too complicated..... 7,
- I do not have the necessary equipment (computer, access to the Internet, etc.)..... 8,
- I do not have the time to use it..... 9,
- I do not have the time to learn how to use it..... 10
- I do not know, it's not me who decides about these things in my family..... 11
- I would like to buy it but my partner is not yet convinced..... 12
- I am not interested in new technologies in general..... 13
- Other reasons (SPONTANEOUS)..... 14
- DK..... 15

EB53.0 - NEW

ASK ALL

Q.81. Which, if any, of these are you planning to buy in the next six months? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

1. Satellite dish..... 331 1,
2. Cable Television..... 2,
3. Subscription to a digital TV service, such as (INT.: NAME APPROPRIATE SYSTEM IN EACH COUNTRY, i.e. F:TPS, I:DIPIU, etc.)..... 3,
4. A DVD player connected to your television..... 4,
5. Game Console (e.g. Playstation)..... 5,
6. Desktop Computer or PC..... 6,
7. Laptop computer..... 7,
8. Palm computer/Personal organiser (such as PSION, Palm Pilot, etc.)..... 8,
9. CD-ROM driver built in or connected to your PC..... 9,
10. Internet / World Wide Web connection..... 10
11. Fax working without a computer..... 11
12. Mobile telephone, GSM (NAME APPROPRIATE SYSTEM IN EACH COUNTRY, I: Telefonino, UK/IRE: mobile phone, etc.)..... 12
13. An ISDN Line (NAME APPROPRIATE SERVICE IN EACH COUNTRY)..... 13
14. DK..... 14

EB53.0 - NEW

(INT. : Q.82 TO Q.87 ARE ASKED ONLY IF RESPONDENT PERSONALLY USES THE INTERNET, CODE 10 IN Q.79b)

Q.82. Which of the following, if any, have you done on-line in the last three months? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Visited the web site of a museum.....	332	1,
Visited the web site of a political party.....		2,
Visited the web site of your local authority.....		3,
Visited a web site of the government.....		4,
Downloaded free software.....		5,
Searched for educational material and documents.....		6,
Searched for information which concerns your health.....		7,
Searched for information on sport or leisure activities.....		8,
Searched for job opportunities.....		9,
Searched for information about a specific product.....		10
Prepared or considered a holiday by searching for places to visit, accommodation, etc...		11
Bought a CD.....		12
Bought a book.....		13
Bought software.....		14
Carried out operations on your bank account.....		15
Bought stocks or shares.....		16
Read articles on the web sites of national newspapers.....		17
Built your own web site.....		18
Listened to radio or music on the Internet using Realaudio Player, WindowsMedia Player or Quicktime.....		19
Watched TV channels on the Internet using Realaudio Player, WindowsMedia Player or Quicktime.....		20
Played computer games.....		21
Made a telephone call using the Internet.....		22
Made a bid in on-line auctions.....		23
Held Video-Conferencing over the Internet using a web cam.....		24
E-mailed family, friends or colleagues.....		25
Answered to a public opinion survey / market research on the Internet.....		26
Something else (SPONTANEOUS).....		27
DK.....		28

EB53.0 - NEW

Q.83. Has the fact that you use the Internet reduced the time you would otherwise spend..., or not?

READ OUT	YES	NO	DK
1. Watching TV	333 1	2	3
2. Reading books	334 1	2	3
3. Reading newspapers	335 1	2	3
4. Listening to the radio	336 1	2	3
5. With friends	337 1	2	3
6. With your family	338 1	2	3
7. Doing sport / physical activity	339 1	2	3

EB53.0 - NEW

Q.84. Apart from your home, where else do you have access to the Internet? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

In my office.....	340	1,
In my university.....		2,
At school.....		3,
In a cyber caf,.....		4,
In a friend's house.....		5,
Elsewhere (SPONTANEOUS).....		6,
Nowhere (SPONTANEOUS).....		7,
DK.....		8,

EB53.0 - NEW

Q.85. Are you satisfied or not with the speed of connection to the Internet?

Satisfied.....	341	1
Not satisfied.....		2
It depends (SPONTANEOUS).....		3
DK.....		4

EB53.0 - NEW

Q.86. Which of the following have you considered in order to speed up your connection? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

A faster modem.....	342	1,
An ISDN line / modem.....		2,
An ADSL connection.....		3,
A connection through a cable tv network.....		4,
None of these, I am happy with my speed of connection (SPONTANEOUS).....		5,
DK.....		6,

EB53.0 - NEW

Q.87. Do you think the price of high speed Internet connections such as those you can get through ISDN, cable or ADSL is affordable, or not?

Affordable.....	343	1
Not.....		2
DK.....		3

EB53.0 - NEW

ASK ALL

Q.88. I am going to name several examples of services you could have access to by using the Internet.
 a) Which of these services, if any, are you interested in? (SHOW CARD)
 b) And could you please indicate for which of these you would be ready to pay a monthly subscription/access right of (EQUIVALENT OF TEN EUROS IN DOMESTIC CURRENCY), in addition to communication costs? (SHOW SAME CARD)

READ OUT	a)	b)
	Interested	Ready to pay
1. Browsing cultural and artistic web sites such as the web sites of Museums (N)	344 1,	345 1,
2. Getting in contact, by e-mail, with a politician or taking part in political debates online	2,	2,
3. Learning and developing new skills or simply taking a qualification or a diploma by following a training programme from home, as if you attended the course in person	3,	3,
4. Getting a doctor's advice online on a health problem, for example receiving explanations about an X-ray, or blood test	4,	4,
5. Consulting from home, local town or council web sites, in order to get information, advice and documents you need	5,	5,
6. Completely organising a trip from home, by getting information on places, fares, bookings, etc., from web sites	6,	6,
7. Reading on a computer screen daily newspapers, or magazines	7,	7,
8. Buying online products such as videos, CDs, books, computer software or hardware	8,	8,
9. Looking for a job by consulting web sites which advertise job opportunities from private companies	9,	9,
10. Managing your personal bank account from home on your computer	10,	10,
11. Buying or selling shares on the Stock Exchange	11,	11,
12. Playing computer games online with people living far away from your home	12,	12,

EB50.1 - Q.4 - TREND MODIFIED

DEMOGRAPHICS

D.1. In political matters people talk of "the left" and "the right".
How would you place your views on this scale ?
(SHOW CARD - DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

	LEFT										RIGHT
	1	2	3	4	5	6	7	8	9	10	

Refusal..... 347 1
DK..... 2

EB52.1 - D.1 - DEMO TREND

NO QUESTIONS D2 AND D3

D.4. ASK ALL - If there were a "General Election" tomorrow (SAY IF CONTACT UNDER 18 YEARS : and you had a vote), which party WOULD YOU VOTE for ?

Party A.....	348	1
Party B.....		2
Party C.....		3
Party D.....		4
Party E.....		5
Party F.....		6
Party G.....		7
Party H.....		8
Party I.....		9
Party J.....		10
Party K.....		11
Party L.....		12
Party M.....		13
Party N.....		14
Party O.....		15
Party P.....		16
Party Q.....		17
Party R.....		18
Party S.....		19
Other Party.....		20
Would vote blank/would spoil your vote.....		21
Would not vote/not (NATIONALITY).....		22
DK.....		23
No answer.....		24

EB52.0 - D.4 - DEMO TREND

NO QUESTIONS D5 AND D6

D.7. Could you give me the letter which corresponds best to your own current situation ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Married.....	349	1
Remarried.....		2
Unmarried. Currently living with partner.....		3
Unmarried. Having never lived with a partner.....		4
Unmarried. Having previously lived with a partner, but now on my own.....		5
Divorced.....		6
Separated.....		7
Widowed.....		8
Other (SPONTANEOUS).....		9
Refusal (SPONTANEOUS).....		10

EB52.1 - D.7 - DEMO TREND

D.8. How old were you when you stopped full-time education ? (IF STILL STUDYING : CODE 00 - GO TO D.10)

```

+---+ 350
|   |
|   |
|   |
+---+
    
```

EB52.1 - D.8 - DEMO TREND

NO QUESTION D9

D.10. SEX

Male.....	351	1
Female.....		2

EB52.1 - D.10 - DEMO TREND

D.11. How old are you ?

+---+---+	352
+---+---+	

EB52.1 - D.11 - DEMO TREND

D.12. How many people live in your household, including yourself, all adults and children ?
D.13. How many children under 15 are currently living at home ?

	D.12 PEOPLE	D.13 CHILDREN
1	353 1	354 1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7	7	7
8	8	8
9 or more	9	9
None		10

EB52.1 - D.12 & D.13 - DEMO TREND

NO QUESTION D14

D.15. a) What is your current occupation ?
 b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODES 1 TO 4 IN D.15a) Did you do any paid work in the past ?
 What was your last occupation ?

	a) CURRENT OCCUPATION	b) LAST OCCUPATION
NOT WORKING		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	355 1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	356 1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, ...)	7	3
Owner of a shop, craftsmen, other self employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, ...)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB52.1 - D.15 - DEMO TREND

NO QUESTIONS D16 TO D18

D.19. Are you ... ?

	Yes	No
READ OUT		
a) In your household the person mainly responsible for ordinary shopping and looking after the home	357 1	2
b) In your household the person who contributes most to the household income	358 1	2

EB52.1 - D.19a/b - DEMO TREND

NO QUESTION D20

D.21. (IF CODE 2 AT D19b)

- a) What is the current occupation of the person who contributes most to the household income ?
 b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODE 1 TO 4 IN D.21a) Did he/she do any paid work in the past ?
 What was his/her last occupation ?

	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	359 1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	360 1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, ...)	7	3
Owner of a shop, craftsmen, other self employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, ...)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB52.1 - D.21 - DEMO TREND

NO QUESTIONS D22 TO D28

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD) Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc ... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

B.....	361	1
T.....		2
P.....		3
F.....		4
E.....		5
H.....		6
L.....		7
N.....		8
R.....		9
M.....		10
S.....		11
K.....		12
Refusal.....		13
DK.....		14

EB52.1 - D.29 - DEMO TREND

INTERVIEW PROTOCOLE

P.1. - Date of interview	DAY	MONTH
	__ __ 362	__ __ 363

P.2. - Time of the beginning of the interview	HOUR	MINUTES
USE 24 HOUR CLOCK	__ __ 364	__ __ 365

P.3. - Number of minutes the interview lasted	MINUTES
	__ __ __ 366

P.4. - Number of persons present during the interview, including interviewer.

Two (interviewer and respondent).....	367	1
Three.....		2
Four.....		3
Five or more.....		4

P.5. - Respondent cooperation

Excellent.....	368	1
Fair.....		2
Average.....		3
Bad.....		4

P.6. - Size of locality (LOCAL CODES)

369

P.7. - Region (LOCAL CODES)

370

P.8. - Postal code

371

P.9. - SAMPLE POINT NUMBER

372

P.10. - INTERVIEWER NUMBER

373

P.11. - WEIGHTING FACTOR

374

P.12. - Telephone available in the household ?

Yes.....	375	1
No.....		2

P.13. - Language of interview (Luxembourg, Belgium, Finland)

+--+ 376
| |
+--+

C. Technical Specifications Fiches Techniques

C.1 Co-operating Agencies and Research Executives Instituts et Responsables de Recherche

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Portugal	METRIS Av. Eng° Arantes e Oliveira, 3 - 2° P - 1900 Lisboa	Mafalda BRASIL	351.21.846.12.02	351.21.846.12.03
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C.2 Administrative Regional Units Unités Administratives Régionales

BELGIQUE/BELGIË/

BELGIEN

Antwerpen
Vlaams Brabant
Brabant Wallon
Bruxelles/Brussel
West-Vlaanderen
Oost-Vlaanderen
Hainaut
Liège
Limburg
Luxembourg
Namur

DANMARK

Bornholm
Fyn
Hovedstadsområdet
Jylland
Sjælland, Lolland-Falster

DEUTSCHLAND

Arnsberg
Berlin-Ost
Berlin-West
Bremen
Chemnitz
Cottbus
Darmstadt
Detmold
Dresden, Leipzig
Düsseldorf
Frankfurt/Oder
Gera, Suhl
Giessen
Halle, Erfurt
Hamburg
Kassel
Koblenz
Köln
Magdeburg
Mittelfranken
Münster
Neubrandenburg
Niederbayern
Nordbaden-Karlsruhe
Nordwürttemberg-Stuttgart
Oberbayern
Oberfranken
Oberpfalz
Potsdam
RB Lüneburg
RB Braunschweig
RB Weser-EMS
RB Hannover
Rhein Hessen-Pfalz
Rostock
Saarland
Schleswig Holstein
Schwaben
Schwerin
Südbaden-Freiburg
Südwestfalen-Lippe
Trier
Unterfranken

ELLAS

Kentriki & Dytiki Macedonia
Thessalia
Anatoliki Macedonia
Thraki
Anatoliki Sterea & Nissia

Peloponissos & Dytiki Sterea
Ipiros
Crete
Nissia Anatolikoy Aigaioy

ESPAÑE

Andalucía
Aragón
Asturias
Balears
Canarias
Cantabria
Castilla-La Mancha
Castilla-León
Cataluña
Extremadura
Galicia
La Rioja
Madrid
Murcia
Navarra
País Vasco
País Valenciano

FRANCE

Alsace
Aquitaine
Auvergne
Basse Normandie
Bourgogne
Bretagne
Centre
Champagne-Ardenne
Corse
Franche-Comté
Haute Normandie
Ile de France
Languedoc-Roussillon
Limousin
Lorraine
Midi-Pyrénées
Nord/Pas-de-Calais
Pays de la Loire
Picardie
Poitou-Charentes
Provence-Alpes- Côte d'Azur
Rhône-Alpes

IRELAND

Connaught/Ulster
Dublin
Munster
Rest of Leinster

ITALIA

Basilicata
Calabria
Campania
Emilia
Friuli, Venezia, Giulia
Lazio
Liguria
Lombardia
Marche
Milano
Molise e Abruzzi
Puglie
Sardegna
Sicilia
Toscana
Trentino
Umbria
Valle d'Aosta/Piemonte

Veneto

LUXEMBOURG

Centre
Est
Nord
Sud

NEDERLAND

Drenthe
Flevoland
Friesland
Gelderland
Gröningen
Limburg
Noord-Brabant
Noord-Holland
Overijssel
Utrecht
Zeeland
Zuid-Holland

ÖSTERREICH

Burgenland
Kärnten
Niederösterreich
Oberösterreich
Steiermark
Tirol
Vorarlberg
Wien

PORTUGAL

Alentejo
Algarve
Azores
Centro
Lisboa e Vale do Tejo
Madeira
Norte

SUOMI

Etelä-Savo
Etelä-Karjala
Etelä-Pohjanmaa
Häme
Kainuu
Keski-Suomi
Kymenlaakso
Lappi
Pirkanmaa
Pohjois-Karjala
Pohjois-Pohjanmaa
Pohjois-Savo
Satakunta
Uusimaa
Vaasan rannikkoseutu
Varsinais-Suomi

SVERIGE

Stockholm/Södertälje A-Region
Gothenburgs A-Region
Malmö/Lund/Trelleborgs A-region
Semi urban area
Rural area

UNITED KINGDOM

Avon, Gloucestershire
Bedfordshire
Berkshire
Borders, Central, Fife,
Buckinghamshire
Cheshire
Cleveland, Durham
Clwyd, Dyfed
Cornwall, Devon
Cumbria
Derbyshire,
Dorset, Somerset
Dumfries, Galloway
East Anglia
East/West Sussex
Essex
Grampians
Greater Manchester
Greater London
Gwent
Gwynedd, Powys
Hampshire, Isle of Wight
Hereford, & Worcester
Hertfordshire
Highlands, Islands
Humberside
Kent
Lancashire
Leicestershire,
Lincolnshire
Lothian, Tayside
M-S-W Glamorgan
Merseyside
North Yorkshire
Northamptonshire
Northumberland
Nottinghamshire
Oxfordshire
Shropshire, Staffordshire
South Yorkshire
Strathclyde
Surrey
Tyne & Wear
Warwickshire
West Yorkshire
West Midlands (county)
Wiltshire

NORTHERN IRELAND

C3. Sample Specifications

Between 5 April and 23 May 2000, INRA (EUROPE), a European Network of Market and Public Opinion Research agencies, carried out wave 53 of the standard Eurobarometer, on request of the EUROPEAN COMMISSION, Directorate-General for Education and Culture, EAC D/2 : Citizens' center Analysis of public opinion (EAC D/2).

The Standard EUROBAROMETER 53 covers the population of the respective nationalities of the European Union Member States, aged 15 years and over, resident in each of the Member States. The basic sample design applied in all Member States is a multi-stage, random (probability) one. In each EU country, a number of sampling points was drawn with probability proportional to population size (for a total coverage of the country) and to population density.

For doing so, the points were drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the Member States according to the EUROSTAT-NUTS II (or equivalent) and according to the distribution of the resident population of the respective EU-nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses were selected as every Nth address by standard random route procedures, from the initial address. In each household, the respondent was drawn, at random. All interviews were face-to-face in people's home and in the appropriate national language.

Countries	Institutes	Number of Interviews	Field Work Dates	Population 15+ (x 000)
Belgium	INRA BELGIUM	1063	07/04 – 04/05	8,326
Denmark	GfK DANMARK	1000	11/04 – 12/05	4,338
Germany(East)	INRA DEUTSCHLAND	1034	07/04 – 03/05	13,028
Germany(West)	INRA DEUTSCHLAND	1015	09/04 – 05/05	55,782
Greece	KEME	1004	10/04 – 02/05	8,793
Spain	INRA ESPAÑA	1000	11/04 – 02/05	33,024
France	CSA-TMO	1003	05/04 – 30/04	46,945
Ireland	LANSDOWNE Market Research	1000	10/04 – 02/05	2,980
Italy	PRAGMA	1000	12/04 – 02/05	49,017
Luxembourg	ILReS	600	12/04 – 08/05	364
The Netherlands	NIPO	975	21/04 – 23/05	12,705
Austria	SPECTRA	1005	07/04 – 04/05	6,668
Portugal	METRIS	1000	14/04 – 12/05	8,217
Finland	MDC MARKETING RESEARCH	1010	09/04 – 23/05	4,165
Sweden	GfK SVERIGE	1000	09/04 – 14/05	7,183
Great Britain	INRA UK	1070	10/04 – 08/05	46,077
Northern Ireland	ULSTER MARKETING SURVEYS	300	10/04 – 02/05	1,273
Total number of interviews		16078		

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from Eurostat population data or from national statistics. For all EU member-countries a national weighting procedure, using marginal and intercellular weighting, was carried out based on this Universe description. As such in all countries, minimum sex, age, region NUTS II were introduced in the iteration procedure. For international weighting (i.e. EU averages), INRA (EUROPE) applies the official population figures as provided by EUROSTAT in the Regional Statistics Yearbook (data for 1997 or 1996). The total population figures for input in this post-weighting procedure are listed above.

The results of the Eurobarometer studies are reported in the form of tables, datafiles and analyses. Per question a table of results is given with the full question text in English, French and German. The results are expressed as a percentage of the total. The results of the Eurobarometer surveys are analysed and made available through the "Public Opinion Analysis" Unit of DG EDUC-D-2 of the European Commission, Rue de la Loi 200, B-1049 Brussels. The results are published on the internet server of the European Commission : <http://europa.eu.int/comm/dg10/epo>. All Eurobarometer datafiles are stored at the Zentral Archiv (Universität Köln, Bachemer Strasse, 40, D-50869 Köln-Lindenthal), available through the CESSDA Database <http://www.nsd.uib.no/cessda/europe.html>. They are at the disposal of all institutes members of the European Consortium for Political Research (Essex), of the Inter-University Consortium for Political and Social Research (Michigan) and of all those interested in social science research.

Readers are reminded that survey results are *estimations*, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

Observed percentages	10% or 90%	20% or 80%	30% or 70%	40% or 60%	50%
Confidence limits	± 1.9%	± 2.5%	± 2.7%	± 3.0%	± 3.1%

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EUROBAROMETER 53

APRIL - MAY 2000

BASIC FRENCH QUESTIONNAIRE

EUROPEAN OPINION RESEARCH GROUP

Note: The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the archival codebook for changes in coding schemes and for country specific answer categories (political parties, income, regions etc.).

VOTRE NUMERO D'ETUDE

```

+---+---+---+---+
|   |   |   |   |
+---+---+---+---+

```

CODE PAYS

```

+---+---+
|   |   |
+---+---+

```

NOTRE NUMERO D'ETUDE

```

+---+---+---+
|   |   |   |
+---+---+---+

```

NUMERO DE L'INTERVIEW

```

+---+---+---+---+---+
|   |   |   |   |   |
+---+---+---+---+---+

```

- Q.1. Quelle est votre nationalit, ? Veuillez indiquer le (ou les) pays qui s'appliquent. (PLUSIEURS REPONSES POSSIBLES)
- | | | |
|---|---|-----|
| Belgique..... | 5 | 1, |
| Danemark..... | | 2, |
| Allemagne..... | | 3, |
| Gršce..... | | 4, |
| Espagne..... | | 5, |
| France..... | | 6, |
| Irlande..... | | 7, |
| Italie..... | | 8, |
| Luxembourg..... | | 9, |
| Pays-Bas..... | | 10, |
| Portugal..... | | 11, |
| Royaume-Uni (Grande-Bretagne, Irlande du Nord)..... | | 12, |
| Autriche..... | | 13, |
| Sušde..... | | 14, |
| Finlande..... | | 15, |
| Autres pays..... | | 16, |
| NSP..... | | 17, |
- FIN DE L'INTERVIEW
FIN DE L'INTERVIEW

EB52.0 - Q.1 - TREND

- Q.2. Quand vous ^tes entre amis, diriez-vous qu'il vous arrive souvent, de temps en temps, ou jamais de discuter politique ?
- | | | |
|------------------------|---|---|
| Souvent..... | 6 | 1 |
| De temps en temps..... | | 2 |
| Jamais..... | | 3 |
| NSP..... | | 4 |

EB52.0 - Q.5 - TREND

- Q.3. Quand vous avez une opinion ... laquelle vous tenez beaucoup, vous arrive-t-il de convaincre vos amis, vos camarades de travail, vos relations d'adopter cette opinion ? Cela vous arrive-t-il ... ? (LIRE)
- | | | |
|------------------------|---|---|
| Souvent..... | 7 | 1 |
| De temps en temps..... | | 2 |
| Rarement..... | | 3 |
| Jamais..... | | 4 |
| NSP..... | | 5 |

EB52.0 - Q.6 - TREND

Parlons maintenant des circonstances actuelles dans lesquelles vous vivez et de vos attentes pour l'avenir.

- Q.4. D'une faon g,n,rale, ^tes-vous tršs satisfait, plut"t satisfait, plut"t pas satisfait ou pas du tout satisfait de la vie que vous menez ? Diriez-vous que vous ^tes... ? (LIRE)
- | | | |
|----------------------------|---|---|
| Tršs satisfait..... | 8 | 1 |
| Plut"t satisfait..... | | 2 |
| Plut"t pas satisfait..... | | 3 |
| Pas du tout satisfait..... | | 4 |
| NSP..... | | 5 |

EB47.1 - Q.36 - TREND

Q.5. Si vous comparez votre situation actuelle ... celle d'il y a cinq ans, pensez-vous qu'elle s'est améliorée, qu'elle est restée ... peu près la même ou qu'elle s'est dégradée ?

S'est améliorée..... 9 1
 Restée la même..... 2
 S'est dégradée..... 3
 NSP..... 4

EB47.1 - Q.37 - TREND

Q.6. Au cours des cinq années ... venir, vous attendez-vous ... ce que votre situation personnelle s'améliore, reste ... peu près la même ou se dégrade ?

S'améliore..... 10 1
 Reste ... peu près la même..... 2
 Se dégrade..... 3
 NSP..... 4

EB47.1 - Q.38 - TREND

Q.7. Si vous repensez aux cinq dernières années, pourriez-vous me dire si chacune des situations suivantes s'applique ou non ... vous ?
 - AU COURS DES CINQ DERNIERES ANNEES, ...

LIRE	OUI	NON	NSP/NE S'APPLIQUE PAS
1. ... j'ai, t, sans emploi au moins une fois	11 1	2	3
2. ... au moins un membre de ma famille a, t, sans emploi	12 1	2	3
3. ... au moins un des mes amis proches a, t, sans emploi	13 1	2	3
4. ... il y a eu au moins une fois suppression d'emplois dans la société, où je travaillais	14 1	2	3

EB47.1 - Q.39 - TREND

Q.8. Tous les combien ... peu près ... (MONTRER CARTE AVEC ECHELLE)
 a) regardez-vous les missions d'information ... la télévision ?
 b) lisez-vous les nouvelles dans les journaux quotidiens ?
 c) écoutez-vous les missions d'information ... la radio ?

LIRE	TOUS LES JOURS	PLUSIEURS FOIS PAR SEMAINE	UNE OU DEUX FOIS PAR SEMAINE	MOINS SOUVENT	JAMAIS	NSP
a) Emissions d'informations ... la télévision	15 1	2	3	4	5	6
b) Nouvelles dans les journaux quotidiens	16 1	2	3	4	5	6
c) Emissions d'informations ... la radio	17 1	2	3	4	5	6

EB52.0 - Q.13 - TREND

Q.9. En utilisant cette échelle, combien estimez-vous en savoir sur l'Union européenne, ses politiques, ses institutions ? (MONTRER CARTE AVEC ECHELLE)

LIRE	NE SAIT RIEN DU TOUT	1	2	3	4	5	6	7	8	9	10	EN SAIT BEAUCOUP	NSP
	18	1	2	3	4	5	6	7	8	9	10	11	

EB52.0 - Q.17 - TREND

- Q.10. Pensez-vous que la place donnée par les médias aux affaires européennes est beaucoup trop grande, trop grande, juste ce qu'il faut, trop petite ou beaucoup trop petite dans ... (MONTRER CARTE) ?
 a) les nouvelles ... la télévision (NATIONALITE)
 b) les nouvelles dans les quotidiens (NATIONALITE)
 c) les nouvelles ... la radio (NATIONALITE)

LIRE	BEAUCOUP TROP GRANDE	TROP GRANDE	JUSTE CE QU'IL FAUT	TROP PETITE	BEAUCOUP TROP PETITE	NSP
a) les nouvelles ... la télévision (NATIONALITE)	19 1	2	3	4	5	6
b) les nouvelles dans les quotidiens (NATIONALITE)	20 1	2	3	4	5	6
c) les nouvelles ... la radio (NATIONALITE)	21 1	2	3	4	5	6

EB50.0 - Q.9 - TREND

- Q.11. Dans quelle mesure pensez-vous que les médias (NATIONALITE) couvrent les affaires de l'Union européenne de manière objective ? (LIRE)
- | | | |
|-------------------------------------|----|---|
| De façon très objective..... | 22 | 1 |
| De façon assez objective..... | | 2 |
| De façon pas très objective..... | | 3 |
| De façon pas du tout objective..... | | 4 |
| NSP..... | | 5 |

EB50.0 - Q.10 - TREND

- Q.12. D'une façon générale, pensez-vous que le fait pour (NOTRE PAYS) de faire partie de l'Union européenne est ... ? (LIRE)
- | | | |
|--------------------------------------|----|---|
| Une bonne chose..... | 23 | 1 |
| Une mauvaise chose..... | | 2 |
| Une chose ni bonne, ni mauvaise..... | | 3 |
| NSP..... | | 4 |

EB52.0 - Q.20 - TREND

- Q.13. Tout bien considéré, estimez-vous que (NOTRE PAYS) a bénéficié, ou non de son appartenance ... l'Union européenne ?
- | | | |
|--------------------|----|---|
| Bénéficié..... | 24 | 1 |
| Pas bénéficié..... | | 2 |
| NSP..... | | 3 |

EB52.0 - Q.21 - TREND

- Q.14. En général, l'Union européenne évoque-t-elle pour vous une image très positive, assez positive, neutre, assez négative ou très négative ?
- | | | |
|------------------------------------|----|---|
| Très positive..... | 25 | 1 |
| Assez positive..... | | 2 |
| Neutre..... | | 3 |
| Assez négative..... | | 4 |
| Très négative..... | | 5 |
| NSP / sans opinion (SPONTANÉ)..... | | 6 |

EB53 - NOUVEAU

- Q.15. Pensez-vous que l'appartenance de (NOTRE PAYS) ... l'Union européenne vous a personnellement apporté, plus d'avantages ou plus de désavantages ? (MONTRER CARTE - UNE SEULE REPONSE POSSIBLE)
- | | | |
|---|----|---|
| Beaucoup plus d'avantages..... | 26 | 1 |
| Plus d'avantages..... | | 2 |
| Autant d'avantages que de désavantages..... | | 3 |
| Plus de désavantages..... | | 4 |
| Beaucoup plus de désavantages..... | | 5 |
| NSP / sans opinion (SPONTANÉ)..... | | 6 |

EB53 - NOUVEAU

Q.16. Pour chacun des groupes suivants, pensez-vous que l'appartenance de (NOTRE PAYS) ... l'Union européenne leur a apporté plus d'avantages ou plus de désavantages ? (MONTRER CARTE)

LIRE	PLUS D'AVANTAGES	AUTANT D'AVANTAGES QUE DE DESAVANTAGES	PLUS DE DESAVANTAGES	NSP / SANS OPINION	
1. Ceux qui parlent des langues étrangères	27	1	2	3	4
2. Les enfants	28	1	2	3	4
3. Les jeunes	29	1	2	3	4
4. Les personnes d'âge moyen	30	1	2	3	4
5. Les personnes âgées	31	1	2	3	4
6. Les hommes politiques	32	1	2	3	4
7. Tous les (NATIONALITE)	33	1	2	3	4
8. Les habitants de (CAPITALE DE NOTRE PAYS)	34	1	2	3	4
9. Les habitants de notre région	35	1	2	3	4
10. Les habitants des zones rurales	36	1	2	3	4
11. Les grandes entreprises	37	1	2	3	4
12. Les petites et moyennes entreprises	38	1	2	3	4
13. Les artisans / les indépendants	39	1	2	3	4
14. Les ouvriers dans l'industrie	40	1	2	3	4
15. Les enseignants	41	1	2	3	4
16. Les fonctionnaires	42	1	2	3	4
17. Les cadres et employés de bureau dans le secteur privé	43	1	2	3	4
18. Les agriculteurs	44	1	2	3	4
19. Les professions libérales, avocats, médecins, architectes, etc.	45	1	2	3	4
20. Les autres actifs, salariés ou indépendants	46	1	2	3	4
21. Les chômeurs	47	1	2	3	4
22. Les pensionnés / retraités	48	1	2	3	4
23. Les personnes appartenant ... des groupes minoritaires en termes de race, religion ou culture	49	1	2	3	4
24. Autres (SPONTANÉ)	50	1	2	3	4
25. Tout le monde (SPONTANÉ)	51	1	2	3	4
26. Personne (SPONTANÉ)	52	1	2	3	4

EB53 - NOUVEAU

Q.17. Dans l'ensemble, êtes-vous très satisfait, plutôt satisfait, plutôt pas satisfait ou pas du tout satisfait du fonctionnement de la démocratie en (NOTRE PAYS) ?

Q.18. Et du fonctionnement de la démocratie dans l'Union européenne ?

LIRE	TRES SATISFAIT	PLUTOT SATISFAIT	PLUTOT PAS SATISFAIT	PAS DU TOUT SATISFAIT	NSP	
17) En (NOTRE PAYS)	53	1	2	3	4	5
18) Dans l'Union européenne	54	1	2	3	4	5

EB52.0 - Q.11&Q.12 - TREND

Q.19. Quand vous désirez obtenir des informations sur l'Union européenne, ses politiques et ses institutions, lesquelles des sources suivantes utilisez-vous ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES) Et encore ?

R,unions, meetings.....	55	1,
Discussions avec la famille, les amis, les collègues.....		2,
Journaux quotidiens.....		3,
Autres périodiques, magazines.....		4,
TV.....		5,
Radio.....		6,
Sur Internet, le World Wide Web.....		7,
Livres, brochures, fiches d'information.....		8,
Panneaux d'information européenne dans les bibliothèques, mairies, gares, postes.....		9,
Bureaux d'information de l'Union européenne, Euro-info Centres, Euro-info points, Euro-bibliothèques, etc.....		10,
Agences d'information spécialisées des administrations nationales ou locales.....		11,
Associations professionnelles ou syndicales.....		12,
Autres organisations (p.ex. organisations de consommateurs, etc.).....		13,
En contactant un membre du Parlement européen ou un membre du (PARLEMENT NATIONAL).....		14,
Autres (SPONTANE).....		15,
Ne cherche jamais ce type d'informations, pas intéressé, (SPONTANE).....		16,
NSP.....		17,

EB52.0 - Q.18 - TREND

Q.20. En général, sous quelle forme préféreriez-vous obtenir des informations concernant l'Union européenne ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)

Un petit dépliant vous donnant juste un aperçu.....	56	1,
Une brochure plus détaillée.....		2,
Un livre vous donnant une description complète.....		3,
Une cassette vidéo.....		4,
Sur Internet.....		5,
Un CD-rom.....		6,
Un terminal d'ordinateur vous permettant de consulter des banques de données.....		7,
A la télévision.....		8,
A la radio.....		9,
Dans les journaux quotidiens.....		10,
Dans d'autres périodiques, magazines.....		11,
Je ne souhaite pas d'information sur l'Union européenne (SPONTANE).....		12,
Sous aucune de ces formes (SPONTANE).....		13,
NSP.....		14,

EB52.0 - Q.19 - TREND

- Q.21. A votre avis, quelle est la vitesse actuelle de la construction europ,enne?
 Veuillez regarder ces personnages (MONTRER CARTE). Le Nø1 ne bouge pas, le Nø7 court aussi vite que possible.
 Choisissez celui qui correspond le mieux ... votre opinion sur la vitesse actuelle de la construction europ,enne.
- Q.22. Et quel est le personnage qui correspond le mieux ... la vitesse de construction europ,enne que vous souhaiteriez ?
 (MONTRER MEME CARTE)

	Q.21) VITESSE ACTUELLE	Q.22) VITESSE SOUHAITEE
1 NE BOUGE PAS	57 1	58 1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7 COURT AUSSI VITE QUE POSSIBLE	7	7
NSP	8	8

EB52.0 - Q.22&Q.23 - TREND

- Q.23. A votre avis, dans cinq ans, l'Union europ,enne jouera-t-elle un r"le plus important, moins important ou le m"me r"le dans votre vie quotidienne ?
- Q.24. Et souhaitez-vous que dans cinq ans, l'Union europ,enne joue un r"le plus important, moins important ou le m"me r"le dans votre vie quotidienne ?

LIRE	PLUS IMPORTANT	MOINS IMPORTANT	LE MEME ROLE	NSP
23) Attentes	59 1	2	3	4
24) Souhait	60 1	2	3	4

EB52.0 - Q.24&Q.25 - TREND

- Q.25. Avez-vous d,j... entendu parler... ? (MONTREZ CARTE AVEC INSTITUTIONS)

LIRE	OUI	NON	NSP
1. du Parlement europ,en	61 1	2	3
2. de la Commission europ,enne	62 1	2	3
3. du Conseil des Ministres de l'Union europ,enne	63 1	2	3
4. de la Cour de Justice des Communaut,s europ,ennes	64 1	2	3
5. du M,diateur europ,en / de l'Ombudsman	65 1	2	3
6. de la Banque Centrale europ,enne	66 1	2	3
7. de la Cour des Comptes europ,enne	67 1	2	3
8. Le Comit, des R,gions de l'Union europ,enne	68 1	2	3
9. Le Comit, Economique et Social de l'Union europ,enne	69 1	2	3

EB52.0 - Q.26 - TREND

Q.26. Et, pour chacune des institutions europ,ennes suivantes, pensez-vous qu'elle joue un r"le important ou pas dans la vie de l'Union europ,enne ? (MONTRER MEME CARTE)

LIRE	IMPORTANT	PAS IMPORTANT	NSP
1. Le Parlement europ,en	70 1	2	3
2. La Commission europ,enne	71 1	2	3
3. Le Conseil des Ministres de l'Union europ,enne	72 1	2	3
4. La Cour de Justice des Communaut,s europ,ennes	73 1	2	3
5. Le M,diateur europ,en / l'Ombudsman	74 1	2	3
6. La Banque Centrale europ,enne	75 1	2	3
7. La Cour des Comptes europ,enne	76 1	2	3
8. Le Comit, des R,gions de l'Union europ,enne	77 1	2	3
9. Le Comit, Economique et Social de l'Union europ,enne	78 1	2	3

EB52.0 - Q.27 - TREND

Q.27. Et, pour chacune d'entre elles, pourriez-vous me dire si vous avez plut"t confiance ou plut"t pas confiance en elle ? (MONTRER MEME CARTE)

LIRE	PLUTOT CONFIANCE	PLUTOT PAS CONFIANCE	NSP
1. Le Parlement europ,en	79 1	2	3
2. La Commission europ,enne	80 1	2	3
3. Le Conseil des Ministres de l'Union europ,enne	81 1	2	3
4. La Cour de Justice des Communaut,s europ,ennes	82 1	2	3
5. Le M,diateur europ,en / l'Ombudsman	83 1	2	3
6. La Banque Centrale europ,enne	84 1	2	3
7. La Cour des Comptes europ,enne	85 1	2	3
8. Le Comit, des R,gions de l'Union europ,enne	86 1	2	3
9. Le Comit, Economique et Social de l'Union europ,enne	87 1	2	3

EB52.0 - Q.23 - TREND

Q.28. Dans un avenir proche, vous voyez-vous ... ? (LIRE - UNE SEULE REPONSE)

(NATIONALITE) uniquement.....	88	1
(NATIONALITE) et Europ,en.....		2
Europ,en et (NATIONALITE).....		3
Europ,en uniquement.....		4
NSP.....		5

EB52.0 - Q.9 - TREND

Q.29. Diriez-vous que vous ^tes tr"s fi"r(e), assez fi"r(e), assez peu fi"r(e), pas du tout fi"r(e) d'^tre (NATIONALITE COMME SPECIFIE A LA QUESTION 1 DU QUESTIONNAIRE) ? (UNE SEULE REPONSE)

Tr"s fi"r(e).....	89	1
Assez fi"r(e).....		2
Assez peu fi"r(e).....		3
Pas du tout fi"r(e).....		4
NSP.....		5

EB52.0 - Q.10 - TREND

POSER LES QUESTIONS Q.30 ET Q.31 AU PORTUGAL UNIQUEMENT

Q.30. In the European Union, each member state, in turn, becomes the President of the Council of Ministers for six months. Just now, it's the turn of Portugal. Have you recently read in the newspapers or heard on radio or television anything about the presidency of Portugal ?

Yes..... 90 1
 No..... 2
 DK..... 3

EB52.0 - Q.31 - TREND MODIFIE

Q.31. Whether you have heard about it or not, do you think it is important or not that Portugal is President of the Council of Ministers of the European Union at this time ? Would you say it is... ? (READ OUT)

Very important..... 91 1
 Important..... 2
 Not very important..... 3
 Not at all important..... 4
 DK..... 5

EB52.0 - Q.32 - TREND MODIFIE

A TOUS

Q.32. Quelle est votre opinion sur chacune des propositions suivantes ? Veuillez me dire, pour chaque proposition, si vous êtes pour ou si vous êtes contre.

LIRE - ROTATION DE L'ORDRE	POUR	CONTRE	NSP
1. Il doit y avoir une monnaie unique, l'euro, remplaçant (MONNAIE NATIONALE) et toutes les autres monnaies nationales des Etats membres de l'Union européenne	92 1	2	3
2. Avec la monnaie unique européenne, l'euro, il doit y avoir une Banque Centrale Européenne, indépendante des Etats membres	93 1	2	3
3. La Banque Centrale Européenne doit rendre compte de ses décisions au Parlement européen	94 1	2	3
4. Les pays membres de l'Union européenne devraient avoir une politique étrangère commune vis-à-vis des pays hors de l'Union européenne	95 1	2	3
5. Les pays membres de l'Union européenne devraient avoir une politique de sécurité, et de défense commune	96 1	2	3
6. L'Union européenne devrait être responsable des affaires qui ne peuvent pas être efficacement réglées par les gouvernements nationaux, régionaux et locaux	97 1	2	3
7. Le Président de la Commission européenne et les Commissaires européens devraient avoir la confiance d'une majorité, du Parlement européen. Sinon, ils devraient démissionner	98 1	2	3
8. On devrait apprendre aux enfants, ... l'école, la façon dont les institutions de l'Union européenne fonctionnent	99 1	2	3

EB52.0 - Q.33 - TREND

Q.33. a) Pour chacun des domaines suivants, pensez-vous que les d,cisions devraient ^tre prises par le gouvernement (NATIONALITE), ou qu'elles devraient ^tre prises en commun au sein de l'Union europ,enne ?

LIRE - ROTATION DE L'ORDRE	GOUVERNEMENT (NATIONAL)	L'UNION EUROPEENNE	NSP
1. La d,fense	100 1	2	3
2. La protection de l'environnement	101 1	2	3
3. La monnaie	102 1	2	3
4. L'aide humanitaire	103 1	2	3
5. La sant, et la s,curit, sociale	104 1	2	3
6. Les r'sgles de base en mati're de radio, de t,l,vision et de presse	105 1	2	3
7. La lutte contre la pauvret,/l'exclusion sociale	106 1	2	3
8. La lutte contre le ch'mage	107 1	2	3
9. L'agriculture et la politique de la p^che	108 1	2	3
10. Aider les r,gions qui ont des difficult,s ,conomiques	109 1	2	3
11. L'enseignement	110 1	2	3
12. La recherche scientifique et technologique	111 1	2	3
13. L'information sur l'Union europ,enne, ses politiques et ses institutions	112 1	2	3
14. La politique ,trang're ... l',gard des pays ext,rieurs ... l'Union europ,enne	113 1	2	3
15. La politique culturelle	114 1	2	3

EB52.0 - Q.34a - TREND

Q.33. b) Et pour chacun des domaines suivants ?

LIRE - ROTATION DE L'ORDRE	GOUVERNEMENT (NATIONAL)	L'UNION EUROPEENNE	NSP
1. La politique d'immigration	115 1	2	3
2. Les r'sgles en mati're d'asile politique	116 1	2	3
3. La lutte contre le crime organis,	117 1	2	3
4. La police	118 1	2	3
5. La justice	119 1	2	3
6. L'accueil des r,fugi,s	120 1	2	3
7. La pr,vention de la d,linquance juv,nile	121 1	2	3
8. La pr,vention de la d,linquance urbaine	122 1	2	3
9. La lutte contre la drogue	123 1	2	3
10. La lutte contre le trafic et l'exploitation d'^tres humains	124 1	2	3

EB52.0 - Q.34a - TREND

Q.34. Je vais maintenant vous citer un certain nombre d'actions que pourrait poursuivre l'Union européenne.
 Pour chacune d'entre elles, pourriez-vous me dire si, ... votre avis, elle doit être une priorité, ou pas ?

LIRE	PRIORITE	PAS PRIORITE	NSP
1. Accueillir de nouveaux pays membres	125 1	2	3
2. Être plus proche des citoyens européens, par exemple en les informant davantage sur l'Union européenne, ses politiques et ses institutions	126 1	2	3
3. Réussir la mise en place de la monnaie unique européenne, l'euro	127 1	2	3
4. Lutter contre la pauvreté, et l'exclusion sociale	128 1	2	3
5. Protéger l'environnement	129 1	2	3
6. Protéger les consommateurs et garantir la qualité des produits	130 1	2	3
7. Lutter contre le chômage	131 1	2	3
8. Réformer les institutions de l'Union européenne et leur fonctionnement	132 1	2	3
9. Lutter contre le crime organisé, et le trafic de drogue	133 1	2	3
10. Affirmer l'importance politique et diplomatique de l'Union européenne dans le monde	134 1	2	3
11. Préserver la paix et la sécurité, en Europe	135 1	2	3
12. Garantir les droits de l'individu et le respect des principes démocratiques en Europe	136 1	2	3

EB52.0 - Q.35 - TREND

Q.35. Dans quelle mesure vous sentez-vous bien informé, ... propos de la monnaie unique européenne, l'euro ? Vous sentez-vous (LIRE) ?

Très bien informé,.....	137	1
Bien informé,.....		2
Pas très bien informé,.....		3
Pas bien informé, du tout.....		4
NSP.....		5

EB52.0 - Q.51 - TREND

Q.36. Avez-vous reçu des informations sur la monnaie unique européenne, l'euro ? (SI OUI) De quelles sources ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)

Non, je n'ai pas reçu d'information.....	138	1,
La banque, caisse d'épargne, assurance, etc.....		2,
Un magasin, supermarché, etc.....		3,
L'école, université, autre lieu de formation/d'enseignement.....		4,
Le travail.....		5,
Un syndicat, organisation professionnelle, etc.....		6,
Une organisation de consommateurs.....		7,
Le gouvernement (NATIONALITE).....		8,
Les autorités régionales.....		9,
Les autorités locales, municipalités/communes (EQUIVALENT NATIONAL).....		10
La radio.....		11
La télévision.....		12
La presse écrite.....		13
La famille, les amis.....		14
Par courrier ou informations déposées dans ma boîte aux lettres.....		15
Sur Internet, le T1, texte, le Minitel (F), Ceefax (UK et IRL), etc.....		16
Autre (SPONTANÉ).....		17
NSP.....		18

EB52.0 - Q.52 - TREND

Q.37. Pour chacun des pays suivants, seriez-vous favorable ou d,favorable ... ce qu'... l'avenir il fasse partie de l'Union europ,enne ?

LIRE - ROTATION	EN FAVEUR	CONTRE	NSP
1. R,publique tchŠŕque	139 1	2	3
2. Slovaquie	140 1	2	3
3. Pologne	141 1	2	3
4. Hongrie	142 1	2	3
5. Roumanie	143 1	2	3
6. Slov,nie	144 1	2	3
7. Estonie	145 1	2	3
8. Lettonie	146 1	2	3
9. Lituanie	147 1	2	3
10. Bulgarie	148 1	2	3
11. Chypre	149 1	2	3
12. Malte	150 1	2	3
13. Suisse	151 1	2	3
14. NorvŠge	152 1	2	3
15. Turquie	153 1	2	3

EB52.0 - Q.36 - TREND

Q.38. Pour chacun des critŠres suivants, pourriez-vous me dire s'il vous semble important ou pas pour d,cider si un pays peut devenir membre de l'Union europ,enne ou non ?

LIRE	IMPORTANT	PAS IMPORTANT	NSP
1. Ce pays doit respecter les Droits de l'Homme et les principes d,mocratiques	154 1	2	3
2. Son niveau de d,veloppement ,conomique doit ^tre proche de celui des autres Etats membres	155 1	2	3
3. Il doit accepter l'ensemble de ce qui a d,j... ,t, d,cid, et mis en oeuvre tout au long de la construction europ,enne	156 1	2	3
4. Son entr,e ne doit pas co-ter cher aux pays qui sont d,j... membres	157 1	2	3
5. Il doit ^tre pr^t ... faire passer l'int,r^t de l'Union europ,enne avant le sien	158 1	2	3
6. Il doit lutter contre le crime organis, et le trafic de drogue	159 1	2	3
7. Il doit prot,ger l'environnement	160 1	2	3
8. Il doit pouvoir payer sa part du budget de l'Union europ,enne	161 1	2	3

EB52.0 - Q.37 - TREND

Passons maintenant ... un autre sujet : le Parlement europ, en.

Q.39. Avez-vous r, egalement lu dans les journaux ou entendu ... la radio ou ... la t, l, vision quelque chose au sujet du Parlement europ, en, c'est-...-dire de l'Assembl, e parlementaire de l'Union europ, enne ?

Oui.....	162	1
Non.....		2
NSP.....		3

EB52.0 - Q.38 - TREND

Q.40. A votre avis, actuellement, le Parlement europ, en joue-t-il dans LA VIE DE L'UNION EUROPEENNE un r"le ... ? (LIRE)

Tr"s important.....	163	1
Important.....		2
Peu important.....		3
Pas important du tout.....		4
NSP.....		5

EB52.0 - Q.39 - TREND

Q.41. Vous-m"me, souhaiteriez-vous que le Parlement europ, en joue un r"le plus important ou moins important qu'... l'heure actuelle ?

Plus important.....	164	1
Moins important.....		2
Le m"me (SPONTANE).....		3
NSP.....		4

EB52.0 - Q.40 - TREND

Q.42. En tant que citoyen europ, en, estimez-vous que le Parlement europ, en d, fend vos int, r"ts ... (LIRE) ?

Tr"s bien.....	165	1
Assez bien.....		2
Assez mal.....		3
Tr"s mal.....		4
NSP.....		5

EB51.0 - Q.31 - TREND

Q.43. Voici une liste. Veuillez me dire sur lequel, ou lesquels, de ces domaines politiques le Parlement europ, en devrait particuli"rement mettre l'accent pour d, fendre vos int, r"ts. Citez m'en trois au maximum. (MONTRER CARTE - LIRE - 3 REPONSES MAXIMUM)

La politique ,trang"re et de s, curit,.....	166	1,
La protection de l'environnement et du consommateur.....		2,
La monnaie.....		3,
La politique ,conomique.....		4,
L'emploi.....		5,
La coop, ration avec les pays en voie de d, veloppement, le Tiers-Monde.....		6,
La lutte contre le cancer et le SIDA.....		7,
L'enseignement et la politique culturelle.....		8,
La recherche scientifique et technologique.....		9,
La lutte contre le trafic de drogue et la criminalit,.....		10
La politique sociale.....		11
La politique d'immigration.....		12
Les droits de l'homme dans le monde entier.....		13
NSP.....		14

EB51.0 - Q.32 - TREND

Q.44. Pensez-vous que l'Union europ, enne doit avoir ou pas une constitution, c'est-...-dire un texte fondamental qui int"gre les diff, rents Trait, s actuels ?

Oui.....	167	1
Non.....		2
NSP.....		3

EB53 - NOUVEAU

Q.45. Apr"s les ,largissements pr, vus de l'Union europ, enne, le nombre d'Etats membres passera de 15 ... plus de 25. A votre avis, les d, cisions de l'Union europ, enne devraient-elles alors "tre prises ... ? (MONTRER CARTE - LIRE - UNE SEULE REPONSE)

A l'unanimit, de tous les Etats membres.....	168	1
A la majorit, des Etats membres.....		2
NSP.....		3

EB53 - NOUVEAU

Passons ... un autre sujet : les personnes qui vivent en (NOTRE PAYS) proviennent d'horizons divers en termes de race, de religion ou de culture. Ils constituent ainsi différents groupes plus ou moins homogènes et/ou plus ou moins importants en nombre.

Q.46. Certaines personnes sont gênées par les opinions, les habitudes et la façon d'être des gens différents d'eux-mêmes. Vous, personnellement, dans votre vie de tous les jours, trouvez-vous gênante la présence de personnes d'une autre nationalité, ?

Q.47. Et trouvez-vous gênante la présence de personnes d'une autre race ?

Q.48. Et trouvez-vous gênante la présence de personnes d'une autre religion ?

	LIRE	GENANTE	PAS GENANTE	NSP
Q.46) Personnes d'une autre nationalité,	169	1	2	3
Q.47) Personnes d'une autre race	170	1	2	3
Q.48) Personnes d'une autre religion	171	1	2	3

EB48.0 - Q.44a&b&c - TREND

Q.47. En ce qui vous concerne personnellement, avez-vous le sentiment d'appartenir en (NOTRE PAYS) ... un des groupes plutôt majoritaires ou ... un des groupes plutôt minoritaires en termes de race, religion ou culture ?

Groupes plutôt majoritaires.....	172	1
Groupes plutôt minoritaires.....		2
J'ai le sentiment de n'appartenir ... aucun groupe (SPONTANE).....		3
NSP.....		4

EB47.1 - Q.47 - TREND LEGEREMENT MODIFIE

Q.50. a) Vous-même, avez-vous (eu) des parents ou grand-parents d'une autre nationalité, que la vôtre, ou non ?
 b) Et d'une autre race ?
 c) Et d'une autre religion ?
 d) Et d'une autre culture ?

	LIRE	OUI	NON	NSP
a) Nationalité,	173	1	2	3
b) Race	174	1	2	3
c) Religion	175	1	2	3
d) Culture	176	1	2	3

EB47.1 - Q.48 - TREND

Q.51. Pour chacune des opinions suivantes, pourriez-vous me dire si vous êtes plutôt d'accord ou plutôt pas d'accord ?
(MONTRER CARTE)

LIRE LES ITEMS ALTERNATIVEMENT DE HAUT EN BAS ET DE BAS EN HAUT	PLUTOT D'ACCORD	PLUTOT PAS D'ACCORD	NSP
1. Quand il y a trop d'enfants de ces groupes minoritaires dans les écoles, la qualité de l'éducation en souffre	177 1	2	3
2. Les personnes appartenant ... ces groupes minoritaires ont des logements plus pauvres, en grande partie ... cause de la discrimination	178 1	2	3
3. Les personnes appartenant ... ces groupes minoritaires abusent du système des allocations sociales	179 1	2	3
4. Sans les personnes appartenant ... ces groupes minoritaires, (NOTRE PAYS) réussirait moins bien dans les compétitions sportives internationales	180 1	2	3
5. Les autorités devraient faire des efforts pour améliorer la situation des personnes appartenant ... ces groupes minoritaires	181 1	2	3
6. Les personnes appartenant ... ces groupes minoritaires enrichissent la vie culturelle de (NOTRE PAYS)	182 1	2	3
7. Les pratiques religieuses des personnes appartenant ... ces groupes minoritaires menacent notre style de vie	183 1	2	3
8. Les personnes appartenant ... ces groupes minoritaires contribuent ... notre système de sécurité sociale plus qu'ils n'en profitent	184 1	2	3
9. Quand les écoles font les efforts nécessaires, l'éducation de chaque enfant peut être enrichie par la présence des enfants de ces groupes minoritaires	185 1	2	3
10. La présence des personnes appartenant ... ces groupes minoritaires est une cause d'insécurité,	186 1	2	3
11. Les autorités accordent un traitement préférentiel aux personnes appartenant ... ces groupes minoritaires	187 1	2	3
12. Les personnes appartenant ... ces groupes minoritaires font les travaux que les autres ne veulent pas faire	188 1	2	3
13. Les employeurs qui engagent du personnel ne devraient prendre en compte que la qualification, quelle que soit la race de la personne, sa religion ou sa culture	189 1	2	3
14. Les personnes appartenant ... ces groupes minoritaires soutiennent des pans entiers de l'économie (NATIONALITE)	190 1	2	3
15. La présence des personnes appartenant ... ces groupes minoritaires accroît le chômage en (NOTRE PAYS)	191 1	2	3
16. Les personnes appartenant ... ces groupes minoritaires sont discriminées sur le marché du travail	192 1	2	3
17. La discrimination sur le marché du travail sur base de la race d'une personne, de sa religion ou de sa culture devrait être interdite	193 1	2	3

EB47.1 - Q.49 - TREND

Q.52. Toujours ... propos des personnes appartenant ... des groupes minoritaires en termes de race, religion ou culture, pensez-vous qu'il n'y en a pas beaucoup, beaucoup mais pas trop, ou trop en (NOTRE PAYS) ? (UNE SEULE REPONSE)

Pas beaucoup.....	194 1
Beaucoup mais pas trop.....	2
Trop.....	3
NSP.....	4

EB47.1 - Q.50 - TREND LEGEREMENT MODIFIE

Q.53. Qu'est-ce qui devrait être fait, selon vous, pour améliorer les relations entre les personnes de race, religion ou culture différentes en (NOTRE PAYS) ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)

Poursuivre en justice les gens qui incitent au racisme.....	195	1,
Encourager dans les écoles l'enseignement de la tolérance et du respect mutuel.....		2,
Interdire la discrimination envers les groupes minoritaires.....		3,
Encourager les reportages honnêtes dans la presse, ... la radio et la TV.....		4,
Encourager la création d'organisations qui mettent les personnes de race, religion ou culture différentes en contact (M).....		5,
Encourager l'égalité, des chances dans tous les domaines de la vie sociale.....		6,
Encourager la compréhension des différentes cultures et des différents styles de vie en (NOTRE PAYS).....		7,
Accorder un plus grand rôle aux organisations qui ont déjà acquis de l'expérience dans la lutte contre le racisme.....		8,
Encourager la participation des personnes appartenant ... ces groupes minoritaires dans la vie politique de (NOTRE PAYS).....		9,
Encourager les syndicats et les églises ... en faire davantage dans la lutte contre le racisme.....		10
Rien.....		11
NSP.....		12

EB47.1 - Q.52 - TREND LEGEREMENT MODIFIE

Q.54. Si des personnes venant de pays musulmans souhaitent travailler ici, dans l'Union européenne, pensez-vous qu'ils devraient... (MONTRER CARTE) ?

Q.55. Et en ce qui concerne des personnes venant d'Europe de l'Est qui souhaitent travailler ... l'Ouest ?

Q.56. Et en ce qui concerne des personnes qui fuient des pays où il y a des conflits internes graves ?

Q.57. Et en ce qui concerne des personnes qui souffrent de violations des Droits de l'Homme dans leur pays et qui demandent l'asile politique ?

Q.58. Et en ce qui concerne des citoyens d'autres pays de l'Union européenne, qui désirent s'installer en (NOTRE PAYS) ?

LIRE	LES ACCUEILLIR, SANS RESTRICTIONS	LES ACCUEILLIR, MAIS AVEC DES RESTRICTIONS	NE PAS LES ACCUEILLIR	NSP
Q.54) Les personnes venant de pays musulmans	196 1	2	3	4
Q.55) Les personnes venant des pays de l'Europe de l'Est	197 1	2	3	4
Q.56) Les personnes fuyant les pays où il y a des conflits internes graves	198 1	2	3	4
Q.57) Les personnes demandant l'asile politique	199 1	2	3	4
Q.58) Les citoyens d'autres pays de l'Union européenne	200 1	2	3	4

Q.54=EB53 - NOUVEAU
 Q.55=EB48.0-Q.45b - TREND MODIFIE
 Q.56=EB53 - NOUVEAU
 Q.57=EB48.0 - Q.45c - TREND
 Q.58=EB48.0 - Q.45d - TREND

Nous allons maintenant parler de la place dans la société, (NATIONALITE) des personnes appartenant ... des groupes minoritaires en termes de race, religion ou culture.

Q.59. Pour chacune des opinions suivantes, pourriez-vous me dire si vous êtes plutôt d'accord ou plutôt pas d'accord ? (MONTRER CARTE)

LIRE	PLUTOT D'ACCORD	PLUTOT PAS D'ACCORD	NSP
1. C'est une bonne chose pour toute société, d'être composée de personnes de différentes races, religions ou cultures (M)	201 1	2	3
2. (NOTRE PAYS) a toujours été composé de divers groupes culturels ou religieux (M)	202 1	2	3
3. La diversité, en termes de race, religion ou culture en (NOTRE PAYS) ajoute ... sa force (M)	203 1	2	3
4. Pour être acceptés comme membres ... part entière de la société, (NATIONALITE), les personnes appartenant ... ces groupes minoritaires doivent abandonner leur propre culture	204 1	2	3
5. Pour être acceptés comme membres ... part entière de la société, (NATIONALITE), les personnes appartenant ... ces groupes minoritaires doivent abandonner les pratiques religieuses ou culturelles qui ne respecteraient pas les lois (NATIONALITE)	205 1	2	3
6. Dans deux ou trois générations, les personnes appartenant ... ces groupes minoritaires seront comme tous les autres membres de la société,	206 1	2	3
7. Il y a des limites au nombre de personnes d'autres races, religions ou cultures qu'une société puisse accepter	207 1	2	3
8. (NOTRE PAYS) a atteint ses limites, s'il y avait plus de personnes appartenant ... ces groupes minoritaires, nous aurions des problèmes	208 1	2	3
9. Les personnes appartenant ... ces groupes minoritaires ne veulent pas toutes être membres ... part entière de la société, (NATIONALITE)	209 1	2	3
10. Le fait que les personnes appartenant ... ces groupes minoritaires puissent être membres ... part entière de la société, (NATIONALITE) dépend du groupe auquel elles appartiennent	210 1	2	3
11. Les personnes appartenant ... ces groupes minoritaires sont tellement différentes qu'elles ne pourront jamais devenir membres ... part entière de la société, (NATIONALITE)	211 1	2	3

EB47.1 - Q.53 - TREND LEGEREMENT MODIFIE

A présent, parlons des gens qui sont venus vivre en (NOTRE PAYS) et qui ne sont pas citoyens d'un Etat membre de l'Union européenne, et que nous appellerons "immigrants".

Q.60. Je vais vous lire une série d'affirmations sur les personnes de ce groupe. Pour chacune d'entre elles, pourriez-vous me dire si vous êtes plutôt d'accord ou plutôt pas d'accord ?

LIRE	PLUTOT D'ACCORD	PLUTOT PAS D'ACCORD	NSP
1. Leurs pratiques religieuses menacent notre style de vie	212 1	2	3
2. Ils sont plus souvent impliqués que la moyenne dans la délinquance	213 1	2	3
3. Ils enrichissent la vie culturelle de (NOTRE PAYS)	214 1	2	3
4. Ils sont si différents qu'ils ne pourront jamais devenir membres ... part entière de la société, (NATIONALITE)	215 1	2	3
5. Sans eux, (NOTRE PAYS) réussirait moins bien dans les compétitions sportives internationales	216 1	2	3
6. Pour devenir membres ... part entière de la société, (NATIONALITE), ils doivent abandonner leur propre culture	217 1	2	3

EB47.1 - Q.66 - TREND

Q.61. Pourriez-vous me dire, pour chacune des affirmations suivantes, si vous êtes plutôt d'accord ou plutôt pas d'accord ? (MONTRER CARTE)

LIRE	PLUTOT D'ACCORD	PLUTOT PAS D'ACCORD	NSP
1. Les immigrés, tablis également venant de pays situés hors de l'Union européenne devraient avoir les mêmes droits sociaux que les citoyens (NATIONALITE)	218 1	2	3
2. Les immigrés, tablis également venant de pays situés hors de l'Union européenne devraient avoir le droit de faire venir en (NOTRE PAYS) les membres de leur plus proche famille	219 1	2	3
3. Les immigrés, tablis également venant de pays situés hors de l'Union européenne devraient être renvoyés dans leur pays d'origine s'ils ont été, condamnés pour délits graves	220 1	2	3
4. Les immigrés, tablis également venant de pays situés hors de l'Union européenne devraient être renvoyés dans leur pays d'origine s'ils sont sans emploi	221 1	2	3
5. Les immigrés, tablis également venant de pays situés hors de l'Union européenne devraient tous être renvoyés dans leur pays d'origine	222 1	2	3
6. Les immigrés, tablis également venant de pays situés hors de l'Union européenne devraient avoir la possibilité, d'être facilement naturalisés	223 1	2	3
7. Tous les immigrés illégaux devraient sans exception être renvoyés dans leur pays d'origine	224 1	2	3
8. Les employeurs qui engagent des travailleurs illégaux devraient être punis plus sévèrement	225 1	2	3
9. La possibilité, pour les immigrés illégaux de rester en (NOTRE PAYS) devrait toujours être examinée en fonction de leur situation personnelle	226 1	2	3
10. Tous les immigrés, légaux ou illégaux, venant de pays situés hors de l'Union européenne et leurs enfants, même ceux qui sont nés en (NOTRE PAYS) devraient être renvoyés dans leur pays d'origine	227 1	2	3
11. Le droit d'asile en (NOTRE PAYS) devrait être plus facile à obtenir	228 1	2	3

EB47.1 - Q.54 - TREND

Parlons maintenant des services d'int,r^t g,n,ral.

- Q.62. 1) En g,n,ral, diriez-vous que l'accès aux services de t,l,phonie mobile est facile ou difficile pour vous ? (MONTRER CARTE AVEC ECHELLE)
 2) Et aux services du t,l,phone fixe ? (MONTRER MEME CARTE)
 3) Et aux services de distribution d',lectricit, ? (MONTRER MEME CARTE)
 4) Et aux services de distribution de gaz ? (MONTRER MEME CARTE)
 5) Et aux services de distribution d'eau ? (MONTRER MEME CARTE)
 6) Et aux services postaux ? (MONTRER MEME CARTE)
 7) Et aux services de transport urbains (bus, tram, m,tro, etc.) ? (MONTRER MEME CARTE)
 8) Et aux services ferroviaires interurbains (entre villes) ? (MONTRER MEME CARTE)

	ACCES FACILE	ACCES DIFFICILE	AUCUN ACCES (SPONTANE)	NSP
1. Services de t,l,phonie mobile	229 1	2	3	4
2. Services du t,l,phone fixe	230 1	2	3	4
3. Services de distribution d',lectricit,	231 1	2	3	4
4. Services de distribution de gaz	232 1	2	3	4
5. Services de distribution d'eau	233 1	2	3	4
6. Services postaux	234 1	2	3	4
7. Services de transport urbains	235 1	2	3	4
8. Services ferroviaires interurbains	236 1	2	3	4

EB53.0 - NOUVEAU

- Q.63. 1) En g,n,ral, diriez-vous que le prix que vous payez pour les services de t,l,phonie mobile que vous utilisez est raisonnable ou pas raisonnable ? (MONTRER CARTE AVEC ECHELLE)
 2) Et pour les services du t,l,phone fixe ? (MONTRER MEME CARTE)
 3) Et pour les services de distribution d',lectricit, ? (MONTRER MEME CARTE)
 4) Et pour les services de distribution de gaz ? (MONTRER MEME CARTE)
 5) Et pour les services de distribution d'eau ? (MONTRER MEME CARTE)
 6) Et pour les services postaux ? (MONTRER MEME CARTE)
 7) Et pour les services de transport urbains (bus, tram, m,tro, etc.) ? (MONTRER MEME CARTE)
 8) Et pour les services ferroviaires interurbains (entre villes) ? (MONTRER MEME CARTE)

	RAISONNABLE	PAS RAISONNABLE	EXCESSIFS (SPONTANE)	NSP	PAS APPLICABLE
1. Services de t,l,phonie mobile	237 1	2	3	4	5
2. Services du t,l,phone fixe	238 1	2	3	4	5
3. Services de distribution d',lectricit,	239 1	2	3	4	5
4. Services de distribution de gaz	240 1	2	3	4	5
5. Services de distribution d'eau	241 1	2	3	4	5
6. Services postaux	242 1	2	3	4	5
7. Services de transport urbains	243 1	2	3	4	5
8. Services ferroviaires interurbains	244 1	2	3	4	5

EB53.0 - NOUVEAU

- Q.64. 1) En g,n,ral, que pensez-vous de la qualit, des services de t,l,phonie mobile que vous utilisez ?
 Diriez-vous qu'elle est trs bonne, plut"t bonne, plut"t mauvaise, ou trs mauvaise ? (MONTRER CARTE AVEC ECHELLE)
 2) Et de la qualit, des services du t,l,phone fixe ? (MONTRER MEME CARTE)
 3) Et de la qualit, des services de distribution d',lectricit, ? (MONTRER MEME CARTE)
 4) Et de la qualit, des services de distribution de gaz ? (MONTRER MEME CARTE)
 5) Et de la qualit, des services de distribution d'eau ? (MONTRER MEME CARTE)
 6) Et de la qualit, des services postaux ? (MONTRER MEME CARTE)
 7) Et de la qualit, des services de transport urbains (bus, tram, m,tro, etc.) ? (MONTRER MEME CARTE)
 8) Et de la qualit, des services ferroviaires interurbains (entres villes) ? (MONTRER MEME CARTE)

	TRES BONNE	PLUTOT BONNE	PLUTOT MAUVAISE	TRES MAUVAISE	NSP	PAS APPLICABLE
1. Services de t,l,phonie mobile	245 1	2	3	4	5	6
2. Services du t,l,phone fixe	246 1	2	3	4	5	6
3. Services de distribution d',lectricit,	247 1	2	3	4	5	6
4. Services de distribution de gaz	248 1	2	3	4	5	6
5. Services de distribution d'eau	249 1	2	3	4	5	6
6. Services postaux	250 1	2	3	4	5	6
7. Services de transport urbains	251 1	2	3	4	5	6
8. Services ferroviaires interurbains	252 1	2	3	4	5	6

EB53.0 - NOUVEAU

- Q.65. 1 En g,n,ral, diriez-vous que les informations (ex. factures, contrats, publicit,s, tickets, d,pliants) que vous recevez de votre op,rateur de t,l,phonie mobile sont claires ou pas claires ? (MONTRER CARTE AVEC ECHELLE)
 2) Et de votre fournisseur de services de t,l,phone fixe ? (MONTRER MEME CARTE)
 3) Et de votre distributeur d',lectricit, ? (MONTRER MEME CARTE)
 4) Et de votre distributeur de gaz ? (MONTRER MEME CARTE)
 5) Et de votre distributeur d'eau ? (MONTRER MEME CARTE)
 6) Et de votre fournisseur des services postaux ? (MONTRER MEME CARTE)
 7) Et des services de transport urbains (bus, tram, metro, etc) ? (MONTRER MEME CARTE)
 8) Et des services ferroviaires interurbains (entre villes) ? (MONTRER MEME CARTE)

	CLAIRES	PAS CLAIRES	NSP	PAS APPLICABLE
1. De votre op,rateur de t,l,phonie mobile	253 1	2	3	4
2. De votre fournisseur de services de t,l,phone fixe	254 1	2	3	4
3. De votre distributeur d',lectricit,	255 1	2	3	4
4. De votre distributeur de gaz	256 1	2	3	4
5. De votre distributeur d'eau	257 1	2	3	4
6. De votre fournisseur de services postaux	258 1	2	3	4
7. Des services de transport urbains	259 1	2	3	4
8. Des services ferroviaires interurbains	260 1	2	3	4

EB53.0 - NOUVEAU

- Q.66. 1) En g,n,ral, diriez-vous que les termes et conditions du contrat avec votre op,rateur de t,l,phonie mobile sont ,quitables ou pas ,quitables ? (MONTRER CARTE AVEC ECHELLE)
 2) Et avec votre fournisseur de services du t,l,phone fixe ? (MONTRER MEME CARTE)
 3) Et avec votre distributeur d',lectricit, ? (MONTRER MEME CARTE)
 4) Et avec votre distributeur de gaz ? (MONTRER MEME CARTE)
 5) Et avec votre distributeur d'eau ? (MONTRER MEME CARTE)
 6) Diriez-vous que les termes et conditions g,n,rales applicables aux services postaux, disponibles dans les bureaux de poste, sont ,quitables ou pas ,quitables ? (MONTRER MEME CARTE)
 7) Diriez-vous que les termes et conditions applicables aux services de transport urbains, souvent ,crites au verso du ticket, sont ,quitables ou pas ,quitables ? (MONTRER MEME CARTE)
 8) Et les termes et conditions applicables aux services de transport ferroviaires interurbains ? (MONTRER MEME CARTE)

	EQUITABLES	PAS EQUITABLES	NSP	PAS APPLICABLE
1. Op,rateur de t,l,phonie fixe	261 1	2	3	4
2. Fournisseur de services du t,l,phone fixe	262 1	2	3	4
3. Distributeur d',lectricit,	263 1	2	3	4
4. Distributeur de gaz	264 1	2	3	4
5. Distributeur d'eau	265 1	2	3	4
6. Services postaux	266 1	2	3	4
7. Services de transport urbains	267 1	2	3	4
8. Services ferroviaires interurbains	268 1	2	3	4

EB53.0 - NOUVEAU

- Q.67. a) Au cours des douze derniers mois, avez-vous personnellement d,pos, une plainte, soit ... un service m,diateur (ombudsman, regulateur, association de consommateurs, organisme industriel, etc.), soit au fournisseur de services lui-m^me, ... propos des... ?
 (INT. POUR CHAQUE SERVICE QUI A RECU LE CODE 1, "OUI", A LA Q.67a, DEMANDER)
 b) Diriez-vous que votre plainte a ,t, trait,e trřs bien, assez bien, assez mal ou trřs mal ?

LIRE	Q.67a			Q.67b				
	OUI	NON	NSP	TRES BIEN	ASSEZ BIEN	ASSEZ MAL	TRES MAL	NSP
1. Services de votre t,l,phone mobile	269 1	2	3	270 1	2	3	4	5
2. Services de votre t,l,phone fixe	271 1	2	3	272 1	2	3	4	5
3. Services de distribution d',lectricit,	273 1	2	3	274 1	2	3	4	5
4. Services de distribution de gaz	275 1	2	3	276 1	2	3	4	5
5. Services de distribution d'eau	277 1	2	3	278 1	2	3	4	5
6. Services postaux	279 1	2	3	280 1	2	3	4	5
7. Services de transport urbains	281 1	2	3	282 1	2	3	4	5
8. Services ferroviaires interurbains	283 1	2	3	284 1	2	3	4	5

EB53.0 - NOUVEAU

Passons maintenant ... un autre sujet - l',tiquetage des produits alimentaires.

Q.68. Lisez-vous les ,tiquettes figurant sur les produits alimentaires... ? (MONTRER CARTE - LIRE - UNE SEULE REPONSE)

Toujours.....	285	1
Parfois.....		2
Rarement.....		3
Jamais.....		4
NSP.....		5

EB53 - NOUVEAU

Q.69. De faon g,n,rale, pensez-vous que les ,tiquettes figurant sur les produits alimentaires donnent trop d'informations, suffisamment d'informations ou pas assez d'informations ?

Trop d'informations.....	286	1
Suffisamment d'informations.....		2
Pas assez d'informations.....		3
Cela d,pend du produit (SPONTANE).....		4
NSP.....		5

EB53 - NOUVEAU

Q.70. Quelle est votre opinion sur chacune des propositions suivantes relatives aux informations figurant sur les ,tiquettes des produits alimentaires ? Veuillez me dire si vous ^tes plut"t d'accord ou plut"t pas d'accord? (MONTRER CARTE)

LIRE	PLUTOT D'ACCORD	PLUTOT PAS D'ACCORD	NSP
1. Je fais confiance aux informations figurant sur les ,tiquettes des produits alimentaires	287 1	2	3
2. Les informations figurant sur les ,tiquettes des produits alimentaires sont difficiles ... comprendre	288 1	2	3
3. Il y a la m"me quantit, d'informations pour les produits alimentaires emball,s et non emball,s	289 1	2	3
4. Il est aussi important d'avoir de l'information sur les produits non emball,s que sur les produits emball,s	290 1	2	3
5. Les informations en rapport avec la sant, sont difficiles ... comprendre	291 1	2	3
6. Les informations sur les effets nuisibles ,ventuels d'un aliment sur la sant, doivent figurer sur l',tiquette	292 1	2	3
7. Les informations sur les effets b,n,fiques ,ventuels d'un aliment sur la sant, ... sont surtout un argument de vente pour le producteur ou le commerçant	293 1	2	3
8. ... doivent ^tre scientifiquement prouv,es	294 1	2	3
9. ... doivent ^tre r,glement,es par une loi	295 1	2	3
10. ... doivent ^tre laiss,es ... l'initiative du producteur ou du commerçant	296 1	2	3
11. ... doivent figurer sur l',tiquette	297 1	2	3
12. ...sont importantes pour le consommateur	298 1	2	3

EB53 - NOUVEAU

Q.71. Si un produit alimentaire portait une ,tiquette qui indique quels effets b,n,fiques il pourrait avoir sur votre sant,, auriez-vous beaucoup plus tendance, un peu plus tendance ou pas plus tendance ... l'acheter ?

Beaucoup plus tendance.....	299	1
Un peu plus tendance.....		2
Pas plus tendance.....		3
NSP.....		4

EB53 - NOUVEAU

Q.72. Et si, par contre, un produit alimentaire portait une ,tiquette qui indique quels effets nuisibles il pourrait avoir sur votre sant,, auriez-vous beaucoup moins tendance, un peu moins tendance ou pas moins tendance ... l'acheter ?

Beaucoup moins tendance.....	300	1
Un peu moins tendance.....		2
Pas moins tendance.....		3
NSP.....		4

EB53 - NOUVEAU

On obtient des organismes g,n,tiquement modifi,s (aussi appel,s OGM) en prenant des gšnes d'une espšce pour les modifier ou les transmettre ... une autre espšce animale ou v,g,tale.

Q.73. Dans quelle mesure vous sentez-vous inform, sur les organismes g,n,tiquement modifi,s et leurs effets ,ventuels ? (MONTRER CARTE - LIRE - UNE SEULE REPONSE)

Je me sens inform, sur les OGM y compris sur certains effets ,ventuels..... 301 1
 J'en ai entendu parler mais n'en connais pas les effets ,ventuels..... 2
 Je n'en ai jamais entendu parler..... 3
 NSP..... 4

EB53 - NOUVEAU

Q.74. Pour chacune des propositions suivantes, pouvez-vous me dire si vous ^tes plut"t d'accord ou plut"t pas d'accord ? (MONTRER CARTE)

- L'INFORMATION SUR L'UTILISATION D'ORGANISMES G•N•TIQUEMENT MODIFI•S POUR LA PRODUCTION DES ALIMENTS ...

LIRE	PLUTOT D'ACCORD	PLUTOT PAS D'ACCORD	NSP
1. ... doit figurer sur l',tiquette m"me si ces OGM ne sont pr,sents que dans certains des composants	302 1	2	3
2. ... doit figurer sur l',tiquette seulement si ces OGM sont pr,sents dans le produit final	303 1	2	3
3. ... doit ^tre claire	304 1	2	3
4. ... est actuellement claire	305 1	2	3
5. ... doit ^tre complšte	306 1	2	3
6. ... est actuellement complšte	307 1	2	3
7. ... doit ^tre fiable, c'est-...-dire bas,e sur des contr"les	308 1	2	3
8. ... est actuellement fiable	309 1	2	3

EB53 - NOUVEAU

Q.75. Lorsqu'un produit alimentaire ne contient aucun organisme g,n,tiquement modifi,, souhaitez-vous en ^tre inform, ?

Oui..... 310 1
 Non..... 2
 NSP..... 3

EB53 - NOUVEAU

Q.76. a) Si un produit alimentaire portait une ,tiquette qui indique qu'il ne contient aucun organisme g,n,tiquement modifi,, auriez-vous beaucoup plus tendance, un peu plus tendance ou pas plus tendance ... l'acheter ?

Beaucoup plus tendance..... 311 1
 Un peu plus tendance..... 2
 Pas plus tendance..... 3
 NSP..... 4

EB53 - NOUVEAU

Q.76. b) Et, si par contre, un produit alimentaire portait une ,tiquette qui indique qu'il contient des organismes g,n,tiquement modifi,s, auriez-vous beaucoup moins tendance, un peu moins tendance ou pas moins tendance ... l'acheter ?

Beaucoup moins tendance..... 312 1
 Un peu moins tendance..... 2
 Pas moins tendance..... 3
 NSP..... 4

EB53 - NOUVEAU

Q.77. A votre avis, o- devrait-on trouver des informations sur les organismes g,n,tiquement modifi,s ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLE)

Sur les ,tiquettes des produits alimentaires..... 313 1,
 Sur des affiches, dans le magasin..... 2,
 Dans des brochures distribu,es par le fabricant ou le commerçant..... 3,
 En appelant un num,ro de t,l,phone sp,cifique/une ligne d'aide au consommateur..... 4,
 Sur des bornes d'information multim,dia sur le lieu de vente..... 5,
 Sur le site Internet du fabricant ou du commerçant..... 6,
 Sur le site Internet d'autorit,s publiques..... 7,
 Par le t,l,texte, (F: le Minitel, etc.)..... 8,
 Ailleurs (SPONTANE)..... 9,
 Nulle part (SPONTANE)..... 10
 NSP..... 11

EB53 - NOUVEAU

Une question, ... pr,sent, sur les num,ros d'urgence.

Q.78. Si, ... l'occasion d'un voyage dans un autre pays de l'Union europ,enne, vous aviez une urgence (accident, agrression, feu), quel num,ro de t,l,phone appelleriez-vous pour obtenir de l'aide ? (INT: NE RIEN SUGGERER)

112.....	314	1
(NUM•RO DE LA POLICE).....		2
(NUM•RO DES POMPIERS).....		3
(NUM•RO DE L'AMBULANCE/SAMU).....		4
Autres.....		5
NSP.....		6

EB53 - NOUVEAU

L'informatique et les techniques de communication occupent une place de plus en plus grande dans notre vie priv,e et professionnelle. Il est maintenant possible de relier entre eux des ordinateurs, des t,l,phones, des t,l,visions, des vid,os et des satellites de communication. On peut ainsi entrer en contact par exemple ... partir de son ordinateur, de son poste de t,l,vision, de son t,l,phone portable avec diff,rentes personnes, diff,rents fournisseurs de services, etc. situ,s aux quatre coins du Monde.

- Q.79. a) Lesquels des ,quipements suivants avez-vous ... la maison ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)
 b) (INT. POSER LA QUESTION UNIQUEMENT POUR LA/LES TECHNOLOGIE(S) QUE LE REpondANT POSSEDE A LA MAISON) Et, ... la maison, utilisez-vous ou non personnellement... ?
 c) (SI N'UTILISE PAS) Cela vous int,resse-t-il ou pas ?

LIRE	a. A ... la maison	b. Utilise person- ellement	c. Int,ress,		
			N'utilise pas, int,ress,	N'utilise pas, pas int,ress,	NSP
1. Une antenne parabolique	315 1,	316 1	317 1	2	3
2. La t,l,vision par cfble	2,	2	318 1	2	3
3. Une souscription ... un service de t,l,vision digitale, comme (INT.: NOM APPROPRIE DU SYSTEME DANS CHAQUE PAYS, F:TPS, I:DIPIU, etc.)	3,	3	319 1	2	3
4. Un lecteur DVD reli, ... votre t,l,viseur	4,	4	320 1	2	3
5. Une console de jeux (ex. Playstation)	5,	5	321 1	2	3
6. Un ordinateur de bureau, desktop ou PC	6,	6	322 1	2	3
7. Un ordinateur portable (laptop, pentop)	7,	7	323 1	2	3
8. Un palm/organisateur personnel (PSION, Palm Pilot, etc.)	8,	8	324 1	2	3
9. Un lecteur CD-ROM install, dans ou reli, ... votre PC	9,	9	325 1	2	3
10. Une connexion ... Internet / au World Wide Web	10,	10	326 1	2	3
11. Un fax fonctionnant sans ordinateur	11,	11	327 1	2	3
12. Un t,l,phone portable, un GSM (NOM APPROPRIE DU SYSTEME DANS CHAQUE PAYS, I: Telefonino, UK/IRE: mobile phone, etc.)	12,	12	328 1	2	3
13. Une ligne ISDN (NOM APPROPRIE DU SERVICE DANS CHAQUE PAYS)	13,	13	329 1	2	3
14. NSP	14,				

EB50.1 - Q.2 - TREND MODIFIE

(SI "N'A PAS UNE LIGNE ISDN (NOM APPROPRIE DU SERVICE DANS CHAQUE PAYS)", CODE 13 EN Q.79a)

Q.80. Quelles sont les raisons, s'il y en a, pour lesquelles vous ne possédez pas une ligne ISDN ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)

Je n'en ai jamais entendu parler.....	330	1,
Je ne suis pas assez inform, sur ce sujet.....		2,
Je l'utilise uniquement au travail / ... l'universit, / l'cole.....		3,
Je n'en ai pas besoin ... la maison.....		4,
Je ne sais pas encore quel systŠme ou quelle offre commerciale correspond vraiment ... mes besoins.....		5,
C'est trop cher.....		6,
C'est trop compliqu,.....		7,
Je n'ai pas l',quipement/le mat,riel n,cessaire (ordinateur, accŠs Internet, etc.).....		8,
Je n'ai pas le temps de l'utiliser.....		9,
Je n'ai pas le temps d'apprendre comment l'utiliser.....		10
Je ne sais pas, ce n'est pas moi qui d,cide de ces choses dans ma famille.....		11
Je voudrais l'acheter mais mon/ma partenaire n'est pas encore convaincu(e).....		12
Les nouvelles technologies en g,n,ral ne m'int,ressent pas.....		13
Autre raison (SPONTANE).....		14
NSP.....		15

EB53.0 - NOUVEAU

A TOUS

Q.81. Parmi ces systèmes, lesquels, s'il y en a, comptez-vous acheter dans les six prochains mois ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)

1. Une antenne parabolique.....	331	1,
2. La t,l,vision par cfble.....		2,
3. Une souscription ... un service de t,l,vision digitale, comme (INT.: NOM APPROPRIE DU SYSTEME DANS CHAQUE PAYS, F:TPS, I:DIPIU, etc.).....		3,
4. Un lecteur DVD reli, ... votre t,l,viseur.....		4,
5. Une console de jeux (ex. Playstation).....		5,
6. Un ordinateur de bureau, desktop ou PC.....		6,
7. Un ordinateur portable (laptop, pentop).....		7,
8. Un palm / organiseur personnel (tel que PSION, Palm Pilot, etc.).....		8,
9. Un lecteur CD-ROM install, dans ou reli, ... votre PC.....		9,
10. Une connexion ... Internet / au World Wide Web.....		10
11. Un fax fonctionnant sans ordinateur.....		11
12. Un t,l,phone portable, un GSM (NOM APPROPRIE DU SYSTEME DANS CHAQUE PAYS, I: Telefonino, UK/IRE: mobile phone, etc.).....		12
13. Une ligne ISDN (NOM APPROPRIE DU SERVICE DANS CHAQUE PAYS).....		13
14. NSP.....		14

EB53.0 - NOUVEAU

(INT. : LES QUESTIONS 82 A 87 SONT UNIQUEMENT POSEES SI LE REpondANT UTILISE PERSONNELLEMENT INTERNET, CODE 10 EN Q.79b)

Q.82. Parmi les choses suivantes, lesquelles, s'il y en a, avez-vous faites on line durant les trois derniers mois ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)

Visit, le site web d'un mus,e.....	332	1,
Visit, le site web d'un parti politique.....		2,
Visit, le site web de votre administration locale.....		3,
Visit, un site web du gouvernement.....		4,
Charg, un logiciel gratuit.....		5,
Recherch, du mat,riel et des documents ,ducatifs.....		6,
Recherch, des informations sur votre sant,.....		7,
Recherch, des informations sur le sport ou les activit,s de loisirs.....		8,
Recherch, des offres d'emploi.....		9,
Recherch, des informations sur un produit sp,cifique.....		10
Pr,par, ou envisag, un voyage en cherchant des lieux ... visiter, un logement, etc.....		11
Achet, un CD.....		12
Achet, un livre.....		13
Achet, un logiciel.....		14
Effectu, des op,rations sur votre compte en banque.....		15
Achet, des obligations ou des actions.....		16
Lu des articles sur les sites web des quotidiens nationaux.....		17
Cr,, votre propre site web.....		18
Ecout, la radio ou de la musique sur Internet en utilisant Realaudio Player, WindowsMedia Player ou Quicktime.....		19
Regard, des chaĉnes de t,l,vision sur Internet en utilisant Realaudio Player, WindowsMedia Player ou Quicktime.....		20
Jou, ... des jeux d'ordinateur.....		21
Pass, un appel t,l,phonique en utilisant Internet.....		22
Particip, ... une vente aux enchĉres.....		23
Particip, ... une Vid,o-Conf,rence sur Internet en utilisant une web cam.....		24
Envoy, des messages ,lectroniques ... la famille, aux amis ou aux collĉgues.....		25
R,pondu ... une enqu^te d'opinion / une ,tude de march, sur Internet.....		26
Autre chose (SPONTANE).....		27
NSP.....		28

EB53.0 - NOUVEAU

Q.83. Le fait que vous utilisiez Internet a-t-il réduit le temps que vous consacriez par ailleurs ... ?

	LIRE	OUI	NON	NSP
1. Regarder la TV	333	1	2	3
2. Lire des livres	334	1	2	3
3. Lire des quotidiens	335	1	2	3
4. Ecouter la radio	336	1	2	3
5. Vos amis	337	1	2	3
6. Votre famille	338	1	2	3
7. Faire du sport / des activités physiques	339	1	2	3

EB53.0 - NOUVEAU

Q.84. Où, ... part chez vous, avez-vous accès ... Internet ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLE)

· mon travail.....	340	1,
· l'université.....		2,
· l'école.....		3,
Dans un cybercafé.....		4,
Chez des amis.....		5,
Ailleurs (SPONTANÉ).....		6,
Nulle part (SPONTANÉ).....		7,
NSP.....		8,

EB53.0 - NOUVEAU

Q.85. Êtes-vous satisfait de la vitesse de connexion ... Internet ?

Satisfait.....	341	1
Pas satisfait.....		2
Cela dépend (SPONTANÉ).....		3
NSP.....		4

EB53.0 - NOUVEAU

Q.86. Parmi les possibilités suivantes, quelles sont celles que vous avez envisagées pour améliorer votre vitesse de connexion ? (MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLE)

Un modem plus rapide.....	342	1,
Une ligne / un modem ISDN.....		2,
Une connexion ADSL.....		3,
Une connexion via un réseau de télévision par câble.....		4,
Rien de cela, je suis satisfait de ma vitesse de connexion (SPONTANÉ).....		5,
NSP.....		6,

EB53.0 - NOUVEAU

Q.87. Trouvez-vous abordable le prix des connexions Internet ... grande vitesse telles que celles que vous pouvez obtenir par ISDN, câble ou ADSL ?

Abordables.....	343	1
Pas abordables.....		2
NSP.....		3

EB53.0 - NOUVEAU

· TOUS

Q.88. Je vais vous citer plusieurs exemples de services auxquels vous pourriez accéder en utilisant Internet.
 a) Parmi les services suivants, pourriez-vous me dire lesquels vous intéressent ? (MONTRER CARTE)
 b) Et pourriez-vous indiquer ceux pour lesquels vous seriez prêt à payer, en plus des coûts de communication, un abonnement/droit d'accès de (EQUIVALENT DE DIX EUROS EN MONNAIE NATIONALE) par mois ? (MONTRER MEME CARTE)

LIRE	a)	b)
	Int,resse	Prêt ... payer
1. Visiter des sites web culturels et artistiques comme les sites web des Musées (N)	344 1,	345 1,
2. Entrer en contact, par e-mail, avec un homme politique ou participer ... des débats politiques en ligne	2,	2,
3. Apprendre et développer de nouvelles aptitudes ou simplement obtenir une qualification ou un diplôme en suivant une formation depuis chez vous, comme si vous participiez personnellement au cours	3,	3,
4. Obtenir en ligne l'avis d'un médecin sur un problème de santé, par exemple pour se faire expliquer une radiographie ou une analyse de sang	4,	4,
5. Interroger depuis chez vous, les sites web de votre ville ou commune, pour obtenir des informations, des conseils et des documents dont vous avez besoin	5,	5,
6. Organiser entièrement un voyage, depuis chez vous, en obtenant ... partir de sites web les informations sur les lieux, les tarifs des transports, les réservations, etc.	6,	6,
7. Lire sur un écran d'ordinateur des quotidiens ou des magazines	7,	7,
8. Acheter en ligne des produits comme des vidéos, des CDs, des livres, un logiciel ou du hardware	8,	8,
9. Chercher un emploi en consultant les sites web qui publient les offres d'emploi des sociétés privées	9,	9,
10. Gérer votre compte en banque depuis chez vous ... partir d'un ordinateur	10,	10,
11. Acheter ou vendre des actions en bourse	11,	11,
12. Jouer en ligne ... des jeux d'ordinateur avec des personnes qui vivent loin de chez vous	12,	12,

EB50.1 - Q.4 - TREND MODIFIE

DEMOGRAPHIQUES

D.1. A propos de politique, les gens parlent de "droite" et de "gauche".
 Vous-m^me, voudriez-vous situer votre position sur cette ,chelle ?
 (MONTRER CARTE - NE RIEN SUGGERER. LA PERSONNE DOIT SE SITUER DANS UNE CASE, SI ELLE HESITE, INSISTER)

	GAUCHE									DROITE	
	346	1	2	3	4	5	6	7	8	9	10

Refus..... 347 1
 NSP..... 2

EB52.1 - D.1 - DEMO TREND

PAS DE QUESTIONS D2 ET D3

D.4. A TOUS - Si une ",lection l,gislative" avait lieu demain (SI LE REpondant A MOINS DE 18 ANS, AJOUTER : et que vous puissiez voter), pour quel parti VOTERIEZ-VOUS ?

Parti A.....	348	1
Parti B.....		2
Parti C.....		3
Parti D.....		4
Parti E.....		5
Parti F.....		6
Parti G.....		7
Parti H.....		8
Parti I.....		9
Parti J.....		10
Parti K.....		11
Parti L.....		12
Parti M.....		13
Parti N.....		14
Parti O.....		15
Parti P.....		16
Parti Q.....		17
Parti R.....		18
Parti S.....		19
Autre Parti.....		20
Voterait blanc.....		21
Ne voterait pas/pas (NATIONALITE).....		22
NSP.....		23
Sans r,ponse.....		24

EB52.0 - D.4 - DEMO TREND

PAS DE QUESTIONS D5 ET D6

D.7. Pouvez-vous m'indiquer la lettre qui correspond le mieux ... votre situation actuelle ? (MONTRER CARTE - LIRE - UNE SEULE REPONSE)

Mari,.....	349	1
Remari,.....		2
C,libataire qui vit actuellement en couple.....		3
C,libataire. N'ayant jamais v,cu en couple.....		4
C,libataire ayant d,ja v,cu en couple dans le pass, mais actuellement seul.....		5
Divorc,.....		6
S,par,.....		7
Veuf/Veuve.....		8
Autre (SPONTANE).....		9
Refus (SPONTANE).....		10

EB52.1 - D.7 - DEMO TREND

D.8. A quel fge avez-vous arr^t, vos ,tudes ... temps complet ? (SI ETUDIE ENCORE : CODER 00 - ALLER EN D.10)

+---+ 350
 | | |
 | | |
 +---+

EB52.1 - D.8 - DEMO TREND

PAS DE QUESTION D9

D.10. SEXE DU REpondANT
Homme..... 351 1
Femme..... 2

EB52.1 - D.10 - DEMO TREND

D.11. Quel est votre fge ?

+---+ 352
| |
+---+

EB52.1 - D.11 - DEMO TREND

D.12. De combien de personnes se compose votre foyer, y compris vous-même ?
D.13. Dans votre foyer, combien y a-t-il d'enfants de moins de 15 ans ?

	D.12 PERSONNES	D.13 ENFANTS
1	353 1	354 1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7	7	7
8	8	8
9 et plus	9	9
Aucun		10

EB52.1 - D.12 & D.13 - DEMO TREND

PAS DE QUESTIONS D14

D.15 a) Quelle est votre profession actuelle ?
 b) (SI PAS D'ACTIVITE ACTUELLE - CODES 1 A 4 EN D.15a) Exerciez-vous une activit, professionnelle r,mun,r,e auparavant ? Laquelle en dernier lieu ?

	a) PROFESSION ACTUELLE	b) PROFESSION AUPARAVANT
INACTIFS		
En charge des achats courants et des taches m,nagšres ou sans aucune activit, professionnelle	355 1	
Etudiants	2	
Au ch"mage/temporairement sans emploi	3	
A la retraite ou en cong, de maladie prolong,	4	
INDEPENDANTS		
Agriculteur exploitant	5	356 1
P"cheur	6	2
Profession lib,rale (avocat, m,decin, expert comptable, architecte, ...)	7	3
Commerçant ou propri,taire d'un magasin, artisan ou autre travailleur ind,pendant	8	4
Industriel, propri,taire (en tout ou en partie) d'une entreprise	9	5
SALARIES		
Profession lib,rale salari,e (docteur, avocat, comptable, architecte)	10	6
Cadre sup,rieur/dirigeant (PDG/DG, Directeur)	11	7
Cadre moyen	12	8
Employ, travaillant la plupart du temps devant un bureau	13	9
Employ, ne travaillant pas devant un bureau mais voyageant (vendeur, chauffeur, repr,esentant, ...)	14	10
Employ, ne travaillant pas devant un bureau mais ayant une fonction de service (h"pital, restaurant, police, pompiers, ...)	15	11
Contrema@tre, agent de ma@trise	16	12
Ouvrier qualifi,	17	13
Autre ouvrier (non qualifi,), personnel de maison	18	14
N'A JAMAIS EXERCE D'ACTIVITE PROFESSIONNELLE REMUNEREE		15

EB52.1 - D.15 - DEMO TREND

PAS DE QUESTIONS D16 A D18

D.19. Etes-vous ... ?

	LIRE	OUI	NON
a) dans votre foyer la personne principalement responsable des achats courants et des taches m,nagšres	357 1		2
b) la personne qui apporte le revenu principal au foyer	358 1		2

EB52.1 - D.19a/b - DEMO TREND

PAS DE QUESTION D20

- D.21. (SI CODE 2 EN D19b)
 a) Quelle est la profession actuelle de la personne qui apporte le revenu principal du foyer ?
 b) (SI PAS D'ACTIVITE ACTUELLE - CODES 1 A 4 EN D.21a) Exerçait-il une activité, professionnelle
 rémunérée auparavant ?
 Laquelle en dernier lieu ?

	PROFESSION ACTUELLE	PROFESSION AUPARAVANT
INACTIFS		
En charge des achats courants et des tâches ménagères ou sans aucune activité professionnelle	359 1	
Etudiants	2	
Au chômage/temporairement sans emploi	3	
A la retraite ou en congé de maladie prolongé	4	
INDEPENDANTS		
Agriculteur exploitant	5	360 1
Artisan	6	2
Profession libérale (avocat, médecin, expert comptable, architecte, ...)	7	3
Commerçant ou propriétaire d'un magasin, artisan ou autre travailleur indépendant	8	4
Industriel, propriétaire (en tout ou en partie) d'une entreprise	9	5
SALARIES		
Profession libérale salariée (docteur, avocat, comptable, architecte)	10	6
Cadre supérieur/dirigeant (PDG/DG, Directeur)	11	7
Cadre moyen	12	8
Employé, travaillant le plupart du temps devant un bureau	13	9
Employé, ne travaillant pas devant un bureau mais voyageant (vendeur, chauffeur, représentant, ...)	14	10
Employé, ne travaillant pas devant un bureau mais ayant une fonction de service (hôpital, restaurant, police, pompiers, ...)	15	11
Contrôleur, agent de maîtrise	16	12
Ouvrier qualifié	17	13
Autre ouvrier (non qualifié), personnel de maison	18	14
N'A JAMAIS EXERCE D'ACTIVITE PROFESSIONNELLE REMUNEREE		15

EB52.1 - D.21 - DEMO TREND

PAS DE QUESTIONS D22 A D28

- D.29. Nous désirons en plus des informations sur les revenus des foyer pour analyser les résultats de cette étude selon les différents types. Voici une série de revenus mensuels (MONTRER CARTE). Veuillez compter l'ensemble des gains et salaires MENSUELS de tous les membres du foyer, toutes pensions ou allocations sociales ou familiales comprises, ainsi que tout autres revenus tels que les loyers, ... Bien-sûr, votre réponse, comme toutes celles de cette interview sera traitée confidentiellement et toute référence à vous ou votre foyer sera impossible. Veuillez me donner la lettre correspondant aux revenus de votre foyer et ce, avant toutes taxes ou déductions.

B.....	361	1
T.....		2
P.....		3
F.....		4
E.....		5
H.....		6
L.....		7
N.....		8
R.....		9
M.....		10
S.....		11
K.....		12
Refus.....		13
NSP.....		14

EB52.1 - D.29 - DEMO TREND

PROTOCOLE D'INTERVIEW

P.1. - Date de l'interview	JOUR	MOIS
	__ __ 362	__ __ 363

P.2. - Heure du d, but de l'interview	HEURE	MINUTES
DE 0 A 23 HEURE	__ __ 364	__ __ 365

P.3. - Dur, e de l'interview en minutes	MINUTES
	__ __ __ 366

P.4. - Nombre de personnes pr, sentes pendant l'interview, l'enqu^teur inclu.		
Deux (l'enqu^teur et le r, pondant).....	367	1
Trois.....		2
Quatre.....		3
Cinq et plus.....		4

P.5. - Coop, ration du r, pondant		
Excellente.....	368	1
Bonne.....		2
Moyenne.....		3
M, diocre.....		4

P.6. - Cat, gorie d'habitat (CODES LOCAUX)		
	+---+ 369	
	+---+	

P.7. - R, gion (CODES LOCAUX)		
	+---+ 370	
	+---+	

P.8. - Code postal		
	+---+ 371	
	+---+	

P.9. - Nø POINT DE CHUTE		
	+---+ 372	
	+---+	

P.10. - Nø ENQUETEUR		
	+---+ 373	
	+---+	

P.11. - FACTEUR DE PONDERATION		
	+---+ 374	
	+---+	

P.12. - T, l, phone au foyer ?		
Oui.....	375	1
Non.....		2

P.13. - Langue de l'interview (Luxembourg, Belgique, Finlande)

+--+ 376
| |
+--+

C. Technical Specifications Fiches Techniques

C.1 Co-operating Agencies and Research Executives Instituts et Responsables de Recherche

INRA (EUROPE) - European Coordination Office SAVNV
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B -1150 BRUSSELS, BELGIUM
Tel. ++/32/2/775 01 11 - Fax. ++/32/2/772 40 79

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Country - Pays	Company – Société	Contact	Telephone - Téléphone	Fax
Belgique	INRA BELGIUM 430, Avenue Louise B - 1050 Bruxelles	Eléonore SNOY	32.2.648.80.10	32.2.648.34.08
Danmark	GFK DANMARK Sylovs Allé 1 DK - 2000 Frederiksberg	Erik CHRISTIANSEN	45.38.32.20.00	45.38.32.20.01
Deutschland	INRA DEUTSCHLAND Papenkamp, 2-6 D - 23879 Mölln	Christian HOLST	49.4542.801.0	49.4542.801.201
Ellas	KEME Ippodamou Street, 24 GR - 11635 Athena	Fotini PANOUTSOU	30.1.701.80.82	30.1.701.78.37
España	INRA ESPAÑA C/ Alberto Aguilera, 7-5° E - 28015 Madrid	Carmen MOZO	34.91.594.47.93	34.91.594.52.23
France	CSA-TMO 22, rue du 4 Septembre F - 75002 Paris	Bertrand DOSSEUR	33.1.44.94.40.00	33.1.44.94.40.01
Ireland	LANSDOWNE Market Research 49, St. Stephen's Green IRL - Dublin 2	Roger JUPP	353.1.661.34.83	353.1.661.34.79
Italia	PRAGMA Via Nizza 152/154 I - 00198 Roma	Maria-Adelaide SANTILLI	39.06.844.881	39.06.844.88.298
Luxembourg	ILReS 46, Rue du Cimetière L - 1338 Luxembourg	Charles MARGUE	352.49.92.91	352.49.92.95.555
Nederland	NIPO Grote Bickersstraat 74 NL - 1013 KS Amsterdam	Vincent GROEN	31.20.522.54.44	31.20.522.53.33
Österreich	SPECTRA Brucknerstraase, 3-5/4 A - 4020 Linz	Jitka NEUMANN	43.732.69.01	43.732.69.014
Portugal	METRIS Av. Eng° Arantes e Oliveira, 3 - 2° P - 1900 Lisboa	Mafalda BRASIL	351.21.846.12.02	351.21.846.12.03
Suomi	MDC Marketing Research, Ltd. Itätuulenukuja 10 FIN - 02100 Espoo	Juhani PEHKONEN	358.9.613.500	358.9.613.50.423
Sverige	GfK SVERIGE S:t Lars väg 46 S - 221 00 LUND	Rikard EKDAHL	46.46.18.16.00	46.46.18.16.11
United Kingdom	INRA UK Monarch House, Victoria Road UK - LONDON W3 6RZ	Paul DURRANT	44.181.993.22.20	44.181.993.11.14

C.2 Administrative Regional Units Unités Administratives Régionales

BELGIQUE/BELGIË/

BELGIEN

Antwerpen
Vlaams Brabant
Brabant Wallon
Bruxelles/Brussel
West-Vlaanderen
Oost-Vlaanderen
Hainaut
Liège
Limburg
Luxembourg
Namur

DANMARK

Bornholm
Fyn
Hovedstadsområdet
Jylland
Sjælland, Lolland-Falster

DEUTSCHLAND

Arnsberg
Berlin-Ost
Berlin-West
Bremen
Chemnitz
Cottbus
Darmstadt
Detmold
Dresden, Leipzig
Düsseldorf
Frankfurt/Oder
Gera, Suhl
Giessen
Halle, Erfurt
Hamburg
Kassel
Koblenz
Köln
Magdeburg
Mittelfranken
Münster
Neubrandenburg
Niederbayern
Nordbaden-Karlsruhe
Nordwürttemberg-Stuttgart
Oberbayern
Oberfranken
Oberpfalz
Potsdam
RB Lüneburg
RB Braunschweig
RB Weser-EMS
RB Hannover
Rhein Hessen-Pfalz
Rostock
Saarland
Schleswig Holstein
Schwaben
Schwerin
Südbaden-Freiburg
Südwürttemberg-Tübingen
Trier
Unterfranken

ELLAS

Kentriki & Dytiki Macedonia
Thessalia
Anatoliki Macedonia
Thraki
Anatoliki Sterea & Nissia

Peloponissos & Dytiki Sterea
Ipiros
Crete
Nissia Anatolikoy Aigaioy

ESPAGNE

Andalucia
Aragón
Asturias
Balears
Canarias
Cantabria
Castilla-La Mancha
Castilla-León
Cataluña
Extremadura
Galicia
La Rioja
Madrid
Murcia
Navarra
País Vasco
País Valenciano

FRANCE

Alsace
Aquitaine
Auvergne
Basse Normandie
Bourgogne
Bretagne
Centre
Champagne-Ardennes
Corse
Franche-Comté
Haute Normandie
Ile de France
Languedoc-Roussillon
Limousin
Lorraine
Midi-Pyrénées
Nord/Pas-de-Calais
Pays de la Loire
Picardie
Poitou-Charentes
Provence-Alpes- Côte d'Azur
Rhône-Alpes

IRELAND

Connaught/Ulster
Dublin
Munster
Rest of Leinster

ITALIA

Basilicata
Calabria
Campania
Emilia
Friuli, Venezia, Giulia
Lazio
Liguria
Lombardia
Marche
Milano
Molise e Abruzzi
Puglie
Sardegna
Sicilia
Toscana
Trentino
Umbria
Valle d'Aosta/Piemonte

Veneto

LUXEMBOURG

Centre
Est
Nord
Sud

NEDERLAND

Drente
Flevoland
Friesland
Gelderland
Gröningen
Limburg
Noord-Brabant
Noord-Holland
Overijssel
Utrecht
Zeeland
Zuid-Holland

ÖSTERREICH

Burgenland
Kärnten
Niederösterreich
Oberösterreich
Steiermark
Tirol
Vorarlberg
Wien

PORTUGAL

Alentejo
Algarve
Azores
Centro
Lisboa e Vale do Tejo
Madeira
Norte

SUOMI

Etelä-Savo
Etelä-Karjala
Etelä-Pohjanmaa
Häme
Kainuu
Keski-Suomi
Kymenlaakso
Lappi
Pirkanmaa
Pohjois-Karjala
Pohjois-Pohjanmaa
Pohjois-Savo
Satakunta
Uusimaa
Vaasan rannikkoseutu
Varsinais-Suomi

SVERIGE

Stockholm/Södertälje A-Region
Gothenburgs A-Region
Malmö/Lund/Trelleborgs A-region
Semi urban area
Rural area

UNITED KINGDOM

Avon, Gloucestershire
Bedfordshire
Berkshire
Borders, Central, Fife,
Buckinghamshire
Cheshire
Cleveland, Durham
Clwyd, Dyfed
Cornwall, Devon
Cumbria
Derbyshire,
Dorset, Somerset
Dumfries, Galloway
East Anglia
East/West Sussex
Essex
Grampians
Greater Manchester
Greater London
Gwent
Gwynedd, Powys
Hampshire, Isle of Wight
Hereford, & Worcester
Hertfordshire
Highlands, Islands
Humberside
Kent
Lancashire
Leicestershire,
Lincolnshire
Lothian, Tayside
M-S-W Glamorgan
Merseyside
North Yorkshire
Northamptonshire
Northumberland
Nottinghamshire
Oxfordshire
Shropshire, Staffordshire
South Yorkshire
Strathclyde
Surrey
Tyne & Wear
Warwickshire
West Yorkshire
West Midlands (county)
Wiltshire

NORTHERN IRELAND

C3. Sample Specifications

Between 5 April and 23 May 2000, INRA (EUROPE), a European Network of Market and Public Opinion Research agencies, carried out wave 53 of the standard Eurobarometer, on request of the EUROPEAN COMMISSION, Directorate-General for Education and Culture, EAC D/2 : Citizens' center Analysis of public opinion (EAC D/2).

The Standard EUROBAROMETER 53 covers the population of the respective nationalities of the European Union Member States, aged 15 years and over, resident in each of the Member States. The basic sample design applied in all Member States is a multi-stage, random (probability) one. In each EU country, a number of sampling points was drawn with probability proportional to population size (for a total coverage of the country) and to population density.

For doing so, the points were drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the Member States according to the EUROSTAT-NUTS II (or equivalent) and according to the distribution of the resident population of the respective EU-nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses were selected as every Nth address by standard random route procedures, from the initial address. In each household, the respondent was drawn, at random. All interviews were face-to-face in people's home and in the appropriate national language.

Countries	Institutes	Number of Interviews	Field Work Dates	Population 15+ (x 000)
Belgium	INRA BELGIUM	1063	07/04 – 04/05	8,326
Denmark	GfK DANMARK	1000	11/04 – 12/05	4,338
Germany(East)	INRA DEUTSCHLAND	1034	07/04 – 03/05	13,028
Germany(West)	INRA DEUTSCHLAND	1015	09/04 – 05/05	55,782
Greece	KEME	1004	10/04 – 02/05	8,793
Spain	INRA ESPAÑA	1000	11/04 – 02/05	33,024
France	CSA-TMO	1003	05/04 – 30/04	46,945
Ireland	LANSDOWNE Market Research	1000	10/04 – 02/05	2,980
Italy	PRAGMA	1000	12/04 – 02/05	49,017
Luxembourg	ILReS	600	12/04 – 08/05	364
The Netherlands	NIPO	975	21/04 – 23/05	12,705
Austria	SPECTRA	1005	07/04 – 04/05	6,668
Portugal	METRIS	1000	14/04 – 12/05	8,217
Finland	MDC MARKETING RESEARCH	1010	09/04 – 23/05	4,165
Sweden	GfK SVERIGE	1000	09/04 – 14/05	7,183
Great Britain	INRA UK	1070	10/04 – 08/05	46,077
Northern Ireland	ULSTER MARKETING SURVEYS	300	10/04 – 02/05	1,273
Total number of interviews		16078		

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from Eurostat population data or from national statistics. For all EU member-countries a national weighting procedure, using marginal and intercellular weighting, was carried out based on this Universe description. As such in all countries, minimum sex, age, region NUTS II were introduced in the iteration procedure. For international weighting (i.e. EU averages), INRA (EUROPE) applies the official population figures as provided by EUROSTAT in the Regional Statistics Yearbook (data for 1997 or 1996). The total population figures for input in this post-weighting procedure are listed above.

The results of the Eurobarometer studies are reported in the form of tables, datafiles and analyses. Per question a table of results is given with the full question text in English, French and German. The results are expressed as a percentage of the total. The results of the Eurobarometer surveys are analysed and made available through the "Public Opinion Analysis" Unit of DG EDUC-D-2 of the European Commission, Rue de la Loi 200, B-1049 Brussels. The results are published on the internet server of the European Commission : <http://europa.eu.int/comm/dg10/epo>. All Eurobarometer datafiles are stored at the Zentral Archiv (Universität Köln, Bachemer Strasse, 40, D-50869 Köln-Lindenthal), available through the CESSDA Database <http://www.nsd.uib.no/cessda/europe.html>. They are at the disposal of all institutes members of the European Consortium for Political Research (Essex), of the Inter-University Consortium for Political and Social Research (Michigan) and of all those interested in social science research.

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

Observed percentages	10% or 90%	20% or 80%	30% or 70%	40% or 60%	50%
Confidence limits	± 1.9%	± 2.5%	± 2.7%	± 3.0%	± 3.1%

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2 rue Mercier, L-2985 Luxembourg