

Prototype Description:	Clarus, a mobile app designed for startup founders and designers to organize messy design feedback by having the ability to leave voice, screen-recordings, and text comments on the design prototypes, which are then used to organize into AI-generated to-dos for more effective and communicative collaboration.			IMPORTANT: TO MAKE SURE FORMULAS WORK PROPERLY 1) DO NOT ADD/DELETE ANY COLUMNS 2) ONLY ADD ROWS TO THE BOTTOM OF THE TABLE (NOT THE TOP)
			Your TA will remove your names before the document is given to the project team. Under the 'Found by' column, use these letters to identify yourselves	When finished, please double check your numbers under 'evaluation statistics' & let your TA know if there's a bug with the formula
Simple Task	Comment asynchronously on a mockup with voice, video, or text			Evaluator A:
Moderate Task	View and complete AI-generated to-dos			Evaluator B:
Complex Task	Call designers in real time			Evaluator C:
				Evaluator D:
				<i>*attach images in this column if helpful</i>

Problem #	Heuristic	Task	Severity	Description	Images	Rationale	Fix	Found by
9	H5: Error Prevention	1. Simple Task	3	Once the user begins to record their message or write their text comment, Clarus doesn't have a prompt for unsaved changes.		If the user were to accidentally click back, they might lose long recordings or comments.	Having the ability to detect in-progress recordings. And, also having a confirm navigation page like "are you sure you want to discard..." or "would you like to save to draft" popup would be nice.	A
10	H6: Recognition not Recall	1. Simple Task	2	The most recent comments are separated from the actual commenting screen, meaning that users will have to remember which area had which correlated feedback.		Especially if this is a longer project or a project with lots of comments, this forces memory load across different feedback sessions.	Having the most recent comments shown as an overlay thumbnail when they re-open that design file, so that the user doesn't directly have to reclick on the recents to refresh their memory.	A
11	H4: Consistency & Standards	1. Simple Task	1	When users click on "voice" as their comment method, there is this animation that pops up the recording button, but for the other two options (screen and comment), there is none.		The difference in animation behavior makes the interface feel inconsistent and unpredictable. Users may wonder whether the other options are broken or failed to load, since only one mode shows visible movement or confirmation.	Use the same transition animation across all comment types to show that the mode has changed successfully.	A
12	H8: Aesthetic & Minimalist Design	1. Simple Task	3	When making a comment, the popup for that takes up half the screen, which hides the mockup/design file content		Because the comment panel blocks most of the design, users have to mentally keep track of what they were looking at. This makes the interaction feel more confusing and less efficient.	Changing the popup to be a bit more transparent so that the user can see more of it, or having that popup adjustable in size.	A
13	H1: Visibility of System Status	2. Moderate Task	4	When they mark the to-do item as complete, the only thing that changes is a small check box. There isn't confirmation that the update was saved or whether the corresponding comment is now considered resolved or not.		Without clear feedback, users may be unsure if the system registered their action or if their team members can see the update.	Could have a brief popup like "Changes saved. Would you like to resolve linked comment?" Or, have a syncing check mark animation (kind of like how google docs has an "all changes saved" or that saving -> cloud check icon)	A
14	H6: Recognition not Recall	2. Moderate Task	3	When reviewing to-dos, users must remember which design screen each task refers to. There's no quick visual reference, unless they click an error that leads to a different screen.		Forgetting the context and what screen each comment is referring to forces users to switch back and forth between screens, which disrupts flow and increases cognitive load.	Having a picture or screenshot of the file next to the to-dos.	A
15	H6: Recognition not Recall	2. Moderate Task	2	There's no visible list summarizing which comments have been turned into To-Dos or resolved.		As tasks start to accumulate, users may start to forget which comments have been turned into to-do tasks, and which tasks have been resolved. This leads to confusing, and having to tediously scroll through the entire list and trying to remember which tasks they have finished.	Add a "Summary of Converted Tasks" section under To-Dos. And also have an indication or icon on the comments that shows that they have turned into a to-do task.	A
16	H7: Flexibility & Efficiency of Use	2. Moderate Task	2	Currently unable for users to filter by priorities.		Frequent users might want to complete or view only by priority, or categories like "unresolved comments"	Include filters like "By user," "By comment type," or "By screen."	A

