

Material Incentives and Effort Choice: Evidence from an Online Experiment Across Countries*

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Abstract

We conduct an interactive online experiment framed as an employment contract. Subjects from the US, India, and Africa are matched within and across countries. Employers make a one-period offer to a worker who can either decline or choose a high or low effort. The offer is restricted to be from a variable set of possible contracts. High effort is always efficient. Self-interest predicts some observed choices, others are better explained by conditional reciprocity or intrinsic motivation. Subjects from India and Africa follow intrinsic motivation and provide high effort more often. US subjects are more likely to follow self-interest and reach a less efficient outcome on average, but workers earn slightly more. We find no evidence of stereotypes across countries. Individual characteristics and stated attitudes toward worker incentives do not predict the behavioral differences observed between countries, consistent with cultural differences in the response to labor incentives.

JEL Codes: J31, D9, O12, O57

Keywords: work incentives; labor contracts; intrinsic motivation; conditional cooperation; cross-country comparisons

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1 Introduction

Worker performance is a key determinant of the productivity and international competitiveness of firms, bureaucracies, and non-profit organizations. There are large differences in worker performance across countries and, in a globalized world, understanding the determinants of these differences is crucial to bridge productivity gaps within and across countries. Apart from the well documented roles of schooling and job experience, other sources of differences in worker performance remain poorly understood (e.g., Bloom and Van Reenen 2007, 2010).

One empirical regularity that has attracted some attention is the fact that labor markets differ, both over time and across countries, in the extent to which material incentives are used to motivate workers (e.g., Bloom and Van Reenen 2007). Some labor markets are characterized by a large dispersion of earnings, others are much more compressed (e.g., Cohen et al. 2014). Some view the low usage of incentive contracts as a manifestation of poor management skills. Others blame labor laws and regulation for constraining the use of material incentives.¹

Without denying the validity of these explanations, this paper focuses on another possible channel of causation, namely systematic differences in the way workers from diverse populations react to incentives and how employers use them. The theoretical literature has proposed several mechanisms to induce effort using material, behavioral, and social incentives (Rebitzer and Taylor, 2011; MacLeod, 2011). The identification of which mechanism works best ultimately remains an empirical question. Of particular interest for our paper is the finding that highly leveraged material incentives fail to elicit significantly more effort (e.g., DellaVigna and Pope, 2018a, 2018b). One possible explanation for this pattern is that workers are dedicated and conscientious even in the absence of strong material incentives – a feature either ascribed to reciprocal altruism towards the employer (e.g., Fehr et al. 1998; Fehr and Gächter 2000; Charness 2004; Landry et al. 2011) or to intrinsic motivation (e.g., Charness and Dufwenberg 2006; Cassar and Meier 2018; Cassar 2019).² In either case, employers would find it unnecessary or even unprofitable to introduce highly leveraged incentives. These conjectures constitute the starting point of our study.

To investigate what motivates workers to respond or not to incentives, we conduct a cross-country online experiment designed to identify whether participants assigned the role of worker behave in a selfish-rational manner – and thus respond to incentives – or whether they behave in a way consistent with intrinsic motivation or with conditional reciprocity/altruism (e.g., Fehr and Gächter 2000). We also investigate whether participants assigned the role of employer choose to offer labor contracts that best-respond to the behavior of those assigned the role of workers. The

¹Examples include: restrictions on firing; pay scales set by governments or in consultation with unions; limits on corporate bonuses; and restrictions on wage reductions imposed by the employer. It is our understanding, for instance, that in the US the employer is allowed to dock pay unless otherwise specified by law. In contrast, in the UK it is illegal for an employer to dock pay unless specifically authorized by law.

²In a related paper, DellaVigna et al. (2019) vary piece rates in addition to gift treatments. They do not detect any effect of the gifts on productivity but find a sizable positive impact on labor supply, a finding that the authors also interpret as evidence of reciprocation. Experimental evidence further indicates that non-material incentives can increase effort (e.g., DellaVigna and Pope 2018a; Ashraf et al. 2015).

focus is on identifying behavioral types and beliefs rather than on studying strategic interactions over time. We also wish to ascertain the extent to which the distribution of behavioral types is similar across the world. This is achieved by an interactive online experiment with subjects from ten countries across five continents (e.g., Horton et al. 2011; Charness and Kuhn 2011; Charness et al. 2013). The study countries were chosen to cover as varied a set of countries as was possible within our limited budget and the constraints imposed by the online format.

Subjects play eight incentivized games in pairs – four as employer and four as workers, in random order. They never play twice with the same person, so as to rule out the repeated play considerations already studied elsewhere (e.g., Fehr et al. 1997; Bell and Freeman 2001; Baker et al. 2002; Gächter and Falk 2002; Brown, Falk and Fehr 2004, 2012; Davies and Fafchamps 2021). Each game is framed as a one-shot employment contract between two subjects, one of which is assigned the role of employer and the other the role of workers. This framing serves to trigger wage employment heuristics among subjects. Employers choose to offer a job or not, and they select a contract type: low or high wage, conditional on effort or not, with full commitment or not. These labor contracts aim to capture, in a stylized way, the range of choices available to employers and faced by workers, such as fixed wage or performance pay, with or without ‘wiggle room’ for the employer in terms of respecting their contractual obligation to pay the bonus. Contingent contracts come in two versions: a bonus contract where the worker receives an extra payment for high effort; and a malus contract where the worker incurs a pay cut for low effort. They yield identical payoffs but are framed differently, which may trigger different heuristics.³ Games differ in the type of contracts available in the choice set of the employer. This choice set is not revealed to the worker, who chooses to accept the offer or not and then select an effort level – i.e., high or low. High effort always maximizes aggregate efficiency but is costly to the worker. While this design is vaguely reminiscent of Brown et al. (2004, 2012), here employers choose a contract, not a wage level.

The first set of participants were recruited on Amazon Mechanical Turk in the US and India. At the time, this was the only way of recruiting and paying experimental subjects online. To broaden the selection process – and avoid the criticism of non-representativeness sometimes leveled at Turkers – a second set of participants were recruited from ten countries through targeted ad campaigns on Facebook. Most of analysis is based on subjects coming from seven countries covering three main regions of the world: USA, India, and Africa.⁴ In most cases, subjects play with someone from their own country. But some subjects are assigned to play with someone from another country, in which case they are told they are playing against someone from that country. Because our focus is on heuristics and beliefs, we want subjects to interact with each other in real time so as to make human interaction more vivid. Given the time constraints imposed by interactive online experiments – i.e., 15 minutes of interactive play

³Docking pay, for instance, is illegal in some countries, while the size of bonuses is socially constrained in others (e.g., Ockenfels et al. 2015).

⁴We also collected data from three other high-income countries, but the Facebook ad campaigns there yielded sample sizes that are too small for most of our analysis.

at most – this rules out using real effort tasks. Participants also fill an online questionnaire before the game.

We first examine whether the contract acceptance and effort levels chosen by workers vary by contract offer. Selfish-rational play predicts a significant fraction of the choices made by workers, but other choices are more easily explained by conditional reciprocity or intrinsic motivation. The implication is that people differ in terms of behavioral type and this explains why they respond differently to labor contracts. While there are broad similarities across the various subject populations we study, Indian and African subjects are more likely to fit an intrinsic motivation strategy while US subjects are more likely to act selfish-rational. Consequently, efficiency levels are lower for US subjects but worker payoffs are slightly higher. These behavioral differences across regions are partly matched by differences in beliefs about the effectiveness of worker incentives and about the acceptability of sanctions for workers who shirk or are incompetent.

We also investigate whether subjects behave differently when they are matched with someone from another country. In contrast to Banuri et al. (2022), we find no evidence that subjects choose systematically lower effort when matched with a foreign employer. We also investigate whether subjects assigned the role of employer expect workers from another country to work less or more than workers from their own country. We find little or no evidence of such stereotypes in our data.

In the last Section of the paper, we use a counter-factual thought experiment to examine whether differences in behavior across regions could have been predicted from subject characteristics – keeping in mind that, in the experiment itself, subjects are not given any information about other subjects other than their country. The question we investigate is whether subjects from one region could predict the behavior of subjects in another region by extrapolating the correlation between behavior and individual characteristics that is present in their own region. The possibility is strongly ruled out by our results. While the evidence at our disposal does not allow us to ascertain what causes the behavioral differences across regions that we observe, we cannot rule out is that they capture cultural differences, as discussed in Henrich et al. (2001, 2006, 2010), Guiso et al. (2006), Falk et al. (2018), and Schulz et al. (2018a, 2018b).

This paper first contributes to a large empirical literature on the effectiveness of labor incentives (e.g., Weiss 1987; Lazear 2018; Grosnell et al. 2020). Dellavigna and Pope (2018a, 2018b) provide a summary of the experimental evidence on the effect of various worker incentives in advanced economics. Experimental results confirm that material incentives increase effort, but the marginal effectiveness of additional incentives is low. Our experimental results provide a potential explanation for these findings. It also dramatically expands the range of study populations to include parts of the world that are seldom included in such studies. We find strong similarities across our sample populations, irrespective of country or region.

Second, it complements the literature on labor market differences across countries, such as the work of Nickel (1997) who compares the rigidities that affect labor markets in continental Europe to those in the North America. Fields (2010) provides a broader international coverage on this issue, including a number of developing countries. Less is known about other parts of the world

such as South Asia or Africa. We provide valuable new insights on an understudied dimension of heterogeneity across countries. Although our findings are dominated by the similarities across samples, the differences we document are nonetheless of interest by themselves.

Third, we contribute to a growing literature on the relationship between culture and economic outcomes through its influence on people’s expectations and preferences (Guiso et al, 2006). Empirical work at the macro level has provided evidence that culture matters for financial development (Guiso et al, 2004), performance of large organizations (La Porta et al, 1997), and venture capital investment (Bottazzi et al, 2011).⁵ In controlled experimental settings, culture affects play in dictator (Henrich et al, 2006), ultimatum (Henrich et al, 2001), coordination (Jackson and Xing, 2014), minimum effort, and prisoner’s dilemma games (Chen et al, 2014). Our study documents important differences in the way human subjects from different regions of the world use and respond to different incentives in a game framed as a short-term employment contract. We do not, however, aim to identify why cross-cultural difference may be present, as this would require a completely different research design – e.g., focusing on the role of social norms (e.g., Enke 2019, Chuah et al 2023) or identity/social proximity (e.g., Bicchieri 2022).

Fourth, we contribute to a small but growing literature on behavioral predictions. A good illustration of this line of research is the work of Dellavigna and Pope (2018a, 2018b) who test whether experts are able to predict the effect of various worker incentives in advanced economics. While they find that experts are able to predict a number of key patterns in the data, a significant share of experts – economists and non-economists alike – mistakenly expect a small piece-rate to crowd out incentives to provide effort. We contribute to this literature by offering, at the end of our paper, a novel approach for testing whether mistaken predictions can be explained by population differences in observables.

It is also important to understand that our experimental design deliberately rule out making contributions to other literatures – partly to avoid repeating other work, but mostly to ensure a clean identification of research question, namely whether workers’ responses to incentives is best explained by self-rational, reciprocal, or intrinsic motives. In particular we do our best to eliminate fairness considerations from contaminating our results. The literature has shown that the effectiveness of material incentives can be reduced by considerations of fairness between workers (e.g., Fehr and Schmidt 2007; Abeler et al. 2010; Andreoni et al 2020). For instance, workers may find highly leveraged incentives unfair, which could crowd out intrinsic motivation and other non-material incentives (e.g., Benabou and Tirole 2006). In support of these ideas, Breza et al. (2018) find that incentivizing Indian casual workers through relative pay has a negative effect on performance. Cullen and Perez-Truglia (2018) similarly find that workers in an international multinational reduce their effort level when informed that other workers similar to them in the firm earn more than them.⁶ Bandiera et al. (2010) similarly find that when

⁵Chu and Fafchamps (2022) provide qualitative evidence of culture clash between Chinese employers and local workers in Ethiopia.

⁶In agreement with this interpretation, Ockenfels et al. (2015) find that a multinational corporation operating in the US and Germany has a much more compressed bonus scale for its managers in the latter than in the former. The authors ascribe this difference to the fact that, in Germany, the size of bonuses paid is public to the

workers who know each other well are placed in the same piece-rate work team, more productive workers reduce their effort so as to not overshadow their workmate. In all these examples, workers seem to have a distaste for pay differences across similar or proximate workers: in Cullen et al. (2019) and Breza et al. (2018), workers reduce effort when they learn that their peers are paid more; and in Bandiera et al. (2010) high performance workers exert lower effort to reduce the pay difference with less able colleagues.⁷ To ensure that fairness considerations do not contaminate our findings, we restrict our attention to situations involving a single worker and employer. We also ensure that each subject gets equal opportunity to take the role of employer and worker, so as to eliminate fairness considerations between subjects.

The literature has also shown that dynamic incentives matter. For instance, Kajackaite and Werner (2015) show that a minimum performance requirement has no direct effect on output in a real effort experiment, but has undesired effects in the dynamics of controlled agents' working performance. In a similar vein, Sliwka and Werner (2017) find that agents work harder under increasing wage profiles only if they do not know these profiles in advance. The authors interpret these findings as evidence of reciprocal altruism in a game with varying reference points. In our experiment, we deliberately eschew any type of dynamic considerations: subjects play a sequence of one-shot games with systematically different opponents.

We start in Section 2 by presenting a brief overview of the conceptual framework underlying our work. The experimental design is discussed in detail in Section 3. Results from the experiment itself are the object of Section 4. In Section 5 we investigate whether individual behavior in the experiment can be predicted based on individual characteristics and answers to questions about the acceptability and effectiveness of various incentives. Section 6 concludes.

2 Experimental design

We design an experiment to test the different conjectures discussed in the introduction. To this effect, we create an online game between two subjects, one of whom is assigned the role of employer and the other the role of worker. Each subject plays four such games in sequence and is re-matched with a different partner each time. Subjects then switch roles and play four more games in the other role. This helps keep fairness and reputation considerations at bay, thereby focusing the experiment on contrasting our three behaviors of interest.

2.1 General design

The individual motivations we focus on are intrinsic motivation, conditional cooperation, and selfish-rationality. Because these motivations are potentially linked to ethical considerations, if

workers and this, the authors speculate, reduces their effectiveness in eliciting effort and thus the need to pay large bonuses.

⁷Bandiera et al. (2013) nonetheless show that rank tournaments among workers do increase productivity, thereby drawing a distinction between the effect of tournaments per se and the way they are rewarded – an observation that also appears in Ockenfels et al. (2015).

subjects play an individual decision game against a computer, moral considerations would likely disappear and we would expect conditional cooperation and intrinsic motivations to be crowded out by selfish-rational reasoning. For this reason, it is essential that there be an interpersonal element to our experimental design, and this requires using an interactive game.

A second consideration is that we want to study these motivations across countries. This means opting for an interactive online experiment, something that is notoriously difficult to achieve. In any case, the timing of our study overlaps partly with the Covid-19 pandemic, making an online experiment the only feasible option during our study period. Running an interactive international online experiment requires keeping the duration of the experiment short. This rules out asking subjects to undertake real performance tasks. We therefore opt for a one-shot 'gift exchange' game (e.g., Brown, Falk and Fehr 2004) framed as an employment contract (e.g., Brown et al. 2012; Davies and Fafchamps 2021).

Since it has already been shown that populations from different countries may play repeated employment games differently (Davies and Fafchamps 2021), we focus here on non-repeated contracts: subjects only play once against each other. Since subjects tend to earn more in the employer role than in the worker role, we ask subjects to play both roles, in random sequence, to guarantee equal treatment across them.

2.2 Contracts

The structure of the basic stage game resembles a one-sided Prisoner's Dilemma (PD): the subject in the role of employer makes an irrevocable wage offer to the subject in the role of worker, after which the worker chooses an effort level that determines the employer's payoff. In such a game, intrinsically motivated subjects may cooperate. But selfish-rational players will not: the standard Nash equilibrium of the game is non-cooperative.

Taking this simple game as starting point, we examine whether increasing the wage triggers increased effort, which would be suggestive of conditional cooperation. We also introduce an incentive contract that conditionally compensate workers for the cost of high effort and induces selfish-rational subjects to cooperate. Finally, we add a reneging option in some incentive contracts in order to mimic situations observed in many countries, whereby employers deviate from the worker's employment contract by docking pay or cutting an earned bonus. These different contracts are chosen because they mimic, in a simple way, the types of employment contracts most commonly observed across the world.

In each stage game, employers have a limited choice of contract offers that they can make. Table 1 summarizes the payoffs corresponding to each of the possible contracts and effort levels. Payoffs are presented in points. As is immediately apparent from the Table, across all contracts and effort levels, employers typically earn more than workers. This is a deliberate choice intended to capture the fact that, on average, employers earn more than the majority of their employees. Since subjects take turns in the two roles, this is an equal opportunity design.

From the first row of the Table, we see that when no offer is made, workers and employers

receive a reservation payoff of 20 points. In both cases, this reservation payoff is chosen to equate the expected earnings from an alternative low-wage-low-effort match, which corresponds to a standard reservation utility concept.⁸ This implies that workers cannot (pay to) punish employers for making unattractive offers – and similarly for employers. This deliberate design choice avoids any contamination of play by punishment strategies – a topic that has already been studied extensively and need not be revisited here.

The next two rows present the payoff levels in fixed wage contracts. These contracts only differ in the wage offer made by the employer, which is 10 in the low fixed wage contract and 20 in the high fixed wage contract. The worker’s payoff is equal to this wage plus the fixed payoff of 10 per round, minus the cost of effort, which is 0 for low effort and 5 for high effort. The employer’s payoff is the income from production – which depends on effort - minus the wage paid to the worker. We note that the employer’s payoff increases by 30 points with high effort – which is the marginal return to high effort – while the worker’s payoff falls by 5 points. This means that high effort is efficient, i.e., it always maximizes joint payoffs. The reservation payoffs of the worker and employer are equal to the low-wage-low-effort case, which represents the inefficient Nash equilibrium of a one-sided PD game in which the employer chooses a wage offer and the worker choose effort. The experiment investigates the conditions under which the subjects can achieve an efficient outcome.

Table 1. Payoffs in the stage game

Contract	Worker payoff		Employer payoff	
No offer	20		20	
	Low effort	High effort	Low effort	High effort
Low fixed wage	20	15	20	50
High fixed wage	30	25	10	40
Bonus/Malus	20	25	20	40
Bonus/Malus WD(*)	<i>20 or 30</i>	<i>15 or 5</i>	<i>20 or 10</i>	<i>40 or 50</i>

Notes: (*) WD=with discretion. In this case, payoffs depend on whether the employer reneges on the contract, either to pay more or less to the worker.

In the Bonus and Malus contracts, effort is incentivized: the wage paid to the worker is 10 points for low effort and 20 points for high effort. There are two versions of this incentivized contract that are equivalent in terms of payoff, but are framed differently. In the Bonus contract, the worker is promised a wage increase of 10 points when choosing high effort; otherwise, the worker receives a wage of 10 points. In the Malus contract, the worker is told the wage of 20 points will be reduced by 10 points if they choose low effort. The reason for including both contracts in the experiment is to investigate whether workers suffer from a framing effect. Indeed, in many countries docking pay for poor performance is not allowed by law, but offering

⁸For workers, this reservation payoff is composed of a fixed payment of 10 points per round, plus an extra 10 points meant to capture the worker’s expected earnings from a low-wage-low-effort elsewhere. For the employer, it represents the payoff from hiring another worker at a low wage and receiving low effort.

a bonus for good performance is allowed – suggesting that Bonus and Malus contracts are not equally acceptable, and this could crowd out intrinsic incentives.

We also include Bonus and Malus contracts ‘with discretion’ (WD) in which the employer can, ex post, renege on the link between effort and the wage. In the Bonus WD contract, this means that the employer can decide *not* to pay a bonus after high effort – but also to pay a bonus after low effort. Similarly, in the Malus WD contract, the employer can pay a high wage after low effort – but also pay a low wage after high effort. As noted earlier, the possibility to renege on the promise of a high wage is introduced to mimic situations that frequently arise in low-income countries and is known to arise elsewhere as well, and is thus familiar to subjects. It also offers the advantage of allowing both the employer and the worker to defect, thereby broadening the range of behaviors we are able to observe.

It is immediately apparent that low effort is always selfish-rational for worker in a fixed wage contract, while high effort is always selfish-rational in Bonus/Malus contract without employer discretion. Similarly, paying less after high effort is always selfish-rational for employer in the two WD contracts with ex-post discretion. Testing whether subjects follow these predictions is one of the objectives of our experimental design.

2.3 Stage games

There are six different stage games that subjects can play. They differ in the choice of contracts available to the employer, shown in Table 2. In treatments T_l and T_h , the employer can either make no offer, or make an unconditional offer of a low fixed wage (in T_l) or a high fixed wage (in T_h). In treatment T_b , the employer can make no offer, offer a low fixed wage, or offer a bonus contract that increases the wage in case of high effort. Conversely, in treatment T_m , the employer can make no offer, offer a high fixed wage, or offer a malus contract that decreases the wage in case of low effort. Treatments T_{bd} and T_{md} are similar to T_b and T_m , except using bonus and malus contracts that allow the employer to renege on the conditionality of the contract ex post, either by paying a low wage for high effort (in T_{bd}) or a high wage for low effort (in T_{md})

Table 2. Choice of contracts available to the employer in each treatment

Available offers to employer:	T_l	T_h	T_b	T_m	T_{bd}	T_{md}
High fixed wage		✓		✓		✓
Low fixed wage	✓		✓		✓	
Bonus for high effort			✓			
Malus for low effort				✓		
Bonus with discretion					✓	
Malus with discretion						✓
No offer	✓	✓	✓	✓	✓	✓

Subjects play four randomly selected games among the possible six. Each game has the following structure. The employer moves first. In most treatments, the employer can choose

between two different contracts. In all treatments, the employer can also decide not to offer any contract. If no contract is offered, the game ends. If a contract is offered, it is the worker’s turn to move. The worker can decide to refuse the contract, in which case the game ends. If the worker accepts the contract, the worker then chooses a level of effort, either high or low. Except in the two WD contracts, this ends the game and the payoffs are those presented in Table 1. In the Bonus and Malus WD contracts, the employer can decide to renege on the contract observing the worker’s effort choice. Reneging in the Bonus WD contract allow the employer to avoid paying a bonus after high effort; in the Malus WD contract, it allows not imposing the penalty (i.e., malus) after low effort.

The experiment is specifically designed to eliminate or at least minimize dynamic play considerations. Strategic repeated play *across* games is prevented by rematching subjects before each game, keeping full anonymity across all games, and precluding communication across subjects to eliminate reputation effects. While we cannot rule out that subjects learn over the eight games that they play as employer and worker, they never play the same game twice in the same role, thereby reducing what they can learn about one particular strategic environment. The order of play between games is also randomized, making it harder for subjects to keep track.⁹ This design helps ensuring that the behaviors we observe are driven by heuristics, which is what we aim to measure in this experiment.

In the Online Appendix, we present screen shots for all the stages of the online game. As is clear from these pictures, a lot of effort went into making the interface friendly and easy to use. To minimize the cognitive burden of the game and allow subjects to concentrate on strategic issues rather than mental arithmetic, we calculate all payoffs for subjects directly on the screen and, in some cases, we depict payoffs graphically in colored bar charts. As a result, few subjects drop out of the experiment and we received no complaints from subjects about the game interface.

2.4 Implementation

The experiment was implemented in two steps, depending on the way subjects were recruited. In the first step, subjects were recruited through Amazon Mechanical Turk, which limited the sample to two countries. After successful implementation with this population, we expanded to geographical reach of the experiment and the representativeness of the subject population by recruiting participants via Facebook. Neither of these two recruitment methods guarantees a representative sample of the study country’s population, which is a drawback.¹⁰ Unfortunately, there were no feasible alternatives at the time we started the research.¹¹ By the time fieldwork

⁹By the same logic, it would be difficult for subjects to follow a contagious equilibrium strategy a la Kandori (1992): each game is different, and signal extraction about types or equilibrium strategies is probably beyond the computational capacities of the overwhelming majority of players, especially given the fact that the entire experiment lasts approximately 15 to 20 minutes.

¹⁰Shared by the majority of laboratory or RCT experiments.

¹¹The population of available subjects on Prolific Academic was very limited at the time. Qualtrics was already offering representative survey samples in some countries and we approached them. Unfortunately, their policy at

ended, the Covid-19 pandemic was in full force, which made it impossible to expand the study population to in-person samples.

2.4.1 Recruitment via Amazon Mechanical Turk (MTurk)

The experiment was first implemented online using subjects recruited from Amazon Mechanical Turk (MTurk).¹² The main reason for using MTurk is to be able to easily pay subjects conditional on their performance in the experiment while ruling out multiple play by the same subject. Indeed, paying online subjects in multiple countries is fraught with difficulties and, at the time of the experiment started, survey outfits such as Qualtrics were refusing to pay participants from their subject pool anything other than a fixed fee.¹³ Since the two largest pools of subjects on MTurk are from India and the US, the MTurk online experiment used a 2x2 country design summarized in Table 3.

After filling an online survey on Qualtrics and giving informed consent for their participation to the experiment, subjects were offered a choice of time windows at which they were invited to join a specific online session of their choosing. Each session is designed for 8 players so as to ensure random rematching. As soon as the desired number of online subjects is reached in a session, the sequence of games is initiated. Subjects are nonetheless identified to the researcher by their MTurk identifier, which ensures that no subject is allowed to play more than one session.

Table 3. Breakdown of the MTurk sample

Matched with subject from:	Subjects from:	
	US	India
US	279	254 (*)
India	266 (*)	205
Total	545	459

Note: (*) except for 9 subjects (5 from the US and 4 from Indian) who are matched with someone from the other country only part of the time

the time was to pay every participant a fixed fee and they refused to allow us to invite their survey respondents to our online experiment. Remotely recruiting participants by other methods – e.g., by posting ads on the radio or in newspapers – would have created an enormous potential for fraudulent participation, and great difficulties in paying small amounts to hundred of subjects across country boundaries due to international money laundering regulations. These difficulties largely remain today.

¹²Amazon Mechanical Turk is an online jobbing site. Individuals are free to register and post their job-related information and bank account data. They can then apply to various 'gigs' advertised in the platform, most of which take place online. MTurk has been used as convenient subject recruitment pool in a large number of online experiments, of which Jackson and Xin (2014) is a good example. But to our knowledge, it had not yet been used for experiments in which subjects interact with each other. In recent years, Prolific Academic has tended to replace MTurk as the sampling pool favored by experimentalists. But at the time we conducted our own experiment, Prolific Academic was not sufficiently developed to allow the sample sizes we were aiming for.

¹³At the time that we initiated the experiment, O-Tree did not yet exist. This means that the experiment was coded directly by the researchers using a combination of PHP and JavaScript. Subjects were then channelled from Qualtrics – used for the survey and consent form – to the experimental interface and finally to MTurk – used for payment.

Sessions were organized over a period of several months between the summer of 2017 and the spring of 2018. In total 2,260 individuals filled the online questionnaire. Of those, 1,004 participated in the experiment. All subjects were expected to play 8 games in total. In practice some subjects arrive late and some leave early, either because of internet connection issues or because they get distracted. Hence the number of subjects in an online session varies somewhat over the duration of the session. The experimental protocol is specifically programmed to take this into account by re-matching subjects on the fly to minimize disruption.¹⁴ The total number of games played is 3060, meaning that subjects on average played 6.1 games instead of the maximum possible of 8.¹⁵

Subjects start by answering a number of questions about their understanding of the game. Subjects who do not answer these questions correctly are not allowed to proceed with the experiment. Subjects spent an average of 6 minutes on each batch of four games, with a median of 5 minutes. Each of the six treatments was played by between 482 to 554 pairs of subjects, depending on the treatment. In the analysis presented here, 25 participants are dropped for various data quality reasons (20 from the US and 5 from India), leaving a total sample of 979.

In terms of compensation, the exchange rate is US\$0.03 per point in Table 1. Subjects are paid for each of the games that they play. This mode of compensation is chosen to incentivize staying until the end of the experiment. On average subjects who participated in the experiment received a compensation of 3.5\$,¹⁶ which is considered normal for MTurk experiments. Those who only filled the questionnaire received a fixed fee of 2\$. In spite of differences in standards of living between the two countries, we use these same compensation amounts to avoid contaminating our design by introducing equity considerations when pairing subjects across countries.

2.4.2 Recruitment via Facebook

Because MTurk allowed us to recruit a sufficient number of subjects only in India and the US, we recruited an additional 1260 subjects via Facebook. To allow comparison between the populations recruited by MTurk and Facebook, India and the US are also included in the Facebook targeted countries, together with eight other countries. The other targeted countries included five African countries (Kenya, Malawi, Morocco, Senegal, and South Africa) and three high-income countries (Australia, Canada, and France). The experiment was offered in French to subjects in France, Canada, Morocco, and Senegal, and in English to the other six. As in the MTurk experiment, subjects were first invited to fill in a survey in Qualtrics, at the end of which they were offered the option to choose a time slot to register for the online interactive experiment. The rest of the experimental design is identical to the MTurk sessions.¹⁷After

¹⁴In these cases, some individuals are not rematched with someone from the intended country (see Table 3) to avoid losing observations.

¹⁵The first game is played by 414 pairs of players, the second by 433 pairs, games 3-6 by around 400 pairs, and games 7 and 8 by 308 or 309 pairs of players.

¹⁶\$3.45 in India and \$3.49 in the US.

¹⁷Here too we keep the compensation amounts the same across countries to avoid an online backlash if, say, it was discovered that we were paying more to subjects from rich countries.

extensive piloting in late 2019, the Facebook sessions took place in the first half of 2020, running through the first phase of the Covid-19 pandemic.

Recruitment was done through paid-for ads on Facebook. This proved difficult and costly. The payment of subjects turned out to be our hardest logistical challenge, given the lack of widely used platform for small payments across countries. We opted for PayPal because, to prevent money laundering, users are in principle not allowed to have PayPal accounts in different countries or to open multiple PayPal accounts linked to the same bank account. Based on this understanding of PayPal’s rules, we aimed to prevent subjects from participating multiple times by limiting each PayPal identifier to a single shot at the Qualtrics questionnaire and the online experiment. We subsequently discovered that, in some countries, PayPal seems to allow users to register multiple email addresses under the same PayPal account – e.g., for members of the same family or group. We also came to suspect that some users have multiple PayPal accounts.¹⁸ Having discovered this problem, we spent a large amount of time checking all participants and rejecting a large proportion of dubious observations. While the problem was most severe for the Qualtrics survey, it also affected the online experiment.¹⁹ On the upside, we cannot reject the possibility that dubious observations come from different subjects who used the same PayPal account solely for payment purposes – their answers to the survey are not identical, for instance. Furthermore, there does not appear to be a significant difference in survey answers between those classified as reliable or dubious. This being said, in an abundance of caution, all the dubious observations are omitted from the analysis presented here.

Table 4. Facebook sample size by country and data quality

	Verified	Dubious	All
USA Facebook	122	22	144
Australia (*)	15	0	15
Canada (*,**)	10	0	10
France (*)	17	38	55
Morocco	44	0	44
India Facebook	141	39	180
South Africa	99	129	228
Kenya	91	259	350
Senegal	35	27	62
Malawi	134	38	172
Total	708	552	1260

Notes: Dubious data quality refers to subjects who, based on their payment data and email name, are suspected of using multiple identifiers to play multiple times. We cannot, however, rule out that

¹⁸These suspicions are based on similarity in user names and interaction with us. We do not have information on the bank accounts associated with PayPal identifiers – except that, in a number of cases, our payments to subjects were rejected because PayPal was unable to deposit funds in the account number registered by the user.

¹⁹For the Qualtrics survey, we also rejected observations for which the time spent to fill the survey was too short, suggesting lack of attention.

these are different subjects using the same PayPal identifier for payment purposes. (*) Due to the small number of verified observations, these countries are omitted from most of the empirical analysis. (**) In Canada, the invitation to participate was targeted at French speakers.

Table 4 shows a breakdown of the Facebook experimental sample across countries, and the number of observations that were rejected as dubious. There are more dubious observations in some countries than others, possibly because PayPal adapts its rules to local laws and regulations. The Table also shows large variation in the number of participants from different countries. This variation in sample size by country is largely due to the process by which Facebook allows us to target subjects by demanding that we pre-specify a budget for a particular country. Once the budget is set, the Facebook algorithm works out a 'price' per subject based on the proportion of recipients of the ad who engage with it by clicking on the link to the Qualtrics survey. In countries where this price is high, the budget we set beforehand only yields a small number of individuals. Furthermore, only those who complete the survey are invited to the online experiment, but the proportion of invited subjects who participate also varies across countries. Our capacity to attract subjects to the experiment also depends on them having (or opening) a PayPal account, something that is widespread in some countries but not in others. In France, Canada and Australia, the unit cost per subject turned out to be particular high, thereby rapidly exhausting our budget for these countries. Because we only managed to recruit a small number of subjects there, we report findings for this group of countries only in one Table for which we have a sufficient number of observations for meaningful comparison. For ease of presentation, we combine the five African countries into a single category for the purpose of analysis.

2.4.3 Qualtrics survey

Each subject starts by filling an online questionnaire on Qualtrics. In addition to collecting basic information about each subject, the questionnaire also gathers information about their work experience. Six vignette-style questions focus on the acceptability of different incentive schemes, and six questions elicit subjective beliefs about the reliability of incentivized and unincentivized workers in the US, India and South Africa – the latter country being included as additional information.

We present in Table 5 a breakdown of individual characteristics by country or region and by mode of recruitment. There are significant differences across samples, with MTurk subjects more likely to report being employed and less likely to be students. There are also differences in education levels (Indian and African subjects are more educated than US subjects), forms of employment (e.g., African subjects have less experience being in wage employment), gender (US subject are more likely to be female), and age (US subjects are older). This notwithstanding, there is also considerable variation within each sample. In Section 5, we investigate in detail whether differences in subject characteristics can account for the differences in average behavior. In terms of balance within the experiment, we find no difference across countries in treatment,

mix of employer and worker role, or in being matched with a partner from the same country.

Variable	US Mturk	India Mturk	US FB	India FB	Africa FB
Age in years	38.2	31.2	36.4	30.0	31.1
Male	58.3%	73.9%	62.7%	76.1%	64.3%
Education					
Completed primary	7.0%	6.0%	2.8%	0.0%	5.0%
Some secondary	18.0%	6.3%	16.2%	6.9%	8.3%
Completed secondary	43.3%	33.2%	35.2%	24.5%	35.1%
Post-secondary	31.7%	54.5%	45.8%	68.6%	51.6%
Current employment status					
Full-time student	0.0%	0.0%	18.3%	16.4%	21.5%
In fixed-term/short-term wage employment	3.0%	12.8%	6.3%	5.7%	11.5%
In permanent wage employment	68.0%	50.0%	43.0%	44.7%	25.9%
In self-employment	19.3%	33.8%	12.0%	28.3%	23.9%
Unemployed/not-working	9.6%	3.4%	20.4%	5.0%	17.2%
Ever wage employed (if currently not)	93.3%	85.2%	73.9%	79.9%	49.4%
Ever in permanent employment (if currently not)	68.0%	50.0%	43.0%	44.7%	25.9%
Ever self-employed (if currently not)	53.7%	71.3%	32.4%	62.9%	57.9%
Number of observations	460	352	142	159	703

Note: Based on answers to the Qualtrics survey that all subjects fill before taking part to the online experiment. MTurk and FB refer to subjects recruited via Amazon Mechanical Turk and Facebook, respectively.

The questionnaire includes a few attitudinal questions about the acceptability of various types of work incentives. The first question is a vignette of the following form: "Worker A is hired to perform a task for which he/she claims to be qualified. After a week on the job, it becomes clear that A is unable to perform the task. Worker A is laid off by the employer." Respondents are then asked to rate the employer's decision from 0 to 10 in terms of acceptability, with 0 being fully unacceptable and 10 fully acceptable. Questions 2 and 3 follow the same format but vary the employer's response, i.e., to cut the worker's wage by 30% or to eliminate the worker's 30% bonus. The next three questions follow the same sequence, but the vignette focus on a worker who is caught shirking.

The questionnaire also includes questions on whether workers "can be trusted to exert high effort if their earnings and continued employment depend on their performance on the job". This question is asked separately about workers from the US, India and South Africa. A similar question is asked for when the workers' earnings and continued employment *do not* depend on their performance on the job. Answers to these questions are discussed in detail in Section 5.

3 Empirical results

The empirical analysis is divided into two main parts. In the first part we examine non-strategic choices, that is, choices that are unaffected by expectations of others' future choices. We use these choices to classify subjects into four categories: selfish-rational individuals who maximize their private material payoff; conditional cooperators who choose the cooperative action when the other party does; intrinsically motivated individuals who choose the cooperative action

unconditionally; and subjects whose actions cannot be rationalized as belonging to one of the above three categories. In the second part we focus on strategic choices that require subjects to form expectations about how others will act.

In our analysis, we document what is common and what is different across the different populations that form our international sample. Differences across populations may arise for a variety of reasons – e.g., differences in social norms, attitudes, stereotypes, or beliefs about the choices made by other players. Our experiment is not designed to identify *which* of these differences best predicts how subjects behave in the experiment. We simply aim to document whether subjects recruited from different populations across the world behave in similar way when placed in various employer-employee contractual situations.

3.1 Effort choice by workers

We first examine the effort choice made by subjects assigned the role of worker, conditional on receiving one of three contract offers: low wage; high wage; and a full-commitment bonus or malus contract. Contracts that allow employers ex-post discretion are discussed later since they require workers to form expectations about the employer’s likelihood of renegeing.

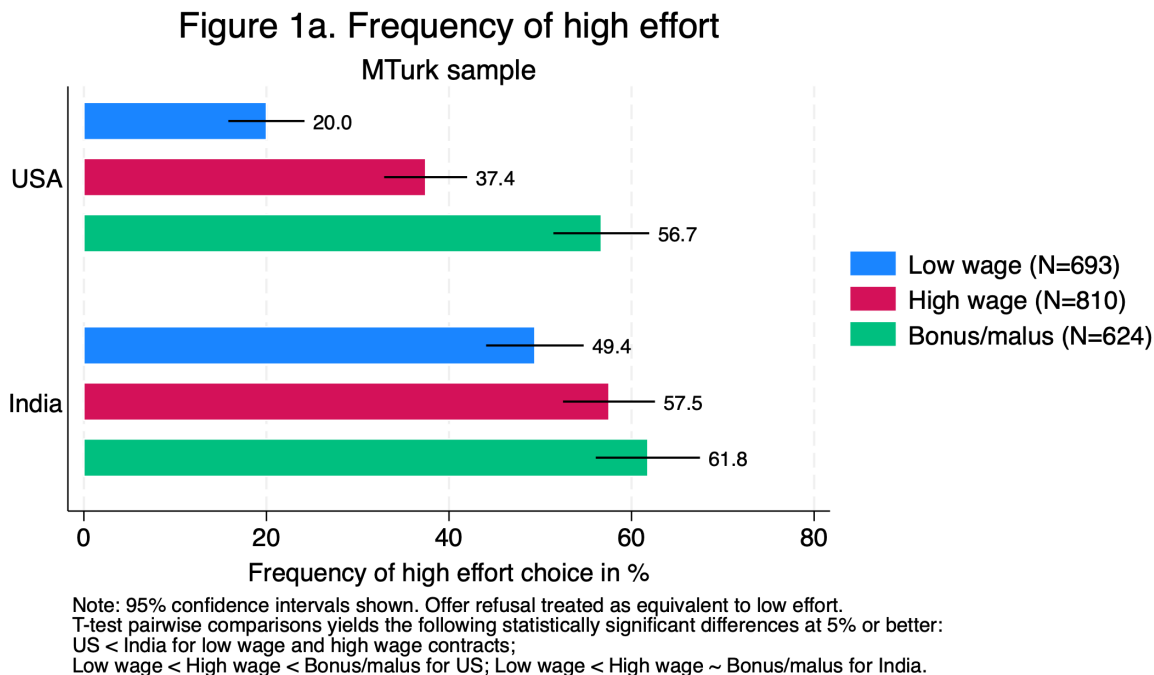
Theoretical predictions are summarized in Table 6. Selfish-rational workers either reject the low wage contract, or provide low effort. They are indifferent between the two since they yield the same material payoff. The same holds for conditional reciprocators (e.g., Fehr and Gächter 2000). Intrinsically motivated agents are defined as always providing high effort. There is no unrationalized behavior in response to a low wage offer. Selfish-rational workers accept the high wage contract but maximize their material payoff by providing low effort. In contrast, conditional cooperators provide high effort to reciprocate for being offered a high wage. Selfish-rational workers choose high effort in the incentivized bonus and malus contracts, since doing so yields a higher material payoff. Conditional cooperators do too since their high effort will be reciprocated by a high wage. Refusing a high wage or bonus/malus contract is not rationalizable by either of the three worker types considered here. Since subjects play both worker and employer roles and are randomized across the different contract offers, we can use their choices to estimate the proportion of subject types in the various sample populations.

Table 6. Optimal acceptance and effort choice by workers, conditional on type

Effort level if:	Selfish rational	Conditional reciprocator	Intrinsically motivated	Not rationalized
Low wage contract	reject or low effort	reject or low effort	high effort	n.a.
High wage contract	low effort	high effort	high effort	reject
Bonus/malus contract	high effort	high effort	high effort	reject or low effort

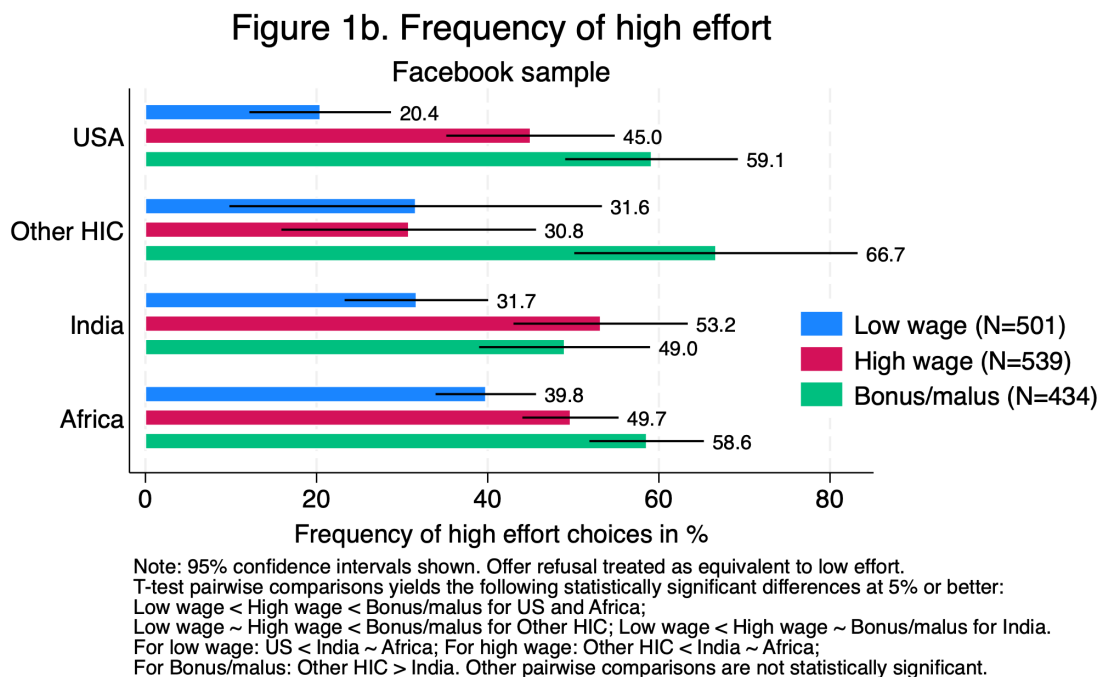
Observed effort levels are summarized in Figures 1a for the MTurk sample and in Figure 1b for the Facebook sample. Rejecting the offer is assimilated to low effort for the purpose of the

Figures.²⁰ BonusWD and malusWD are omitted from the Figures because, in these contracts, the worker's choice depend on expectations of employer ex post discretion. In these figures as in most subsequent figures, 95% confidence intervals are represented by a black line on top of each bar. Pairwise t-test results are summarized in words at the bottom of each figure.



In Figure 1a we note a sharp difference among US MTurk subjects in the chosen effort depending on contract terms. The difference in effort choices is much less marked among Indian MTurk subjects. The blue bar measures the fraction of subjects who are unconditional cooperators – i.e., accept the contract and provide high effort in the low wage contract (see Table 7). They represent 20% of subjects in the US sample compared to 49.4% in the India sample (Table 8). The gap between the red and blue lines gives the fraction of conditional cooperators, which is 17.4% in the US and 8.1% in the India sample. The difference between the green bar and the red bar is the proportion of selfish-rational subjects, which is about 19.2% in the US and about 4.3% in the India sample. These are large differences. Finally, the proportion of unrationalized play is given by the fraction of subjects who do not provide high effort in the bonus/malus contracts. These are 43.3% in the US MTurk sample and 38.2% in the India MTurk sample. These are large proportions, suggesting that much of the observed worker choices in the experiment fall outside simple behavioral models used in labor economics. We cannot, however, rule out the possibility that these high proportions are driven by inattention. Introducing an in-person real effort task would alleviate this, but was not possible due to logistical and financial constraints.

²⁰Appendix Figures A1a&b and A2a&b present separately the offer acceptance levels and the effort levels conditional on acceptance.



Comparable results for the Facebook sample are shown in Figure 1b, where we have divided the sample into four geographical regions: US; other high-income countries or HIC (i.e., France, Canada, and Australia); India; and Africa (i.e., Morocco, Senegal, Malawi, Kenya, and South Africa). The proportion of intrinsically motivated in the US Facebook sample is 20.4% – virtually identical to that of the US MTurk sample. This proportion rises to 31.6% for the other HIC sample, 31.7% in India, and 39.8% in the Africa sample (Table 6). Corresponding proportions of conditional reciprocators, selfish rational, and unrationalized subjects are given in Table 6. In a couple of cases, we find small negative numbers, a result potentially attributable to sampling error.

What is clear from the Figures and Table 7 is that the proportion of intrinsically motivated subjects is much lower in the two US samples than in samples from the other three world regions covered by our study. We also find that the proportion of selfish-rational subjects is higher on average in the US and other HIC than in the low- and middle-income countries covered by our study. What could account for these differences is a topic we revisit in the last Section of the paper. We also find that between a third and half of the subjects’ choices cannot be ascribed to one of the three types we consider in our experiment, without any systematic correlation by sample origin.

Table 7. Breakdown of worker types inferred from offer acceptance and effort

	Selfish	Conditional	Intrinsically	Not
Sample:	rational	reciprocator	motivated	rationalized
US MTurk	19.2%	17.4%	20.0%	43.3%
India MTurk	4.3%	8.1%	49.4%	38.2%
US FB	14.1%	24.6%	20.4%	40.8%
Other Dev FB	35.9%	(-.8%)	31.6%	33.3%
India FB	(-4.2%)	21.5%	31.7%	51.0%
Africa FB	8.9%	9.9%	39.8%	41.4%

Notes: MTurk and FB refer to subjects recruited via Amazon Mechanical Turk and Facebook, respectively.

3.2 Reneging by employers

Next we examine the reneging choices made by employers in the malus and bonus contracts with a reneging option. Since these are final choices, expectations do not affect them. Model predictions are summarized in Table 8. Selfish-rational employers renege ex post to pay a low wage, irrespective of worker effort level. Intrinsically motivated employers renege ex post to pay a high wage, irrespective of effort level. By definition, conditional cooperators never renege: they reward high effort with a high wage, and vice versa. If employers were randomly assigned to the Bonus WD and the Malus WD contracts, there should be no difference in reneging between them. In practice, employers self-select into these contracts, which can induce differences in the proportions of different employer types across the two contracts, a point we revisit below.

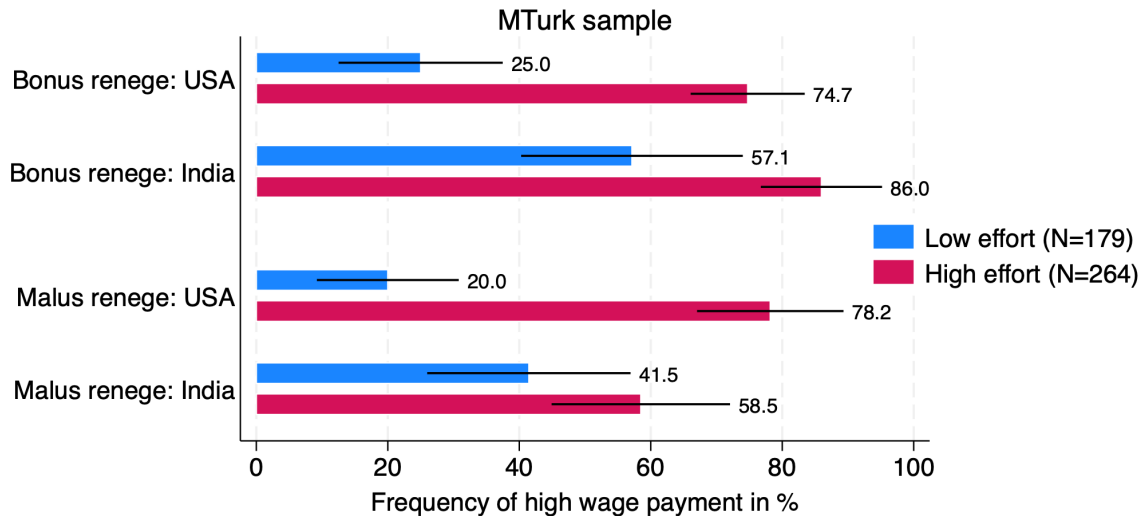
Table 8. Optimal reneging choices by employers, conditional on employer type

	Selfish	Conditional	Intrinsically
Wage paid if effort is:	rational	cooperator	motivated
low	low	low	high [renege]
high	low [renege]	high	high

Figure 2a shows the wage paid by employers in the MTurk sample as a function of worker effort in the two contracts offering ex post reneging. The blue bars show the proportion of employers who renege by paying a high wage when effort is low. These can be interpreted as the proportion of intrinsically motivated employers. We again find a much higher proportion of intrinsically motivated subjects in the India MTurk sample – 57.1% for Bonus WD and 41.5% for Malus WD contracts – compared to 25% and 20% in the US MTurk sample, respectively (see Table 10). Selfish-rational players are those who pay a low wage after high effort. For the Bonus WD contract, the proportion of selfish-rational subjects is again higher in the US sample (25.3%) than in the India sample (14.0%). We nonetheless find different proportions for the Malus WD contract: 21.2% of US subjects renege on the contract to pay a low wage after high

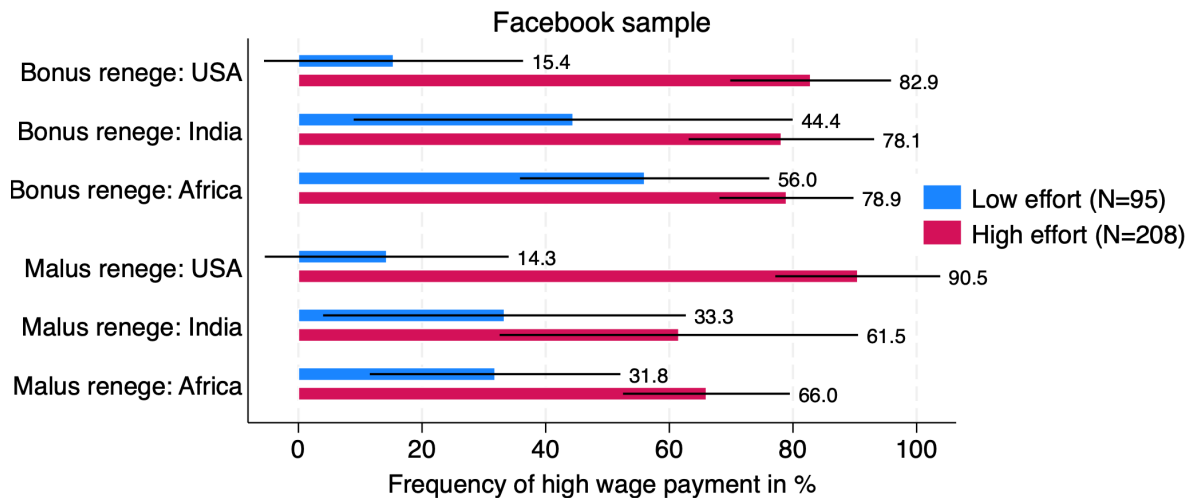
effort, compared to 41.5% in the India MTurk sample. The rest of the subjects are conditional cooperators, which constitute the bulk of the employers in the US MTurk sample, but a much smaller proportion in the India MTurk sample.

Figure 2a. Frequency of high wage payment



Note: 95% confidence intervals shown. Following the contract means blue bar=0 and red bar=1.
 T-test pairwise comparisons yields the following statistically significant differences at 5% or better:
 Low vs high effort: significant for USA (both contracts) and India (bonus contract only);
 Bonus vs malus contract: significant difference for India high effort only;
 US vs India: significant difference for all at 10% level or better.

Figure 2b. Frequency of high wage payment



Note: 95% confidence intervals shown. Following the contract means blue bar=0 and red bar=1.
 T-test pairwise comparisons yields the following statistically significant differences at 5% or better:
 Low vs high effort: significant for all locations except malus-renege in India (small sample);
 Bonus vs malus contract: difference never significant at the 10% level;
 Countries: US reneges less than Africa in bonus contract (i.e., refrains from wrongly rewarding high effort);
 and reneges less than India and Africa in the malus contract (refrains from wrongly punishing low effort).

Similar general patterns are observed in the Facebook sample (Figure 2b and Table 9). The inferred proportion of intrinsically motivated subjects in the US Facebook sample is 15.4% and 14.3% for the Bonus WD and Malus WD contracts, respectively – compared to 44.4% and

33.3% in the India Facebook sample and 56.0% and 31.8% in the Africa sample, respectively. The proportion of selfish-rational player is slightly smaller in the US Facebook sample for the Bonus WD contract, but much smaller for the Malus WD contract, an issue we revisit below. This again leaves a much larger proportion of employers classified as conditional cooperators in the US sample than in the India and African Facebook samples.

Table 9. Breakdown of employer types inferred from renegeing behavior

	Selfish rational		Conditional cooperator		Intrinsically motivated	
Sample:	BonusWD	MalusWD	BonusWD	MalusWD	BonusWD	MalusWD
US MTurk	25.3%	21.8%	49.7%	58.8%	25.0%	20.0%
India MTurk	14.0%	41.5%	28.9%	17.0%	57.1%	41.5%
US FB	17.1%	9.5%	67.5%	76.2%	15.4%	14.3%
India FB	21.9%	38.5%	33.7%	28.2%	44.4%	33.3%
Africa FB	21.1%	34.0%	22.9%	34.2%	56.0%	31.8%

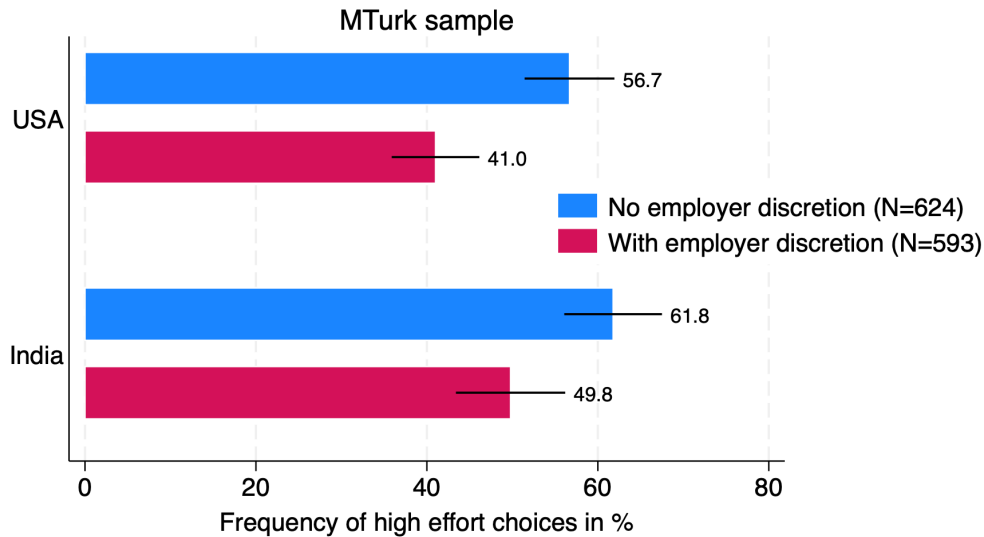
Notes: MTurk and FB refer to subjects recruited via Amazon Mechanical Turk and Facebook, respectively.

The difference between the behavior of employers in the Malus WD and Bonus WD contracts is a priori puzzling. But it could be due to a different self-selection in these contracts among employers. In the Malus WD treatment, the alternative contract that the employer can offer is a high fixed wage, something that would appeal to intrinsically motivated subjects. In contrast, in the Bonus WD treatment, the alternative is a low fixed wage, a contract that would only appeal to self-rational subjects hoping to extract a large surplus from intrinsically motivated workers. We revisit this point below when we examine the choice of offers made by employers.

3.3 Effort choice in the bonus and malus contracts with a renegeing option

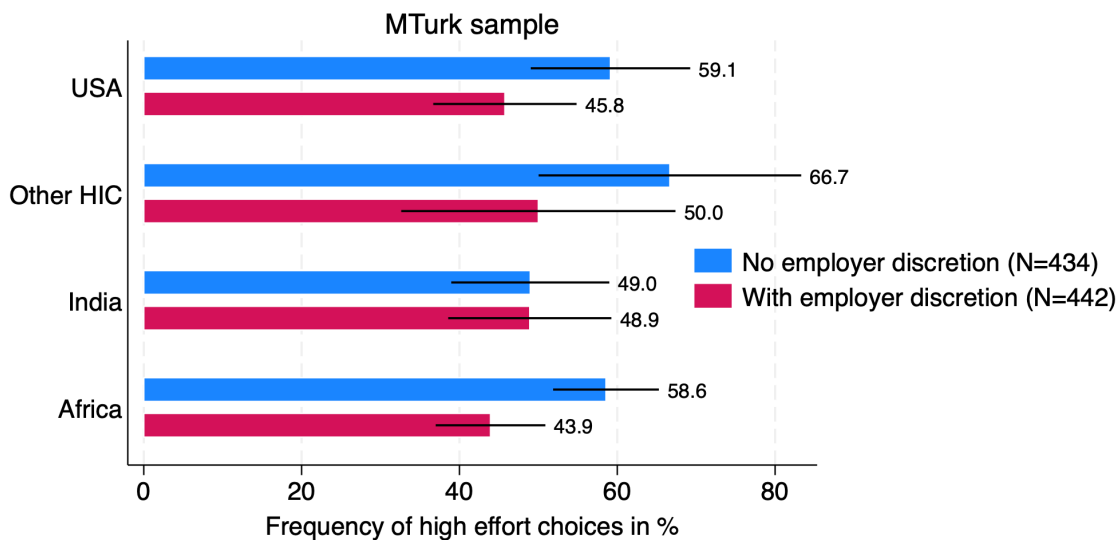
We now turn to strategic choices, that is, decisions that potentially depend on how subjects expect their partner to act in the one-shot game. We first examine the effort choice of workers in the two contracts with employer ex-post discretion. In Figure 3a, we compare the proportion of workers who accept the contract and choose high effort among all workers offered a bonus or malus contract. We immediately see that high effort falls in both the US and India MTurk samples. In the US sample, the proportion of high effort decrease from 56.7% to 41.0% – a fall of 15.7 percentage points while the fall is 12 percentage points in the India MTurk sample. In both cases these differences are statistically significant. A similar picture is given in Figure 3b for the Facebook sample – with falls of 12.5, 7.8, 0.1, and 14.6 percentage points in the US, Other HIC, India, and Africa Facebook samples. Apart from the India Facebook figure, all indicate a large fall in efficiency when we remove the guarantee that workers who provide high effort cannot be cheated ex post by employers.

Figure 3a. Frequency of high effort in bonus/malus contracts



Note: 95% confidence intervals shown. Offer refusal treated as equivalent to low effort. T-test pairwise comparisons yields the following statistically significant differences at 5% or better: higher effort in India than US when employer has discretion to renege; reduction in effort when employer has discretion is significant in both countries.

Figure 3b. Frequency of high effort in bonus/malus contracts



Note: 95% confidence intervals shown. Offer refusal treated as equivalent to low effort. T-test pairwise comparisons yields the following statistically significant differences at 5% or better: no significant difference between countries in any of the bars; reduction in effort when employer has discretion is significant in the US and Africa.

While the fall in effort that is observed in all study samples is large, it does not imply that workers expect all employers to behave in a selfish way. Indeed, if they did, we would expect a much lower proportion of workers choosing high effort, e.g., no more than those who were classified as intrinsically motivated in Table 9. To illustrate, 41% of US MTurk workers choose high effort in discretionary contracts compared with 20% of subjects being identified as intrinsically motivated in that sample.

What can account for the 'excess effort' in renege contracts? We believe the response lies in the fact that employers can deviate from the contract in two ways: by paying a low wage after high effort; or by paying a high wage after low effort. The former is predicted for selfish-rational employers; the latter is predicted for intrinsically motivated employers (Table 9). In *both* cases the incentive effect on worker effort is negative: in the first case the worker expects no reward from incurring the cost of high effort, while in the second the worker does not need to incur that cost to receive a high wage. As shown in Table 9, both types of employer behaviors are present in our study, in different proportions across samples. This reduces the loss that a worker may rationally expect to incur by choosing high effort. If all employers were opportunistic, this loss would be 10. In the experiment, the expected loss varies from a high of 6.3 on average in the US samples to 2.7 and 2.9 for the India and Africa samples, respectively. This, combined with the presence of intrinsically motivated workers, can account for the relatively high supply of effort even when the contract terms are not externally enforced.

3.4 Contract offer

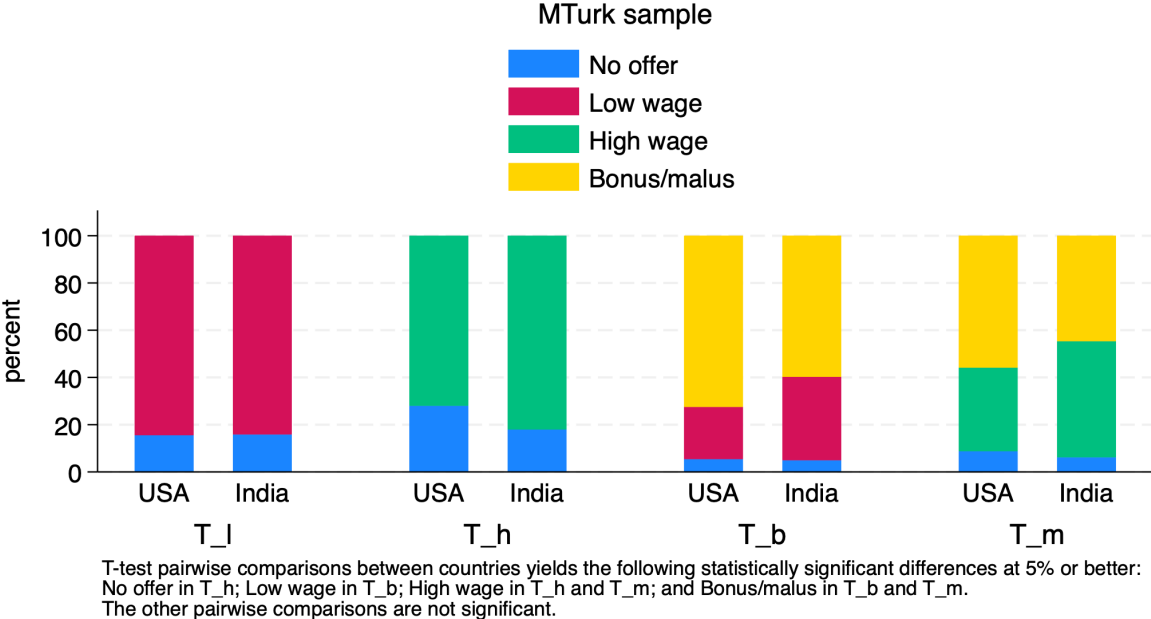
Next, we turn to the choice of contract offer made by employers, depending on treatment. To recall, in treatment T_l the employer has the choice between no offer and offering a fixed low wage; in treatment T_h , the choice is between no offer and a fixed high wage; in treatment T_b , the employer can offer a fixed low wage or a bonus contract – or make no offer; and in treatment T_m , the choice is between a malus contract, a fixed high wage, or nothing. Treatments with ex-post employer discretion T_{bd} and T_{md} are the same as T_b and T_m , respectively except that, in the bonus and malus contracts, the employer has full ex post discretion to pay the low wage or the high wage irrespective of worker effort.

By design, these choices depend not only on employer type but also to some extent on whether employers expect workers to accept the contract and provide high effort. For employers who are selfish-rational, some choices weakly dominate others. In T_l the employer is indifferent between no offer and low-wage-low-effort, which is the best response of a selfish-rational worker or a conditional cooperator. But making an offer dominates if there is a small chance that the worker chooses high effort, either by mistake or for being intrinsically motivated. It follows that offering the fixed wage contract weakly dominates. In contrast, in T_h the employer benefits from offering nothing if the worker is selfish-rational, but benefits more from offering the high wage contract if the worker is a conditional cooperator or intrinsically motivated. In T_b and T_m the safe option for the employer is to offer the incentive contract, since it incentivizes even selfish-rational players to provide high effort and protects the employer against shirking. But in T_b the employer makes a large gain of 50 if there is a high chance that the worker is intrinsically motivated and will provide high effort anyway. In contrast, in T_m the fixed high wage is always dominated by the malus contract for a selfish-rational employer.

For employers who are conditional cooperators, the optimal offers are identical to selfish-rational types in T_l and T_h . But in T_b and T_m , offering the incentivized contract is preferred

since it directly implements conditional cooperation. We have defined intrinsically motivated subjects as those who choose the cooperative action unconditionally. In the case of employers, this means offering a high wage – an action that is possible in treatments T_h and T_m . In T_b the employer cannot guarantee a high wage but can nonetheless pay a high wage to those workers who provide high effort. For this reason, offering the T_b is a dominating choice for an intrinsically motivated employer. The situation is different in T_l , since the employer cannot achieve the payment of a high wage – and may thus be indifferent between offering a low wage contract or nothing. Not making an offer may, however, dominate if the intrinsically motivated employer internalizes the loss that an intrinsically motivated worker would incur from accepting a low wage contract.²¹ Making no offer in T_b and T_m is not compatible with either of the subject types we have considered here – and is thus not rationalized here.

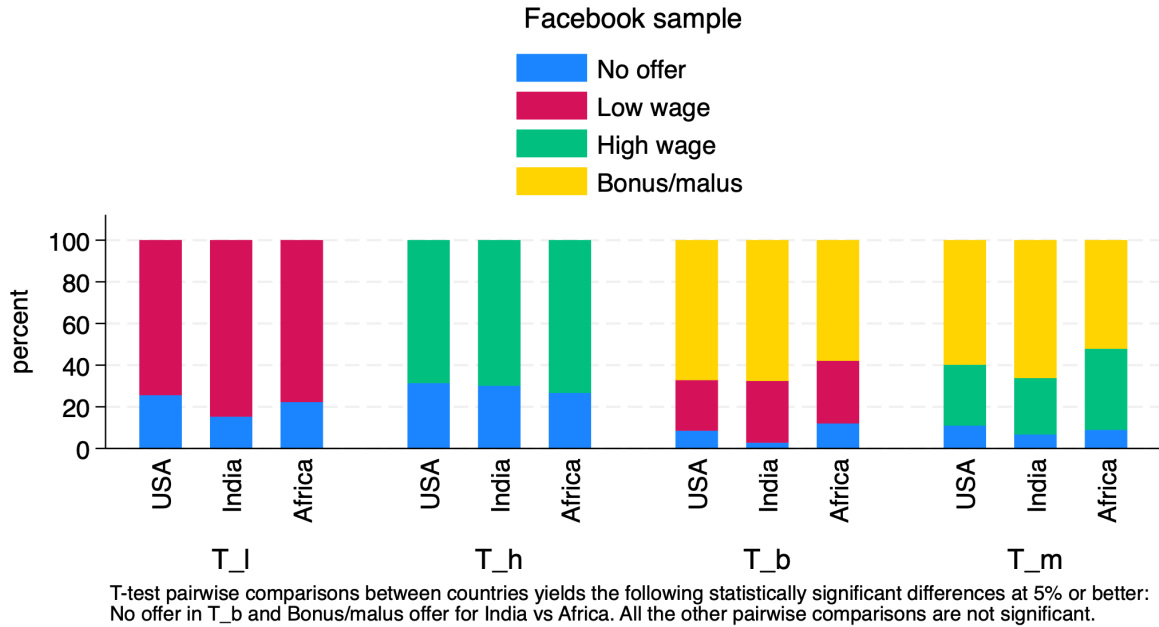
Figure 4a. Contract offers by treatment



We show in Figures 4a a breakdown of the offers made by employers in the MTurk sample across the four treatments T_l to T_m . A similar breakdown is provided in Figure 4b for the Facebook sample. In the low wage treatment, most employers make an offer. This is consistent with our theoretical predictions (and the findings from Figure 1a, 1b, and Table 8) that a large proportion of workers provide high effort in the low wage contract, particularly in the India and Africa samples. We indeed observe in Figure 4b a slightly higher frequency of no-offer in the US sample than in the India and (to a lesser extent) the Africa sample.

²¹See Buchmann et al. (2022) for an empirical design that investigates this type of behavior, which the authors call ‘paternalistic discrimination’.

Figure 4b. Contract offers by treatment



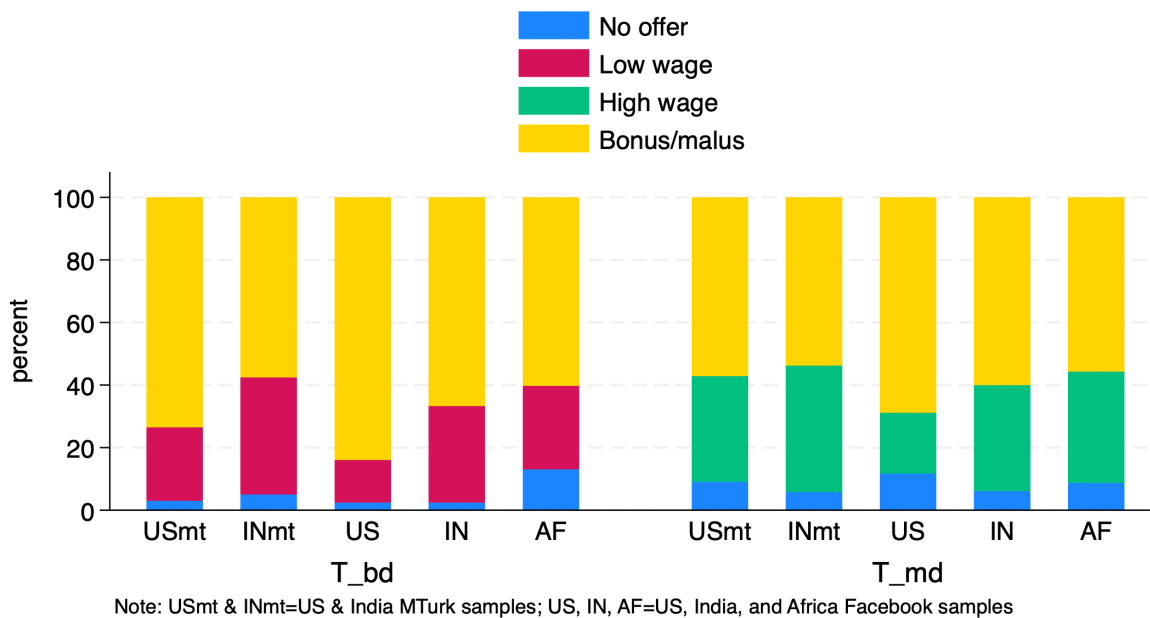
In treatment T_h , we find that a larger proportion of employers opt for no offer, with a slightly lower proportion in the India and US samples. This implies that the majority of employers in all samples take the risk of offering a fixed wage in the hope that this kindness will be reciprocated by workers – as is indeed the case in Figures 1a, 1b and Table 8. In other words, most employers expect that a sufficient proportion of workers is not of the selfish-rational type to warrant taking the risk. This is something that our experimental design implicitly encourages since the loss to the employer (relative to no offer) is 10 if the worker chooses low effort while the gain is 20 if the worker chooses high effort. This means that even a risk-neutral, selfish-rational employer would offer a fixed high wage if the proportion of high-effort workers exceeds one third. This proportion is exceeded in all samples (see Figures 1a and 1b). But it is exceeded more in the non-US samples, which may help explain why the frequency of no-offers is slightly lower outside the US samples. These differences, however, are small and not statistically significant.

Turning to the two treatments T_b and T_m with incentivized contracts, we find a small fraction of unrationalized subjects in all samples, but particularly in the India samples. A large fraction of employers opts for incentivized contracts. This is especially true in the T_b treatment where the alternative is a low fixed wage, which is less likely to elicit high effort than an incentivized contract. We nonetheless find a sizable fraction of employers offering a low fixed wage instead. As argued above, this choice suggests these employers are attempting to take advantage of intrinsically motivated workers, the proportion of which is much higher in the India and Africa samples than in the US samples (see Figures 1a and 1b). We also find that it is more common for employers to offer the fixed high wage in T_m than in T_b . This behavioral pattern is difficult to reconcile with selfish-rational or conditional cooperative behavior on the part of employers, since both motives militate in favor of the incentive contract. It is more in line with intrinsic

motivation to pay workers well – and perhaps expect high effort in return. This seems to be particularly true in the India MTurk sample and the Africa Facebook sample.

Figure 5 summarizes, for the MTurk and Facebook samples combined, the offers made in the two treatments T_{bd} and T_{md} in which the employer has full ex-post discretion to pay the low or high wage in the bonus and malus contracts. In these treatments, the strategic choices made by employers are more complex since they have not only to anticipate the reaction of workers, but also their own future decision to exert ex-post discretion. Selfish-rational employers may be tempted to offer bonus or malus contracts to motivate workers, only to renege later.

Figure 5. Offers in the treatments with ex post discretion



We see from Figure 5 that the offers made by employers in T_{bd} and T_{md} are fairly similar to those they make in treatments T_b and T_m .²² In principle, this could arise because employers do not intend to renege. But we already know from Section 3.2 that a large fraction of employers do exert ex-post discretion – some to pay less than what is due and some to pay more. An alternative interpretation for our findings could thus be that these two motivations more or less balance each other in our sample.

3.5 Efficiency and equity

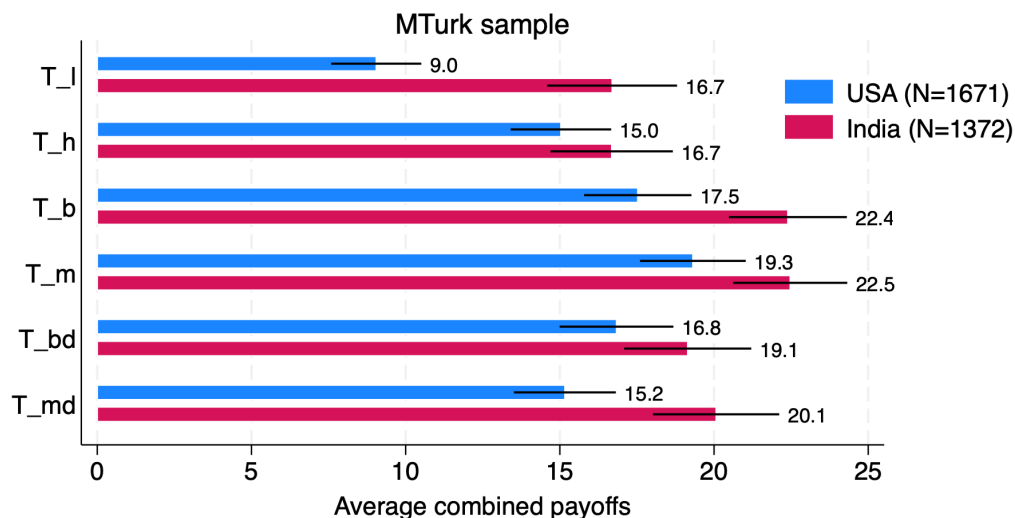
We complete this Section by examining the joint efficiency achieved by subjects in the different treatments. Joint efficiency is normalized to 0 in the absence of trade – e.g., either if no offer is made by the employer, or if the offer made is rejected by the worker. Joint efficiency is 10 with low effort, which is the marginal product of labor paid to the worker in the form of a wage.

²²We nonetheless observe a slight increase in the proportion of malus contracts offered by employers in the US Facebook sample and, to a smaller extent, in the Africa sample. A similar movement is not observed in the MTurk sample and, in the India sample, we observe no such changes.

With high effort, efficiency rises to 35, which is the marginal product of high effort (40) minus its cost (5).²³ We examine which treatment achieves the highest joint efficiency and whether efficiency varies across country samples.

Results are presented in Figure 6a for the MTurk sample. The country shown is that of the worker. More efficiency is achieved on average with the two incentivized contracts, T_b and T_m . Allowing for ex post discretion by the employer reduces efficiency, as could be expected, but the difference is not large. Efficiency is lower in the fixed high wage contract and lowest in the fixed low wage contract. These results are in line with predictions from standard economic theory. But the differences are much smaller – and the level of efficiency much higher – than would be predicted by assuming selfish-rational behavior and rational expectations on the part of both employers and workers. Furthermore, all treatments – including the incentivized contracts – remain well below the full efficiency of 35. We also note that efficiency is, on average, lower in the US sample – significantly so in four of the six treatments. This is most noticeable in the low wage treatment as a result of a higher likelihood of rejection and a lower choice of effort among US MTurk subjects assigned the role of worker. It is also in that sample that incentivized contracts yield the highest efficiency gain relative to a fixed low wage.

Figure 6a. Joint efficiency by treatment

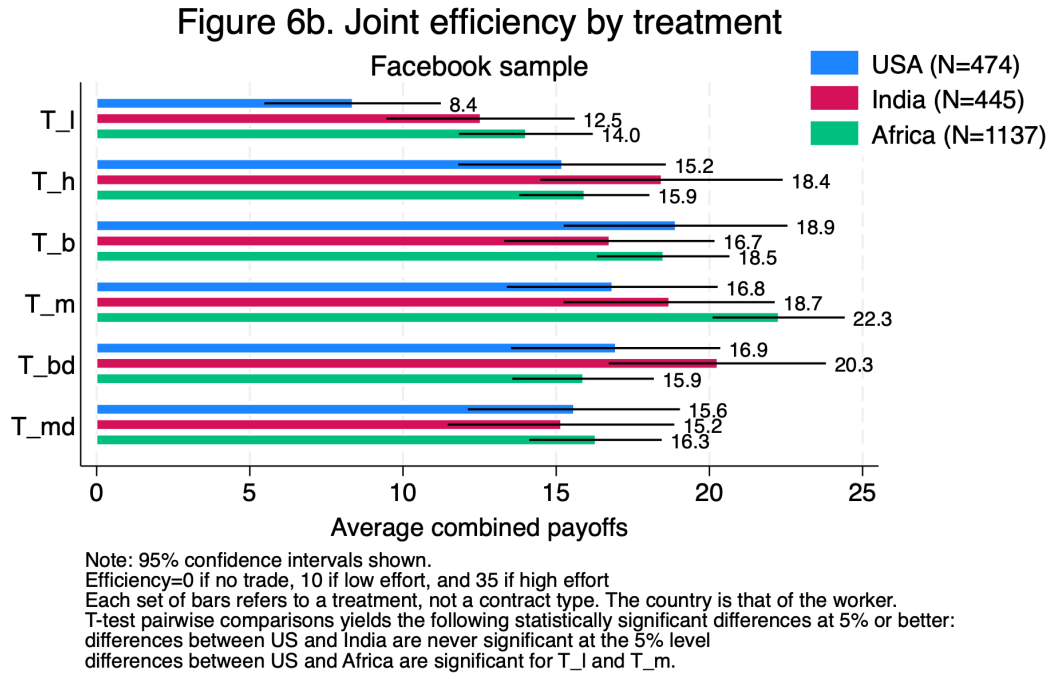


Note: 95% confidence intervals shown.
 Efficiency=0 if no trade, 10 if low effort, and 35 if high effort
 Each set of bars refers to a treatment, not a contract type. The country is that of the worker.
 T-test pairwise comparisons yields the following statistically significant differences at 5% or better:
 differences between US and India are significant in all treatments except T_h and T_bd.

Similar but less significant findings are observed in the Facebook sample (Figure 6b): the incentivized contracts achieve a higher level of efficiency on average, but the efficiency gain is small relative to either fixed high wage or contracts that allow ex post renegeing by the employer. The fixed low wage contract is, however, much less efficient, especially in the US sample relative

²³To verify that our findings do not depend on the numerical assumptions we have made, we repeat the analysis using an index equal to 0 for no trade, 1 for low effort, and 2 for high effort. Virtually identical results are obtained. They are available from the authors upon request.

to the India and Africa samples. As a result of this, average efficiency across treatments is higher in the India and Africa than in the US sample.



Turning to equity, we compare worker and employer payoffs averaged over all treatments. Results are summarized in Table 10. As expected from Figures 6a and 6b, the total of workers' and employers' payoffs is, on average, lower in the US MTurk and Facebook samples than in the India and Africa samples. This shortfall is entirely borne by employers, whose payoffs are lower in the US samples, while worker payoffs are slightly higher. This difference in relative payoffs is driven by the distribution of behavioral types in the different country samples, notably the larger proportion of selfish-rational workers in the US samples and the larger fraction of intrinsically motivated workers in the India and Africa samples.

Table 10. Mean payoffs

	Worker	Employer	Total
US	12.57	26.10	35.44
India	11.94	29.76	38.93
Africa	12.15	28.18	37.14

Note: Means have been corrected for possible imbalance in treatments across samples. The MTurk and Facebook samples are combined for India and the US. Australia, Canada and France are omitted due to the small number of verified observations.

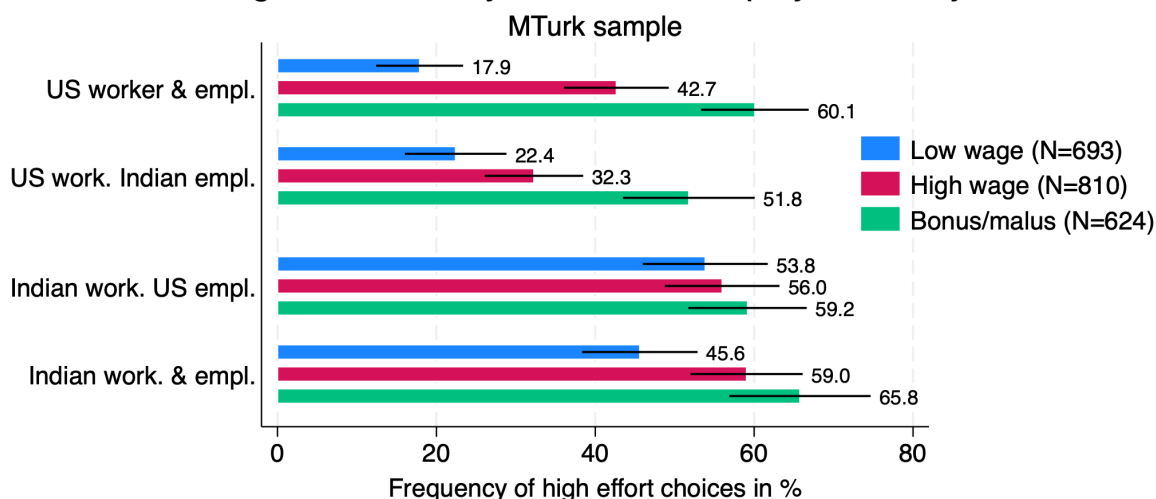
4 Cross-country prejudice and stereotypes

We have seen that the sampled populations from different parts of the world behave slightly differently. Here we examine whether this may be driven by prejudice and stereotypes. This analysis is conducted with the MTurk sample only. Given the complexity of running an online experiment involving subjects in totally different time zones, the pairing of subjects from different countries was not replicated with the Facebook sample.

For the purpose of this analysis, we define *prejudice* as being less positively inclined towards someone of a different culture or origin, which in the context of our experiment means being less willing to cooperate with them, either conditionally or unconditionally. This idea is similar to in-group favoritism documented by Banuri et al. (2022). To see whether behavior in our experiment may be affected by prejudice, we examine whether workers provide effort differentially when the employer is from their own country or from somewhere else. To the extent that effort choice follows conditional cooperation or intrinsic motivation, we expect prejudice to manifest itself as lower effort when the employer is from another country.

Figure 7 depicts the effort choices made by MTurk subjects. Regarding US workers (the upper-half of the Figure), we see that, if anything, intrinsically motivated effort is higher for subjects matched with an Indian employer – the blue bar is slightly higher. We do, however, notice a dramatic fall in conditional cooperation, captured by the difference between the red bar and the blue bar: US workers are much less likely to provide high effort in a fixed high wage contract with an Indian employer, compared to a US employer. This difference carries over to the incentivized contracts, implying that a larger proportion of the effort choices made by US workers are not rationalized by our three behavior categories: many US workers provide low effort in incentivized contracts, even though it is against their interest.

Figure 7. Effort by worker and employer country



Note: 95% confidence intervals shown. Offer refusal treated as equivalent to low effort. T-test pairwise comparisons yields the following statistically significant differences at 5% or better: differences between US and Indian workers are always significant except for the bonus/malus contract with a US employer. no significant difference in effort with employer country for Indian workers; US workers provide significantly less effort to Indian than US employers in the high wage contract.

Turning to Indian workers (the lower half of the Figure), we observe a somewhat similar pattern: the blue bar is higher when the worker is matched with a US employer, indicating higher intrinsic motivation. But conditional cooperation (the difference between the red and the blue bars) falls when matched with a US employer, and high effort also falls in the bonus and malus contracts, even though it is against the interest of the Indian worker.²⁴ Taken together, these patterns suggest that the differences in effort choice we observe between the US and Indian worker samples are not simply driven by prejudice – there also exist differences in the proportion of conditional cooperators, selfish-rational, and intrinsically motivated subjects between the two sample populations – a topic we revisit in the next Section.

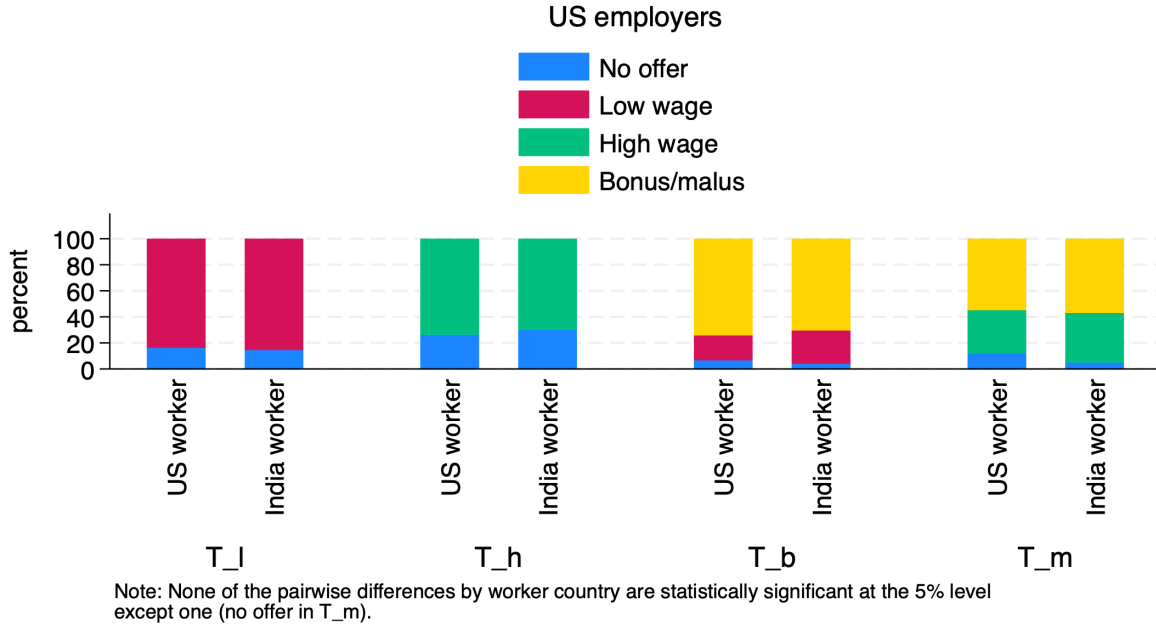
The second hypothesis we wish to investigate is whether our subjects have *cultural stereotypes* that may affect their behavior in a cross-cultural context.²⁵ For the purpose of this analysis, we define stereotypes as having different behavioral expectations with respect to people of a different origin. To investigate whether our subjects have cultural stereotypes regarding effort choice, we examine whether contract offers differ systematically by the country of the worker. Cultural stereotypes could be positive or negative. Positive stereotypes mean that subjects expect workers from the other country to be more likely to choose high effort even when unincentivized – and conversely for negative stereotypes. If subjects from India, say, believe that workers from the US are more likely to choose high effort when unincentivized, we should observe more offers of fixed wage contracts by India employers to US workers. If, on the other hand, India subjects

²⁴We do, however, observe that effort levels in fixed wage contracts remain significantly higher among Indian workers matched with US employers than among US workers matched with someone from the US. Similarly, Indian workers supply much more effort than US workers when matched with an Indian employer.

²⁵Unlike Banuri et al. (2022), our games offer little opportunity for employers to favor in-group workers. This makes favoritism towards workers unlikely in our setting, which is why we ignore it here for ease of exposition.

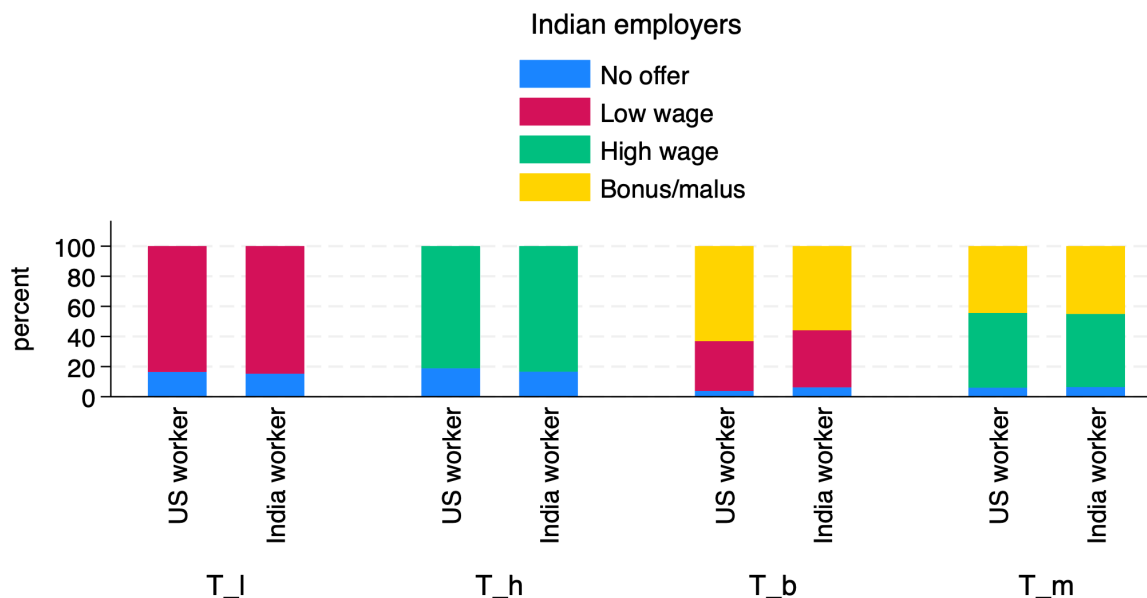
believe that US workers need to be incentivized to provide high effort, we should observe a higher proportion of bonus and malus contract offers in the T_b and T_m treatments.

Figure 8a. Contract offers by treatment



Figures 8a and 8b presents a breakdown of contractual offers by the country of the worker in treatments T_l , T_h , T_b , and T_m . Figure 8a shows the behavior of subjects in the US sample; Figure 8b does the same thing for subjects in the India sample. In Figure 8a, the only evidence of stereotypes is in treatment T_h , where a slightly higher proportion of US subjects do not make a fixed high wage offer to India workers. We do not, however, find systematic evidence of increased reliance on incentive contracts: in T_b , a slightly smaller proportion of Indian workers are offered a bonus contract, while in T_m , the proportion is slightly higher. Things are similar in Figure 8b, where we see even fewer differences between the offers made to Indian and US workers. Taken together, these findings do not constitute strong evidence that, for the MTurk sample, stereotypes affect the offer of contracts to online workers from another culture. This does not, however, imply that stereotypes could not be prevalent in other contexts. In both Figures, none of the country differences is statistically significant.

Figure 8b. Contract offers by treatment



Note: None of the pairwise differences by worker country are statistically significant at the 5% level.

5 Predicting types across samples

So far we have documented differences in behavior and inferred type across different samples. In this Section, we investigate the extent to which differences across samples can be accounted for by differences in the observable characteristics of sampled individuals. We have already documented in Table 5 the differences in average characteristics that we observe across samples. In this Section we examine whether these differences in characteristics can predict observed differences in the prevalence of behavioral types across samples, or whether there remain differences in behavior that cannot be explained or predicted by differences in characteristics. We focus on the behavior of subjects when they are assigned the role of workers because it maps directly into types.

Our research question is best formalized through the following thought experiment. Imagine two distinct populations A and B who do not interact with each other. When an agent i of population A meets another agent j of the same population, i is able to predict j 's type from j 's observed characteristics based on the observable correlation between types and characteristics in population A . For instance, if educated agents in population A are more likely to behave as conditional cooperators than uneducated agents, then i predict a higher likelihood that j is a conditional cooperator if j is educated. Agents in population B do the same, but based on the correlation between types and characteristics in *their* own population.

If populations A and B share the same correlation between characteristics and types, then agents in population A can predict the type of agents in population B as well as agents from that population. If this is the case, the differences in characteristics between the two populations

predict the differences in behavior across them. To continue with our earlier example, if there are more educated agents in population A , agents in that population will, on average, behave more like conditional cooperators. If, however, these correlations differ across the two populations, there is an element of mutual surprise: agents in A cannot accurately predict the behavior of agents in B based on their characteristics and, similarly, agents in B cannot accurately predict behavior in A . This inability to accurately predict behavior across populations captures what many people mean by 'cultural differences' across populations – i.e., that *members from another population behave in a way that is different from what observers expect based on behavior patterns in their own population*. This definition is the one we adopt in the rest of this Section where we examine the data for evidence of such cultural differences.

Formally, let each subject in population A be of type θ^w with some probability p_A^w , where w takes one of four possible values – e.g., selfish-rational, conditional cooperator, intrinsically motivated, and non-rationalized. The frequency of type w in population A is denoted F_A^w , and similarly for F_B^w . In general $F_A^w \neq F_B^w$. We assume that each member i of population A forms correct expectations about the type θ_j of any other member j based on j 's vector of observable characteristics X_j . This expectation can be obtained by estimating a predicting regression $\theta_j^w = P_A^w(X_j) + u_j^w$, where $P_A^w(X_j)$ is a particular predicting rule²⁶ for type θ^w and only observations on $j \in A$ are used to estimate $\hat{P}_A^w(X_j)$. We make the same assumptions for subjects in population B to define $\hat{P}_B^w(X_j)$ for each type w .

Now take an individual i from population A and ask this person to predict the type θ_k of an individual k with characteristics X_k in population B . Let this prediction be denoted as $Pr_A[\theta_k = \theta^w | X_k, k \in B]$. Since, by assumption, i has no behavioral information on population B , i forms expectation $Pr_A[\theta_k = \theta^w | X_k, k \in B]$ by predicting the type of an individual with characteristics X_k in his own population A . Similarly for an individual in population B asked to predict the type of individual m in population A . This gives the following relationship:

$$\begin{aligned} Pr_A[\theta_k = \theta^w | X_k, k \in B] &= \hat{P}_A^w(X_k) \\ Pr_B[\theta_m = \theta^w | X_m, m \in A] &= \hat{P}_B^w(X_m) \end{aligned}$$

Let us now average $\hat{P}_A^w(X_k)$ over all the k individuals in population B and denote the result $\hat{P}_A^w(X_B)$. It is the probability that an individual in population A believes an average individual in population B is of type w . We do the same for all m individuals in population A to obtain $\hat{P}_B^w(X_A)$. With this formalism, we can now define the cultural difference D_{AB}^w between A and B as:

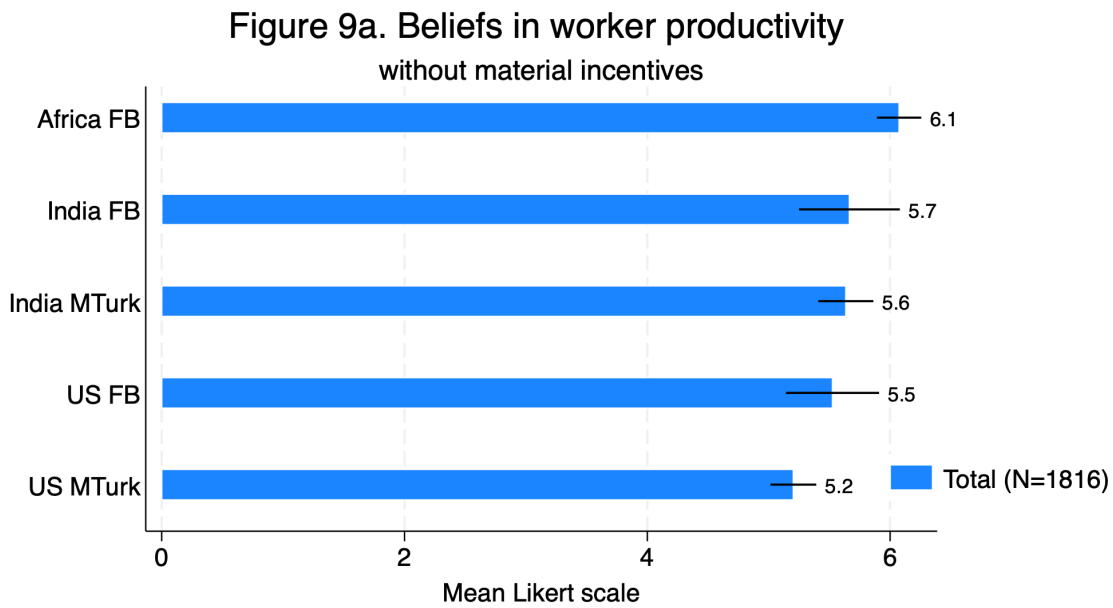
$$D_{AB}^w = \hat{P}_A^w(X_B) - \hat{P}_B^w(X_A)$$

We want to test whether $D_{AB}^w = 0$ in our data by obtaining estimates of $\hat{P}_A^w(X_B)$ and $\hat{P}_B^w(X_A)$.

To do so, we start by providing survey evidence that the different populations in our study hold different expectations about behaviors associated with each of the three major types we

²⁶E.g., a linear regression or a random forest projection.

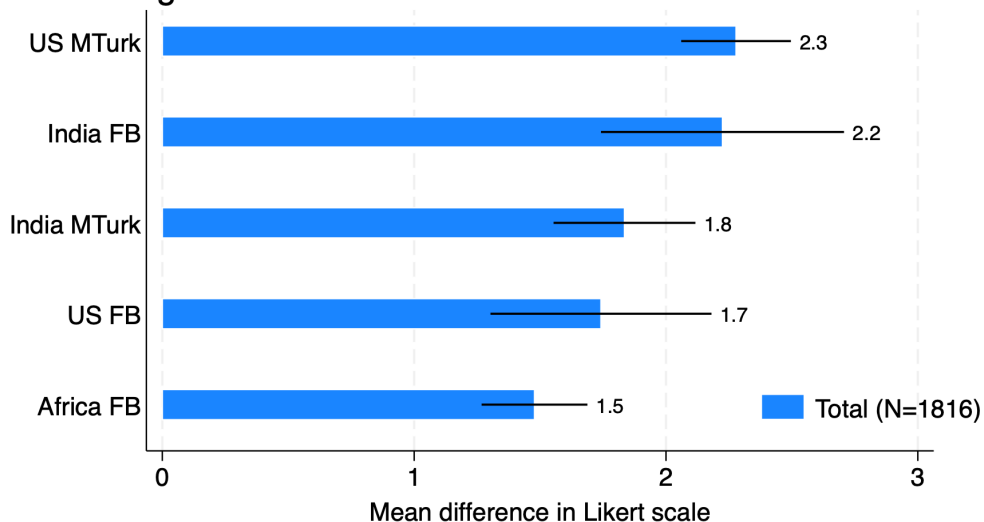
are interested in, namely, selfish-rational, conditional cooperator, and intrinsically motivated. As mentioned in Section 2, all subjects in our study fill a questionnaire before being invited to the online experiment. In addition to a series of questions on age, gender, occupation, and education, respondents answer two sets of questions regarding labor markets. One set focuses on beliefs on whether workers in three countries – US, India, and South Africa – provide high effort when their wage depends or not on their performance on the job. Believing that high effort will be provided without performance pay suggests expecting a high fraction of workers to be intrinsically motivated. The difference between the confidence with which respondents expect high effort with and without performance pay proxies for expecting workers to be selfish-rational or conditional cooperators.



Note: 95% confidence intervals shown. Each bar reports the mean of answers to a 0-10 Likert scale question. T-test pairwise comparisons at 5% significance or better yields the following statistically significant rankings: Africa FB > India MTurk and India FB > US MTurk ; Africa FB > US FB.

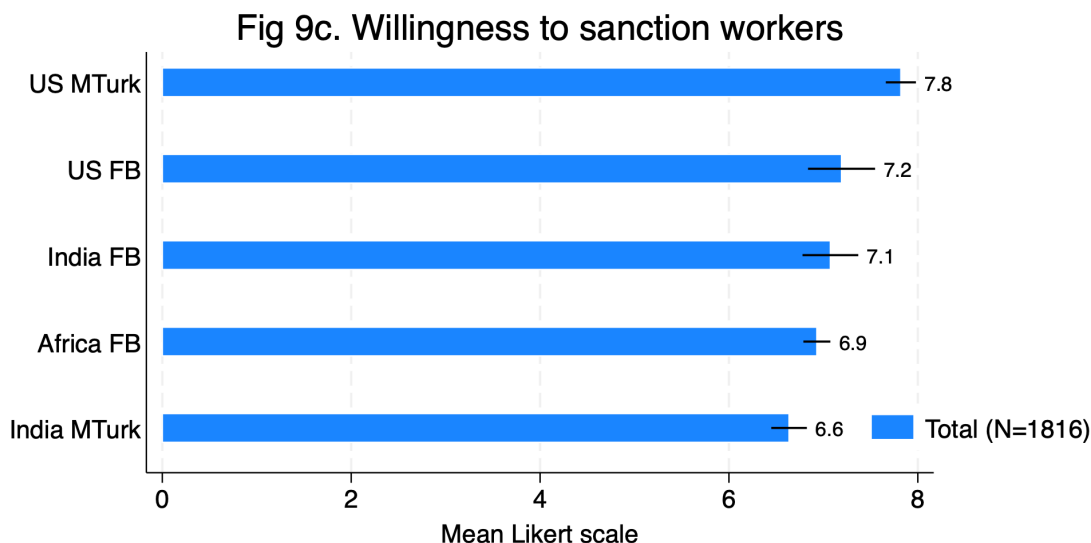
Responses are summarized in Figure 9a. We see that Africa subjects and, to a lesser extent, Indian subjects are more likely than US subjects to expect workers to provide effort without the need for incentives. This is especially true for subjects recruited on MTurk. From Figure 9b, we see that US MTurk subjects are also more likely than African subjects to believe that offering work incentives induces more effort. These differences could be correlated with individualistic ethics (Bazzi et al. 2020; Enke 2019; Adams et al. 2019), but also with differences reported in Table 10.

Fig 9b. Beliefs in the effectiveness of work incentives



Note: 95% confidence intervals shown.
 Each bar reports the mean difference in answers to a Likert scale question from Figures 9a and a similar question with material incentives.
 T-test pairwise comparisons at 5% significance or better yields the following statistically significant rankings:
 US MTurk > India MTurk, US FB, and Africa FB; India FB and India MTurk > Africa FB

The second set of questions focuses on the acceptability of various forms of ex post punishment for low effort or skill misreporting. Three types of punitive measures are considered in the survey questions: firing the worker; reducing pay by 30%; and cancelling a 30% bonus. We regard being in favor of punitive measures against shirking or skill misreporting as indicative of an individualistic, selfish-rational attitude. Since answers to the six questions are correlated within individual, we construct an aggregate index by summing answers to all six. Variation in this index across subject populations is summarized in Figure 9c. We again see that US subjects are more likely than African or Indian subjects to regard punitive labor practices as acceptable. This is consistent with US subjects also believing more in the effectiveness of incentives than Indian and African subjects.



Note: 95% confidence intervals shown.
 Each bar reports the mean answers to separate Likert scale questions about the acceptability of firing, reducing wage, or not giving a bonus to a worker who is caught shirking or lacks self-reported skills.
 T-test pairwise comparisons at 5% significance or better yields the following statistically significant rankings:
 US MTurk > USA FB ~ India FB ~ Africa FB > India MTurk.

Having established that our subjects do hold behavioral expectations that vary across world regions, we now investigate whether these differences – and differences in other individual characteristics – can account for differences in behavior in our experiment. To do this, we turn to a formal investigation of whether $D_{AB}^w = 0$. To keep the analysis straightforward, we focus on four dependent variables θ_j^w per subject, each constructed from the subject’s acceptance and effort choices. We first create a dummy equal to 1 if the effort choice of the subject in a particular game is compatible with selfish-rational play according to Table 5. We then do the same for conditional reciprocal play and for intrinsically motivated play. We create a fourth dummy equal 1 if the subject’s behavior is not compatible with any of the three possible behavioral strategies listed in Table 5. We then average these dummies across games for each subject to construct an index going from 0 to 1. Since it is possible for several dummies to be simultaneous equal to 1 in a particular contract, the sum of the four indices can exceed 1.²⁷

We then regress these four dummies θ_j^w on a vector of predictors X_j to obtain the predictions $\hat{P}_A^w(X_j)$ in a given population A . The predictors include all the individual characteristics presented in Table 10, as well as the variables used to produce Figures 9a, b and c, since these

²⁷To illustrate, suppose that in the first game the subject chooses high effort in a low fixed wage contract. This is compatible with intrinsic motivation but not with either of the other three – hence the intrinsic motivation dummy equal 1 for that game, and the other three equal 0. In the second game, the subject refuses a high fixed wage contract. This is not rationalizable by any of the three strategies in Table 5, which means we set the non-rationalizable dummy equal 1, and the other three to 0. In the third game the subject chooses high effort in a Bonus contract. This choice is compatible with all three strategies listed in Table 5, and all three dummies are thus set to 1, and the non-rationalizable dummy is set to 0. In the fourth and final game, the subject choose low effort in a high fixed wage contract. This is only compatible with the selfish-rational strategy – hence that dummy is set to 1 and the other three to 0. We then average over the four games for that subject. The values of the four indices are thus: 0.5 for selfish-rational and intrinsically motivated, and 0.25 for conditional cooperation and non-rationalizable play.

variables capture differences in beliefs and expectations that may be known or partly observable to individuals from the same population.²⁸

We now turn to the test of differences in means between $\hat{P}_B^w(X_A)$ and $\hat{P}_A^w(X_B)$. We do so for three pairwise comparisons: US vs India; US vs Africa; and India vs Africa. Two predicting models are used in the analysis: ordinary least-squares (OLS) and random forest (RF).²⁹ These methods are chosen because they tend to bracket the in-sample performance of predictive estimators: quite low for OLS and quite high for RF. In Appendix Table A1, we show that, when we pool two regions together and regress θ_j^w on X_j without including region dummies, we indeed obtain a reasonable but low fit when using OLS, and a very high fit when using random forest. In that Table, we also show that both predictive methods perform equally poorly out-of-sample. To this effect, we obtain the predictions made for region B on the basis of fitting a predictor to region A , and similarly for the predictions for A produced by fitting a predictor to region B . We then pool these out-of-sample predictors across both regions and regress each of the four dummies θ_j^w on the combined predictor vector. The unadjusted R^2 of each regression and each pairwise comparison is shown in the last two columns of Table A1. We see that the fit is uniformly poor using either of the two predictors, OLS or RF. We regard this as preliminary evidence that predicting behavior in region j on the basis of observed behavior in region i is problematic in our data.

Our main test results are presented in Table 11. Each cell of three figures represents the result of a t -test of equality of means across two regions of the world. Since we have three regions (US, India, Africa), there are three pairwise comparisons, each over four behavioral indices θ_j^w . The first column presents an unconditional t -test of the *actual* θ_j^w between regions A and B . A positive value means that the average of the index is higher in region A than B . This column replicates the results already discussed in Section 4.1, albeit on subject-level observations.

²⁸The complete list of regressors is the following: male dummy; age in years and age squared; dummy=1 if ever wage employed but currently not; dummy=1 if ever self-employed but currently not; number of years in current job, otherwise 0; number of years currently unemployed, otherwise 0; dummy=1 if only completed primary education; dummy=1 if only some secondary education; dummy=1 if completed secondary education (post-secondary education is omitted category); dummy=1 if in fixed-term/short-term wage employment; dummy=1 if in permanent wage employment; dummy=1 if in self-employment (not working is the omitted category); acceptability index for: firing an incompetent worker; cutting the pay of an incompetent worker; withdrawing the bonus of an incompetent worker; firing a shirking worker; cutting the pay of a shirking worker; and withdrawing the bonus of a shirking worker; and expected effort level for: US worker with no incentive; US worker with incentives; Indian worker with no incentives; Indian worker with incentives; South African worker with no incentive; and South African worker with incentives. The unit of observation is a subject.

²⁹All predictors are normalized and standardized before applying OLS or random forest.

Table 11. Can behavioral predictions from one region predict average behavior in another region?					
T-tests of the mean difference between regions					
US vs India	Actual	In-sample predictions		Out-of-sample predictions	
	Data	OLS	RF	OLS	RF
1. Selfish-rational index					
Estimated mean difference between regions	0.362	0.185	0.305	-0.231	-0.154
t-test value of difference in means	6.19	12.18	8.08	-16.30	-12.03
Standard error of difference in means	0.058	0.015	0.038	0.014	0.013
2. Conditional cooperator index					
Estimated mean difference between regions	-0.019	0.052	0.017	0.228	0.191
t-test value of difference in means	-0.31	5.32	0.43	16.81	14.32
Standard error of difference in means	0.060	0.010	0.039	0.014	0.013
3. Intrinsicly motivated index					
Estimated mean difference between regions	-0.318	-0.116	-0.237	0.286	0.255
t-test value of difference in means	-5.44	-7.62	-6.17	14.20	18.81
Standard error of difference in means	0.059	0.015	0.038	0.020	0.014
4. Non-rationalized index					
Estimated mean difference between regions	-0.004	-0.039	-0.018	-0.056	-0.056
t-test value of difference in means	-0.07	-3.76	-0.45	-3.52	-3.90
Standard error of difference in means	0.061	0.010	0.040	0.016	0.014
US vs Africa	Actual	In-sample predictions		Out-of-sample predictions	
	Data	OLS	RF	OLS	RF
1. Selfish-rational index					
Estimated mean difference between regions	0.363	0.204	0.299	-0.208	-0.138
t-test value of difference in means	6.61	16.84	8.44	-14.20	-10.28
Standard error of difference in means	0.055	0.012	0.035	0.015	0.013
2. Conditional cooperator index					
Estimated mean difference between regions	0.034	0.071	0.054	0.186	0.164
t-test value of difference in means	0.60	7.99	1.49	14.99	12.91
Standard error of difference in means	0.056	0.009	0.036	0.012	0.013
3. Intrinsicly motivated index					
Estimated mean difference between regions	-0.312	-0.080	-0.236	0.539	0.314
t-test value of difference in means	-5.61	-5.60	-6.37	25.68	21.68
Standard error of difference in means	0.056	0.014	0.037	0.021	0.015
4. Non-rationalized index					
Estimated mean difference between regions	0.036	-0.071	0.003	-0.321	-0.184
t-test value of difference in means	0.65	-8.88	0.09	-23.40	-10.21
Standard error of difference in means	0.056	0.008	0.036	0.014	0.018
India vs Africa	Actual	In-sample predictions		Out-of-sample predictions	
	Data	OLS	RF	OLS	RF
1. Selfish-rational index					
Estimated mean difference between regions	0.001	0.058	0.013	0.127	0.033
t-test value of difference in means	0.02	5.29	0.35	9.22	2.77
Standard error of difference in means	0.058	0.011	0.037	0.014	0.012
2. Conditional cooperator index					
Estimated mean difference between regions	0.053	0.015	0.039	-0.042	-0.035
t-test value of difference in means	0.92	1.91	1.06	-3.42	-2.75
Standard error of difference in means	0.057	0.008	0.037	0.012	0.013
3. Intrinsicly motivated index					
Estimated mean difference between regions	0.006	-0.025	0.006	-0.024	0.014
t-test value of difference in means	0.11	-1.59	0.16	-1.28	1.06
Standard error of difference in means	0.058	0.015	0.038	0.019	0.014
4. Non-rationalized index					
Estimated mean difference between regions	0.040	-0.028	0.017	-0.149	-0.182
t-test value of difference in means	0.70	-2.90	0.45	-9.13	-12.72
Standard error of difference in means	0.057	0.010	0.038	0.016	0.014

Notes: For this Table, data from the MTurk and Facebook samples are combined. Each cell of the Table presents the result of a t -test of equality of means across two regions of the world. Since we have three regions (US, India, Africa), there are three pairwise comparisons. The means that are compared are those of four behavioral indices (see text for details). The first number is the mean of the first region minus the mean of the second region -- i.e., a positive number means that the first region has a larger value. Each panel compares a pair of regions to each other. The second number is the value of the t -test. The third number is the standard error of the difference in means. The column labeled Actual Data represents the t -test of difference in means in the data itself. The other four columns are based on the following procedure: (1) regress the dependent variable on a vector of predictors separately in

each region and obtain the in-sample predictors; (2) obtain the in-sample predictions -- e.g., the OLS predicted values for the US based on the US regression -- and the out-of-sample predictions -- e.g., the OLS predicted values for India based on the US regression; (3) stack the in-sample predictions into a pooled vector of in-sample predictions, and stack the out-of-sample predictions into a pooled vector of out-of-sample predictions; and (4) estimate a pooled t -test by region for either the in-sample predictions or the out-of-sample predictions. In the OLS columns, predictions are obtained using least squares; they are obtained using random forest in the RF column.

The interest of the Table is in the comparison between test results for in-sample and out-of-sample predictions.³⁰ In the in-sample predictions, we compare the mean of $\hat{P}_A^w(X_A)$ to the mean of $\hat{P}_B^w(X_B)$, that is behavioral predictions made for region A by applying a prediction model to data from that region, to similar in-sample predictions made for region B . We expect the difference between these average predictions to be roughly similar to the mean difference in the actual data.

The interesting part is the out-of-sample comparison, which focuses on $\hat{P}_B^w(X_A) - \hat{P}_A^w(X_B)$. If individual characteristics predict differences in behavior *and* the predictions made in one region are the same as those in another region for an individual with identical characteristics, then the difference $E[\hat{P}_B^w(X_A) - \hat{P}_A^w(X_B)]$ should have the same sign as $E[\theta_A^w - \theta_B^w]$. If this is the case, then the magnitude of the gap between $E[\hat{P}_B^w(X_A) - \hat{P}_A^w(X_B)]$ and $E[\theta_A^w - \theta_B^w]$ gives an idea of how much of the behavioral difference between A and B can be attributed to differences in characteristics between the two sample populations. In this case, someone from region A arriving in region B would be able to predict behavior in B based on the characteristics of individuals in that region. On the other hand, if $E[\hat{P}_B^w(X_A) - \hat{P}_A^w(X_B)]$ and $E[\theta_A^w - \theta_B^w]$ do not have the same sign, this means that differences in characteristics across subjects in the two population do not predict behavioral differences between them. Consequently, someone from A arriving in B would be surprised by the behavior of people in A , and vice versa for people from B arriving in A .

The results presented in the last two columns of Table 11 show that, in all but a few cases, $E[\hat{P}_B^w(X_A) - \hat{P}_A^w(X_B)]$ either has a sign opposite to $E[\theta_A^w - \theta_B^w]$, or $E[\hat{P}_B^w(X_A) - \hat{P}_A^w(X_B)]$ is large and significant although $E[\theta_A^w - \theta_B^w]$ is small in magnitude and not statistically significant. This implies that subjects A could not use the observational characteristics of subjects in B to make unbiased predictions of their behavior, and vice versa for subjects in B . This is another way of saying that differences in individual characteristics between regions cannot account for the differences in behavior observed in our samples. While we cannot say what *causes* these behavioral differences, we can be confident that they are not predicted by a long list of individual characteristics. It is conceivable that data on other individual characteristics would be able to predict the observed cross-country differences. But at this point in time we do not know what these are.

³⁰The standard error of the difference in means is included in the Table as a visual guide on the role that prediction precision plays in the test: because OLS predictions are less variable than RF predictions (i.e., lower R^2), comparing means obtained via OLS may yield a more significant test than when using RF.

6 Conclusion

In this paper we reported the results from an online experiment framed as a series of one-shot employment contracts between an anonymous employer and an anonymous worker. Subjects assigned the role of employer make an employment offer they select among a restricted set of contracts. Workers choose whether to accept the contract and, if they do, what ‘effort’ choice to make to determine payoffs. High effort is always efficient but it is costly to workers. Participants are recruited among individuals registered on Amazon Mechanical Turk in the US and India, and through Facebook ad campaigns in seven countries covering three main regions of the world: USA, India, and Africa.³¹

We find that selfish-rational play predicts a significant fraction of observed choices by workers in all regions. But many observed choices are more easily explained as manifestations of conditional reciprocity or intrinsic motivation. While there are broad similarities across the various subject populations, we nonetheless find systematic differences: Indian and African subjects are more likely to follow an intrinsic motivation strategy while US subjects are more likely to follow a selfish-rational strategy. As a result, efficiency levels are lower for US subjects but worker payoffs are slightly higher. These differences in behavior are matched, on average, by differences in beliefs regarding the effectiveness of worker incentives and in the acceptability of harsh sanctions for workers who shirk or misrepresent their skills.

We examine whether subjects behave differently when matched with someone from another country. First, we look at prejudice, defined here as being less positively inclined towards someone of a different culture or origin, e.g., by providing less effort. We find no evidence that subjects choose systematically lower effort when matched with a foreign employer. We also investigate whether our subjects have cultural stereotypes regarding effort choice, meaning that they expect workers from other cultures to work less or more than those of their own. We find no strong evidence in our experiment that cross-country stereotypes affect the offer of contracts to online workers from another culture.

In the last part of the paper, we investigate whether differences in lab behavior across the three main regions covered by our sample could be predicted from differences in subjects’ observable characteristics. To this effect, we conduct a thought experiment in which subjects from one region extrapolate to another the correlations between behavior and individual characteristics that are present in their own region. We find strong evidence that differences in individual characteristics between regions cannot account for the differences in behavior observed in our samples. While we cannot say what causes these behavioral differences, we cannot rule out the possibility that they capture cultural differences such as those discussed in Kirkman et al. (2001), Henrich et al. (2001, 2006, 2010), Guiso et al. (2006), Falk et al. (2018), and Schulz et al. (2018a, 2018b).

³¹We also collected data from three developed countries but the sample sizes were too small for most of the analysis presented here.

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Online Appendices

Additional Tables

Table A1. R2 fit of within-sample and out-of-sample predictions					
		In-sample		Out-of-sample	
US vs India [MTurk sample]		OLS	RF	OLS	RF
	1. Selfish-rational index	0.089	0.940	0.005	0.004
	2. Conditional cooperator index	0.028	0.952	0.001	0.002
	3. Intrinsically motivated index	0.101	0.945	0.000	0.001
	4. Non-rationalized index	0.023	0.946	0.006	0.001
US vs India all					
	1. Selfish-rational index	0.074	0.935	0.002	0.001
	2. Conditional cooperator index	0.027	0.950	0.001	0.001
	3. Intrinsically motivated index	0.069	0.948	0.001	0.000
	4. Non-rationalized index	0.029	0.943	0.001	0.000
US vs Africa all					
	1. Selfish-rational index	0.057	0.944	0.000	0.000
	2. Conditional cooperator index	0.026	0.954	0.006	0.004
	3. Intrinsically motivated index	0.065	0.953	0.000	0.001
	4. Non-rationalized index	0.022	0.943	0.001	0.002
India vs Africa all					
	1. Selfish-rational index	0.037	0.965	0.005	0.002
	2. Conditional cooperator index	0.019	0.969	0.000	0.002
	3. Intrinsically motivated index	0.072	0.960	0.022	0.019
	4. Non-rationalized index	0.029	0.966	0.004	0.004

Note: The in-sample columns present the unadjusted R2 of a pooled regression of the dependent variable index on a vector of subject characteristics, without region or country dummy. OLS stands for ordinary least squares and RF for random forest. In the RF case, the column shows the R2 of a regression of the dependent variable on the random forest predictor. The out-of-sample columns is the outcome of the following three-step process: (1) regress the dependent variable on subject characteristics separately for each region, once by OLS and one by RF; (2) obtain the predictors from each regression for the whole sample; (3) create a new regressor containing, for region i, the out-of-sample predictors from the region j regression, and vice versa for the other region; (4) regress the dependent variable on these out-of-sample predictors in an OLS pooled regression. In the OLS (RF) column, the predictors are obtained using a least-squares (random forest) estimator.

Informed consent and start-up questionnaire

Welcome

Welcome to this study! Thank you for your interest! This is a study by Stanford University on decision-making. We first ask you a few questions. Later on, qualified participants are invited for an online experiment. In this experiment we present you with a situation and ask you to make choices. In this experiment, your choices and the choices of the other participants will determine how much you earn. This is explained later on.

We ask your consent for both this qualifying survey as well as the online experiment.

A few things you should know:

- This questionnaire takes about 5 minutes. The experiment happens later on as a separate HIT. Separate invitations are sent out for this. The experiment lasts about 20 minutes.
- Your earnings are kept private and are paid through MTurk. By completing this survey you will earn \$1. By participating in the experiment, you can earn additional money.
- We will not reveal who you are to other participants.
- We never deceive participants. For example, if we inform you that another participant is making a choice on which you can react, this is indeed the case. We keep our promises made to participants. For example, if we promise a certain payment, participants will indeed receive it.
- The data collected in this session will be used for the research study and might be published, both online or offline. No data that allows people to identify you will ever be published.
- Participation is voluntary and you can withdraw at any time. If anything makes you feel uncomfortable, let us know. Our study has been reviewed and approved by the Stanford University Human Subjects Research and IRB Committee. You can find the details at the bottom of this page.

In case you want to get in touch with us, you can message us through the internal messaging system of MTurk, or through stanfordseedstudy@gmail.com. Click on the Next button to proceed.

Informed consent

The principal researcher in this project is Marcel Fafchamps, Senior Research Fellow at Stanford University. If you agree to participate in this project, the research will be written up as one or more research articles. These articles, as well as other publications resulting from this project, might be published online as well as in print. If you have any questions regarding the research or your participation, you can contact the Protocol Administrator, who will answer your questions.

The administrator's phone number is + 1-650-736-1436. Email: jeduarte@stanford.edu. If at any time you have comments or concerns regarding the conduct of the research, or questions about your rights as a research subject, you should contact the Stanford University Institutional Review Board /IRB. The phone number for the IRB is + 1 650-723-2480. Or, you can write to the Research Compliance Office, Stanford University, 3000 El Camino Real, Five Palo Alto Square, 4th Floor, Palo Alto, CA 94306 or by sending an email to Mr. A. Bailey: afbailey@stanford.edu.

Page Break

Please read the following statement:

'I have read the description of the study and agree to take part in this study. I have had the opportunity to ask questions and have received satisfactory answers to these. I understand that I can withdraw from the study at any time, by indicating this to the researchers. I understand that the project has been reviewed and approved by Stanford University Human Subjects Research and IRB Committee. I understand that the collected data might be used in dissertations and other publications, both on line as well as printed, and that only data that cannot be used to identify me personally will be published. I am aware how to raise a concern and make a complaint.'

Please tick the following box to indicate that you agree with the above statement and to proceed with the survey.

- I agree (1)

Demographics and employment history

Before starting this study we would like to ask you a couple of questions.

Q6 What is your age in years? -----

Q7 What is your gender?

- Male (1)
- Female (2)
- Other (3)
- Decline to state (4)

Q8 What is the highest level of education you have reached?

- No education (1)
- Some Primary (2)
- Completed Primary (3)
- Some Secondary (4)
- Completed Secondary (5)
- Post-Secondary (6)

If the highest level of education you have reached is Post-Secondary:

Q32 How many years of post-secondary education did you complete? -----

Q33 What best represents your current employment status?

- in permanent wage employment (1)

- o in fixed-term/short-term wage employment (2)
- o self-employed without paid employees (3)
- o self-employed with paid employees (4)
- o unemployed/not-working (5)

If your current employment status is not unemployed/not-working:

Q9 What occupational category best describes your employment?

- o Forestry, fishing, hunting or agriculture support (1)
- o Real estate or rental and leasing (2)
- o Mining (3)
- o Professional, scientific or technical services (4)
- o Utilities (5)
- o Management of companies or enterprises (6)
- o Construction (7)
- o Admin, support, waste management or remediation services (8)
- o Manufacturing (9)
- o Educational services (10)
- o Wholesale trade (11)
- o Health care or social assistance (12)
- o Retail trade (13)
- o Arts, entertainment or recreation (14)
- o Transportation or warehousing (15)
- o Accommodation or food services (16)
- o Information (17)
- o Other services (except public administration) (18)
- o Finance or insurance (19)
- o Unclassified establishments (20)
- o Public sector (21)

Q34 For how long have you been working in your current job? (Answer in years) _____

If your current employment status is permanent wage employment or fixed-term/short-term wage employment:

Q41 For how long have you been working in wage employment in total (including your current and your past jobs)?

- o Less than 6 months (1)
- o Between 6 months and 1 year (2)
- o Between 1 and 2 years (3)
- o Between 2 and 3 years (4)
- o Between 3 and 5 years (5)
- o Between 5 and 10 years (6)
- o More than 10 years (7)

If your current employment status is self-employed with paid employees

Q35 How many employees does your firm have? -----

If your current employment status is unemployed/not-working

Q36 For how long have you been unemployed?

- Less than 6 months (1)
- Between 6 months and 1 year (2)
- Between 1 and 2 years (3)
- Between 2 and 3 years (4)
- Between 3 and 5 years (5)
- Between 5 and 10 years (6)
- More than 10 years (7)

If your current employment status is not in permanent wage employment:

Q37 Have you ever been in permanent wage employment in the past?

- Yes (1)
- No (2)

If Yes:

Q38 For how long in total have you been in permanent wage employment?

- Less than 6 months (1)
- Between 6 months and 1 year (2)
- Between 1 and 2 years (3)
- Between 2 and 3 years (4)
- Between 3 and 5 years (5)
- Between 5 and 10 years (6)
- More than 10 years (7)

If your current employment status is self-employed with or without paid employees:

Q39 Have you ever been self-employed in the past?

- Yes (1)
- No (2)

If yes:

Q40 For how long have you been self-employed?

- Less than 6 months (1)
- Between 6 months and 1 year (2)
- Between 1 and 2 years (3)
- Between 2 and 3 years (4)
- Between 3 and 5 years (5)
- Between 5 and 10 years (6)
- More than 10 years (7)

Attitudes

We will present you with 6 situations. Please indicate, on a scale from 0 to 10, whether you think the decision of the employer is fully acceptable (10) or fully unacceptable (0).

Q15 Worker A is hired to perform a task for which he/she claims to be qualified. After a week on the job, it becomes clear that A is unable to perform the task. Worker A is laid off by the employer. On a scale from 0 to 10, where 0 means fully unacceptable and 10 means fully acceptable, is the employer's decision acceptable or unacceptable? 0 1 2 3 4 5 6 7 8 9 10

Q46 Worker A is hired to perform a task for which he/she claims to be qualified. After a week on the job, it becomes clear that A is unable to perform the task. The salary of worker A is reduced by 30% by the employer. On a scale from 0 to 10, where 0 means fully unacceptable and 10 means fully acceptable, is the employer's decision acceptable or unacceptable? 0 1 2 3 4 5 6 7 8 9 10

Q43 Worker A is hired to perform a task for which he/she claims to be qualified. After a week on the job, it becomes clear that A is unable to perform the task. Worker A is denied a 30% bonus that other similar workers receive. On a scale from 0 to 10, where 0 means fully unacceptable and 10 means fully acceptable, is the employer's decision acceptable or unacceptable? 0 1 2 3 4 5 6 7 8 9 10

Q18 Worker A is hired to perform a task for which he/she claims to be qualified. After a month on the job, it becomes clear that A is able to perform the task, but is frequently caught shirking. Worker A is laid off by the employer. On a scale from 0 to 10, where 0 means fully unacceptable and 10 means fully acceptable, is the employer's decision acceptable or unacceptable? 0 1 2 3 4 5 6 7 8 9 10

Q17 Worker A is hired to perform a task for which he/she claims to be qualified. After a month on the job, it becomes clear that A is able to perform the task, but is frequently caught shirking. Worker A is denied a 30% bonus that other similar workers receive. On a scale from 0 to 10, where 0 means fully unacceptable and 10 means fully acceptable, is the employer's decision acceptable or unacceptable? 0 1 2 3 4 5 6 7 8 9 10

Q16 Worker A is hired to perform a task for which he/she claims to be qualified. After a month on the job, it becomes clear that A is able to perform the task, but is frequently caught shirking. The salary of worker A is reduced by 30% by the employer. On a scale from 0 to 10, where 0 means fully unacceptable and 10 means fully acceptable, is the employer's decision acceptable or unacceptable? 0 1 2 3 4 5 6 7 8 9 10

Statements

Q20 We will now present you with 6 statements. Please indicate on a scale from 0 to 10 whether you agree with the statement, where 0 means fully disagree and 10 means fully agree.

Q21 Workers from the United States can be trusted to exert high effort if their earnings and continued employment depend on their performance on the job.

Fully disagree Disagree Somewhat disagree Neither agree nor disagree Some-
what agree Agree Fully agree

Q22 Workers from the United States can be trusted to exert high effort even if their earnings and continued employment do not depend on their performance on the job.

Fully disagree Disagree Somewhat disagree Neither agree nor disagree Some-
what agree Agree Fully agree

Q23 Workers from India can be trusted to exert high effort if their earnings and continued employment depend on their performance on the job.

Fully disagree Disagree Somewhat disagree Neither agree nor disagree Some-
what agree Agree Fully agree

Q24 Workers from India can be trusted to exert high effort even if their earnings and continued employment do not depend on their performance on the job.

Fully disagree Disagree Somewhat disagree Neither agree nor disagree Some-
what agree Agree Fully agree

Q25 Workers from South Africa can be trusted to exert high effort if their earnings and continued employment depend on their performance on the job.

Fully disagree Disagree Somewhat disagree Neither agree nor disagree Some-
what agree Agree Fully agree

Q26 Workers from South Africa can be trusted to exert high effort even if their earnings and continued employment do not depend on their performance on the job.

Fully disagree Disagree Somewhat disagree Neither agree nor disagree Some-
what agree Agree Fully agree

Invitation to the experiment

Interest to participate in an experimental study As part of this study, we are conducting an online experiment. We ask participants in this experiment to make choices in a described situation. By participating in this experiment you can earn extra money. Your choices and the choices of the other participants determine your earnings. The experiment lasts about 20 minutes and the average expected earnings are \$3.00-\$4.00, which will be paid out through MTurk. The minimum earnings are \$2.00. These experiments will happen at set times. If you are invited to this experiment, we will ask you to open the experiment website within 5 minutes of the set time. Invitations will be sent through the MTurk internal messaging system.

Q28 Would you be interested in participating in this experiment?

- Yes (1)
- No (2)

If Yes:

Q29 Please indicate your preferred times for participating in this experiment. To increase your chances of being able to participate, please select a minimum of two times you are likely to be available to participate in this experiment. This time is not guaranteed. You might receive

an invitation for a session at a different time than posted. All times refer to Indian [US] time (UTC+5:30).

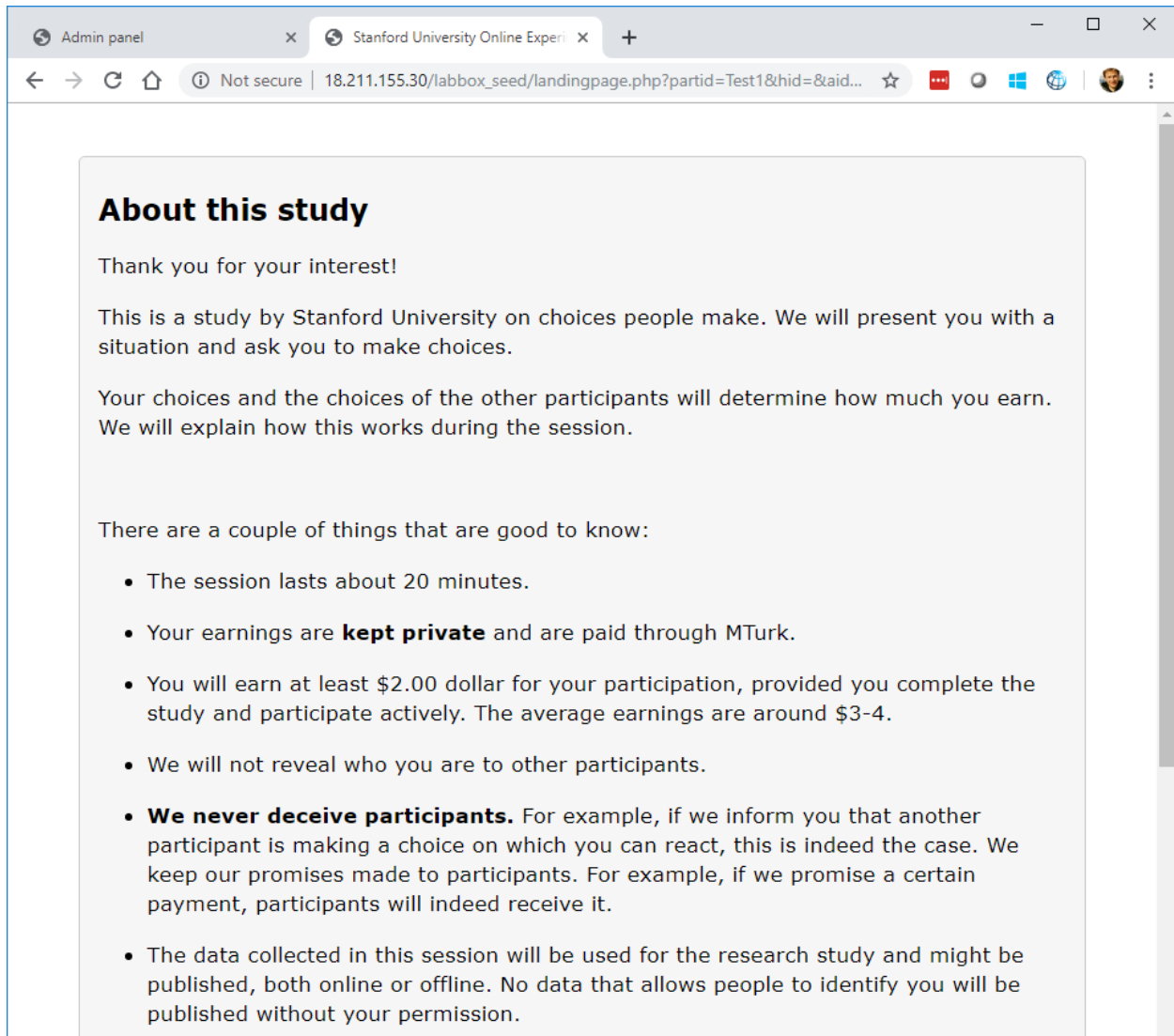
- o Saturday Nov 10 8.30 PM Delhi time (132)
- o Saturday Nov 10 9.30 PM Delhi time (133)
- o Sunday Nov 11 8.30 PM Delhi time (134)
- o Sunday Nov 11 9.30 PM Delhi time (135)

Q30 In our invitation, we will specify the time and date of the session. A separate HIT will be made available 5 minutes before the stated time in the invitation. You will need to accept the HIT and open the link within 5 minutes of the stated time. After these 5 minutes you can no longer participate.

Q47 You indicated that none of the times mentioned work for you. What time could work for you instead? _____

Thank you for your participation! Your completion code is CARFAX50. Please enter this in the MTurk field. You can now close this window.

Online Appendix: Screen shots for the online interactive game



The screenshot shows a web browser window with two tabs. The active tab is titled 'Stanford University Online Experi...' and the address bar shows the URL '18.211.155.30/labbox_seed/landingpage.php?partid=Test1&hid=&aid...'. The page content is as follows:

About this study

Thank you for your interest!

This is a study by Stanford University on choices people make. We will present you with a situation and ask you to make choices.

Your choices and the choices of the other participants will determine how much you earn. We will explain how this works during the session.

There are a couple of things that are good to know:

- The session lasts about 20 minutes.
- Your earnings are **kept private** and are paid through MTurk.
- You will earn at least \$2.00 dollar for your participation, provided you complete the study and participate actively. The average earnings are around \$3-4.
- We will not reveal who you are to other participants.
- **We never deceive participants.** For example, if we inform you that another participant is making a choice on which you can react, this is indeed the case. We keep our promises made to participants. For example, if we promise a certain payment, participants will indeed receive it.
- The data collected in this session will be used for the research study and might be published, both online or offline. No data that allows people to identify you will be published without your permission.

Welcome. Please press the button to proceed.

[Click here to proceed](#)

Good to know

- If you accidentally close the experimental window, you can re-open it by coming back to this page. You can then resume where you have left.
- You can save this page as a bookmark.
- If you have any questions, you can get in touch with us through stanfordseedstudy@gmail.com or through the internal messaging system of MTurk.

Press Join to participate

[Join](#)

Instructions

- In this experiment, we will present you with different choices. Your choices and those of other participants determine how much you earn.
- We will assign you the role of either a **worker** or an **employer**. Another participant will be given the other role.
- For the duration of a game, each employer is matched to one worker at random, and each worker is matched to one employer at random. After one game you will be matched with a different worker or employer.
- You will play multiple games, in each of these games you can earn points. At the end, the computer randomly picks two games. For these games we will pay you what you earned.
- 100 points correspond to \$3.00.

Next

Instructions

The game consists of five stages:

1. As an employer, you are given 20 points. As a worker you are given 10 points.
2. The employer offers an **employment contract** to the worker, paying a **wage** of 10 or 20 points. Sometimes the wage depends on the effort level.
3. The worker chooses to **accept** or **reject** this offer. If the worker rejects, no wage is paid, but the worker receives 10 points (in addition to the 10 points the worker earned before).
4. If the worker accepted the contract, the worker chooses **high** or **low effort**.
5. The worker gets paid by the employer, but will need to incur the cost of effort. The employer receives a benefit for effort.
 - The worker incurs a cost of 5 points for high effort. Low effort has a cost of 0 points.
 - The employer gets 40 points for high effort and 10 points for low effort.

Back

Next

We proceed with a test of your understanding.

If the worker chooses high effort, what is the **benefit** for the employer?

0 points

5 points

10 points

20 points

40 points

OK

Your answer was correct

The **benefit** for the employer is

- 10 points for low effort,
- 40 points for high effort.

OK

Game 1

Please wait.

We are currently matching you to another player.

Note: We will try to match you to another player as soon as possible, but we have to wait until other participants are ready. The waiting time should not be more than a couple of minutes.

You are a worker

In the following game you are a worker. You are randomly matched with an employer.

The employer is from the **United States (USA)**.

In this game, you start with **10 points**.

The employer can now offer a contract to you.

OK

You are an employer

In the following game you are an employer. You are randomly matched with a worker.

The worker is from the **United States (USA)**.

For this game, we have given you **20 points** to start with.

In the next screen you can offer a contract to this worker.

OK

What contract do you want to offer to the worker?

Your current balance in this game: 20 points.

Option A A fixed wage of **10 points**

Option B Do not offer a contract.

Accept or reject the contract

The employers offers you a fixed wage of **10 points**.

Do you want to accept or reject this offer?

Accept

You accept the contract.

Reject



You reject the contract.
You will receive 10 points. The employer keeps their 20 points.

Choose effort

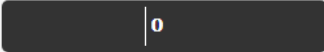

The employers offers you a fixed wage of **10 points**.

Please select your level of effort:

High effort

- Cost to you: 5 points 
- Benefit to employer: 40 points 

Low effort

- Cost to you: 0 points 
- Benefit to employer: 10 points 

Outcome of this game

You were offered a fixed wage of **10 points**.

You chose **high effort**. The employer paid you a wage of **10 points**.

You earned 15 points:

Your initial endowment: 10 points

The cost of high effort: -5 points

The wage paid to you: 10 points

Your earnings: 15 points.

Your employer earned 50 points:

Their initial endowment: 20 points

The benefit of high effort: 40 points

The wage paid to you: -10 points

The employer's earnings: 50 points.

[Continue to next game](#)

Outcome of this game

You offered a fixed wage of **10 points**.

The worker chose **high effort**. You paid a wage of **10 points**.

You earned 50 points in this game:

Your initial endowment: 20 points

The benefit of high effort: 40 points

The wage paid by you: -10 points

Your earnings: 50 points.

The worker earned 15 points in this game:

The worker's initial endowment: 10 points

The cost of high effort: -5 points

The wage paid by you: 10 points

The worker's earnings: 15 points.

Continue to next game

What contract do you want to offer to the worker?

Your current balance in this game: 20 points.

Option A

A fixed wage of **10 points**

Option B

A wage of **10 points** with **10 points** extra for high effort. The 10 points for high effort will be awarded automatically.

Option C

Do not offer a contract.

Accept or reject the contract

The employer offers you a wage of **10 points**, with **10 points** extra for high effort. The 10 points for high effort will be awarded **automatically**.

Do you want to accept or reject this offer?

Accept

You accept the contract.

Reject

You reject the contract.
You will receive 10 points. The employer keeps their 20 points.

Outcome of this game

You were offered a wage of **10 points**, with **10 points** extra for high effort.

You **rejected** the offer.

Your earnings: **20 points**.

The earnings of your employer: **20 points**

Continue to next game

Outcome of this game

You offered a wage of **10 points**, with **10 points** extra for high effort.

The worker **rejected** the offer.

Your earnings: **20 points**

The earnings of your worker: **20 points**

[Continue to next game](#)

What contract do you want to offer to the worker?

Your current balance in this game: 20 points.

[Option A](#)

A fixed wage of **10 points**

[Option B](#)

A wage of **10 points** with a promise of **10 points** extra for high effort.
You can choose not to pay the extra points, even if the worker chooses high effort.

[Option C](#)

Do not offer a contract.

Choose effort

The employers offers you a wage of **10 points**, with a promise of **10 points** extra for high effort.
The employer has a choice to not award these extra points, even if you choose high effort.

Please select your level of effort:

[High effort](#)

• Cost to you: 5 points

-5

• Benefit to employer: 40 points

40

[Low effort](#)

• Cost to you: 0 points

0

• Benefit to employer: 10 points

10

You offered a wage of **10 points**, with a promise **10 points** extra for high effort.

The worker chose **high effort**.

You can choose to pay 10 points extra. Do you want to do this?

Yes

You pay 10 points extra. The total wage is 20 points.

No

You do not pay 10 points extra. The total wage is 10 points.

Outcome of this game

You did not offer a contract.

Your earnings: **20 points**

The earnings of your worker: **20 points**

Continue to next game

The experiment is finished

Your total earnings are: **3.20 USD**.

As described in the instructions, a computer randomly selected two games:

- Game 4 (you were a worker), earnings: **20 points**
- Game 5 (you were an employer), earnings: **20 points**

In total you earned **40 points**. This corresponds to 1.20 USD. In addition to this you receive a fixed payment of 2.00 USD.

We will transfer this to you within a couple of days. Please note that the bonus payment might arrive later than the fixed payment and might be listed as a separate transaction.

Your completion code is **ix6ysi0_5D6810E264828_4000**

Please return to MTurk and enter your code.

The experiment is finished

Your total earnings are: **3.20 USD**.

As described in the instructions, a computer randomly selected two games:

- Game 4 (you were an employer), earnings: **20 points**
- Game 8 (you were a worker), earnings: **20 points**

In total you earned **40 points**. This corresponds to 1.20 USD. In addition to this you receive a fixed payment of 2.00 USD.

We will transfer this to you within a couple of days. Please note that the bonus payment might arrive later than the fixed payment and might be listed as a separate transaction.

Your completion code is **ip6b1da_5D6810EA896D8_4000**

Please return to MTurk and enter your code.